

# The Whalen Company | Agenda – October 22

Time		October 22, 2024		
Start	End	Topic	Duration	Presenter
8:00 AM	9:00 AM	Breakfast	1:00	Group
9:00 AM	9:05 AM	Welcome & agenda review	0:05	Tony Landers
9:05 AM	9:25 AM	Introduction to The Whalen Company	0:20	Tony Landers
9:25 AM	9:55 AM	Innoline® Riser Fan Coil and 50/50 Four-Pipe System, Valveless Units	0:30	Scott Gavin
9:55 AM	10:35 AM	Inteli-line® WR Series Valve Control Unit with competitive review	0:40	Scott Gavin
10:35 AM	10:55 AM	Riser spacing & processing	0:20	Tony Landers
10:55 AM	11:10 AM	Break	0:15	Group
11:10 AM	12:10 PM	Riser design and sizing	1:00	Tony Landers
12:10 PM	12:55 PM	Lunch	0:45	Group
12:55 PM	1:25 PM	Horizontal and Vertical Fan Coil Products with competitive review	0:30	Scott Gavin
1:25 PM	2:10 PM	Whalen customer service - Unit Quotes, Submittals, Order Entry, Release	0:45	Scott Gavin
2:10 PM	2:50 PM	Whisperline® and Whisperpack® Products with competitive review	0:40	Scott Gavin
2:50 PM	3:20 PM	Whisperline® 2-stage	0:30	Tony Landers
3:20 PM	3:35 PM	Break	0:15	Group
3:35 PM	4:05 PM	Aftermarket Sales - How to	0:30	Tony Landers
4:05 PM	4:35 PM	Aftermarket Online Parts Program	0:30	Tony Landers
4:35 PM	4:50 PM	Wrap Up - Q & A	0:15	Tony Landers
6:00 PM	8:00 PM	Dinner - Park Tavern	2:00	Group



#### Introductions

Name

Ref Firm

Years in the industry







# About The Whalen Company

- Located in Easton, Maryland
- Founded in 1962 by James Whalen
- 144,000+ square feet of manufacturing and office space
- Focused on fan coils and water-source heat pumps
- Unit design allows more labor to be performed in a controlled factory setting

- Private, closely held corporation
- Strategy decisions made on site and quickly
- Diverse management team with industry and non-industry perspectives
- Over 60 years of building and installing vertical stack equipment



# Our Business Philosophy

Change is the only thing that is consistent

We provide semi-custom units to precisely meet the needs of our customers. We embrace the unique challenges each project presents and build units that match the requirements of every project.



Open to new ideas and quick to respond to our customers needs of unique specifiable products.



We view our reps as partners and work with them when difficulties arise. Have several long-term reps.



We focus on our customer and stand behind our product before and after the sale.





#### Core Customer Focus



Flexibility – Able and willing to respond to changing market conditions



Quality – Focused on continuous improvement. Frequent site visit to ensure things are going smoothly



Service – We are available before, during, and after the sale



## Unique Market Focus



Partner with the right rep in each market to ensure maximum success



Develop the right products to meet the needs of the unique market



Long-term focus with aftermarket parts and products for repair and renovations.







 Products - Water source and Geothermal heat pumps for commercial and residential multifamily applications

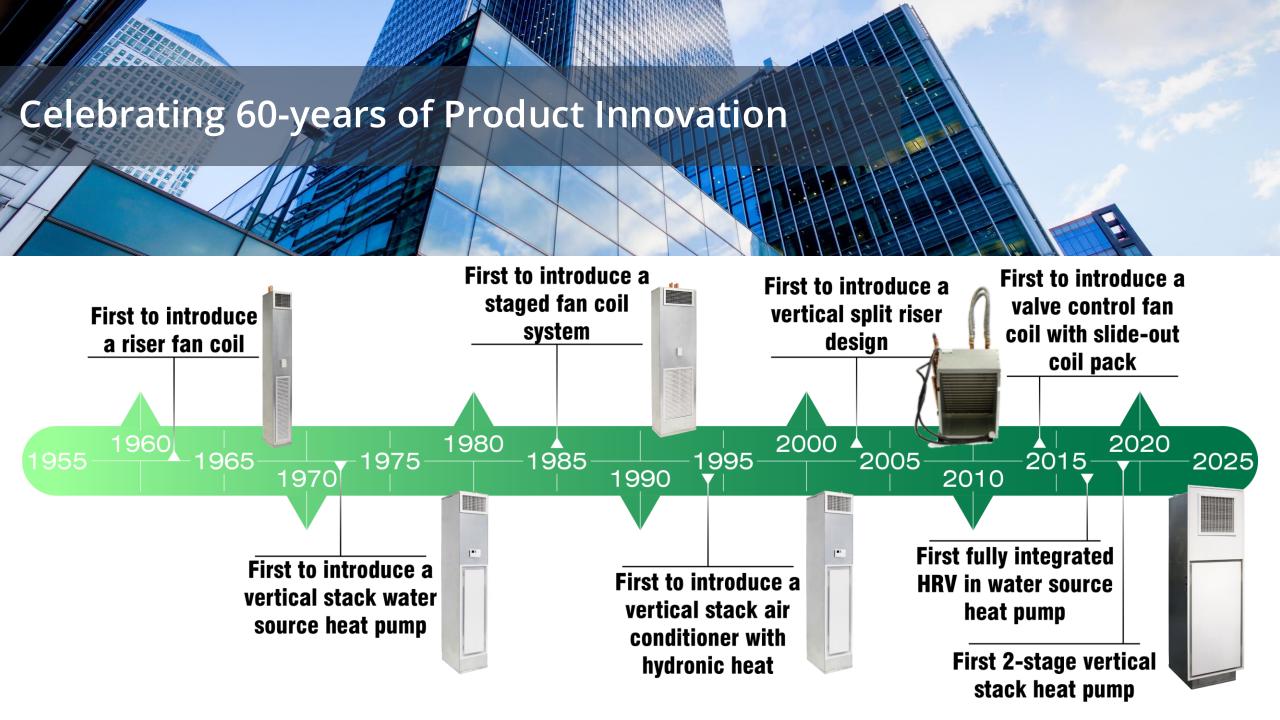
Office

Lodging

- Residential Multi-family
- Assisted Living Facilities
- Education
- Dormitories Barracks
  - Government Facilities

 Whether heat pump or fan coil, we have most products to fit. If not, we will entertain developing if the market warrants.







#### Whalen Product Research and Development





- Easton, MD is the primary testing and research facility.
- 24-hour operation capability from 0 to 6-tons capacity.
- Testing product designs / quality audits / field corrective actions.
- All products tested in accordance with ASHRAE, ARI and ETL and certified for use in U.S. and Canada.
- All product performance certified and listed on www.ahridirectory.org.



#### Whalen's Continuous Product Investment





- We are continually looking to improve operational efficiency
- Automated punching machine with sheet metal loader / unloader
- Automated wire machine



- Automated tube bender
- End forming machine for riser transitions
- Riser roll grooving for Victualic type riser connections





## Sales & Marketing tools

- Design guides
- Sales brochures
- Project profiles
- Software
- Web site designed for mobile access
- Whalen training center
- Web training
- All available 24/7 on our website





### Innoline® Riser Fan Coil



What is an Innoline® Riser Fan Coil?

- The product that started The Whalen Company
- It's a valveless fan coil
- The risers are inside the cabinet with fins on them

One of if not the smallest footprint unit on the market



## Whalen Company Innoline® Riser Fan Coil

What is an Innoline® Riser Fan Coil?

- A different type of fan coil than anyone else
- A tremendous opportunity for replacement for those markets with an installed base.
- A tremendous opportunity for those owners that are looking for operating savings.

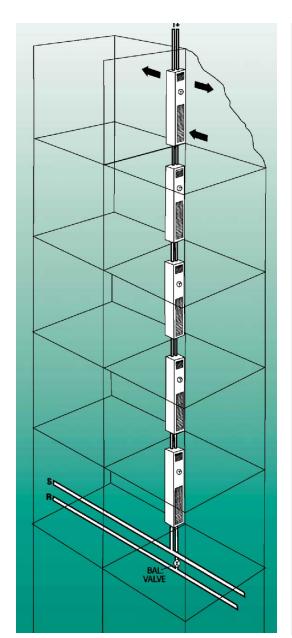


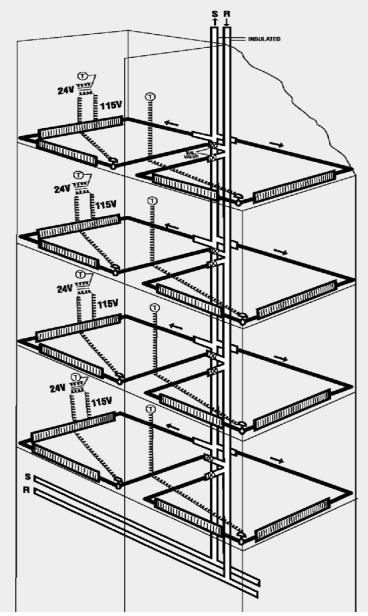


### Whalen Innoline® Riser Fan Coil



- Whalen Innoline® 2-Pipe Heat Only vs. Baseboard heating
- Same finned tube type coil
- Enclosed in a cabinet with a forced air fan
- Very simple & Very reliable forced air, finned tube, radiator
- All solder joints are external to the cabinet







# **Ideal Buyer**

 More often than not, it will be the building owner that is planning to operate the building long term.

 Unit longevity, efficiency, and low maintenance are the drivers





#### Innoline® Riser Fan Coil





- 200 to 800 CFM
- Footprint
  - 200 to 300 CFM: 12" x 14"
  - 400 to 500 CFM: 16" x 14"
  - 600 to 800 CFM: 18" x 16"

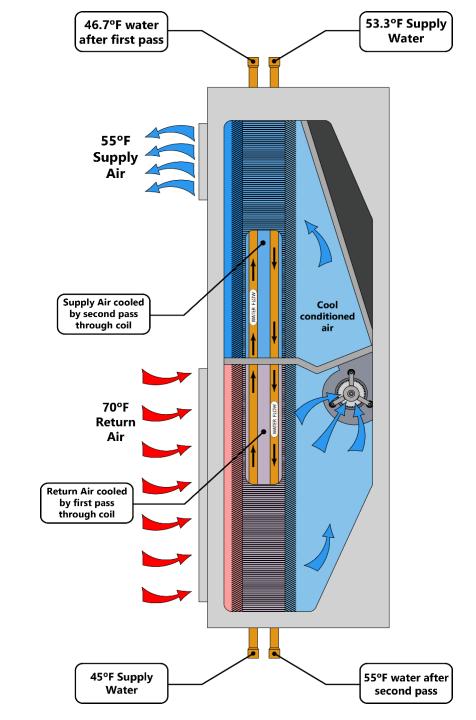
- Unit types
  - 2-Pipe Riser Fan Coil
  - 4-Pipe Riser Fan Coil
  - Whalen Heater

- Smallest footprint on the market
- Lower Pumping Costs: Elimination of system resistance caused by system valves, coils, and run-out piping
- Add the Innoflow<sup>™</sup> valve to take advantage
- of a Variable Flow System
- Full time humidity control: Face and Bypass Dampers

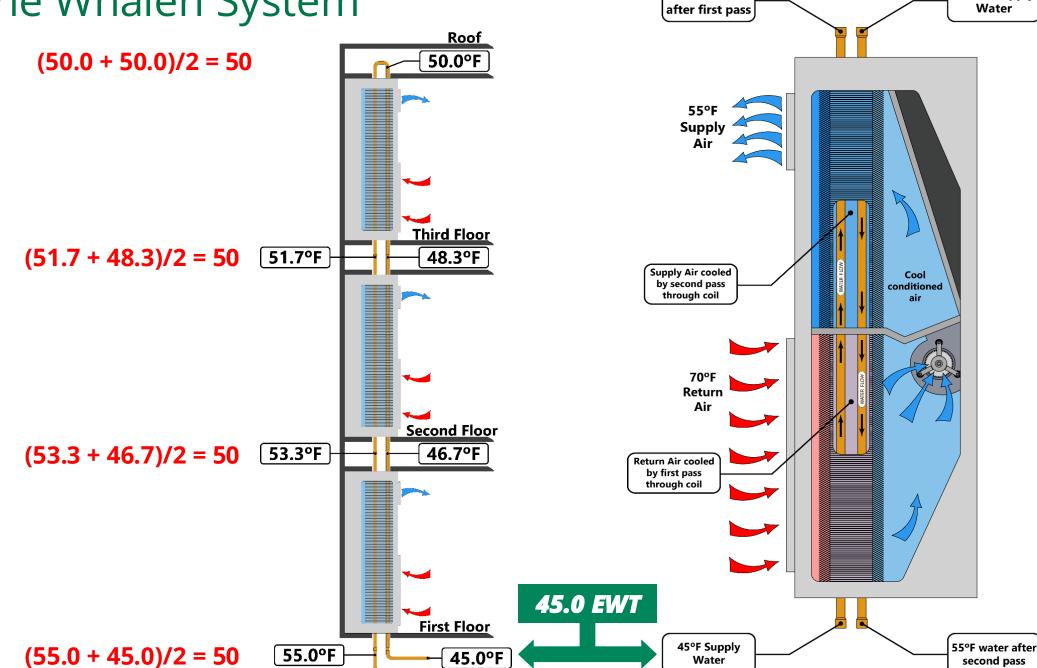


# The Whalen System Company | The Whalen System

- It works by Thermodynamic Performance
- Average water temperature
  - Total riser GPM goes through each unit
  - Takes advantage of a large finned surface area
- Primary and secondary surface
- Four air passes
- Humidity control





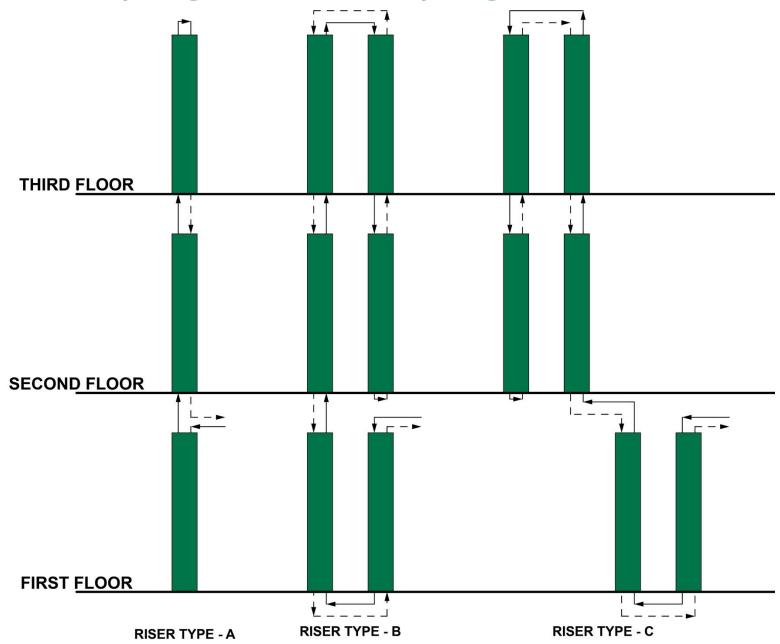


46.7°F water

53.3°F Supply

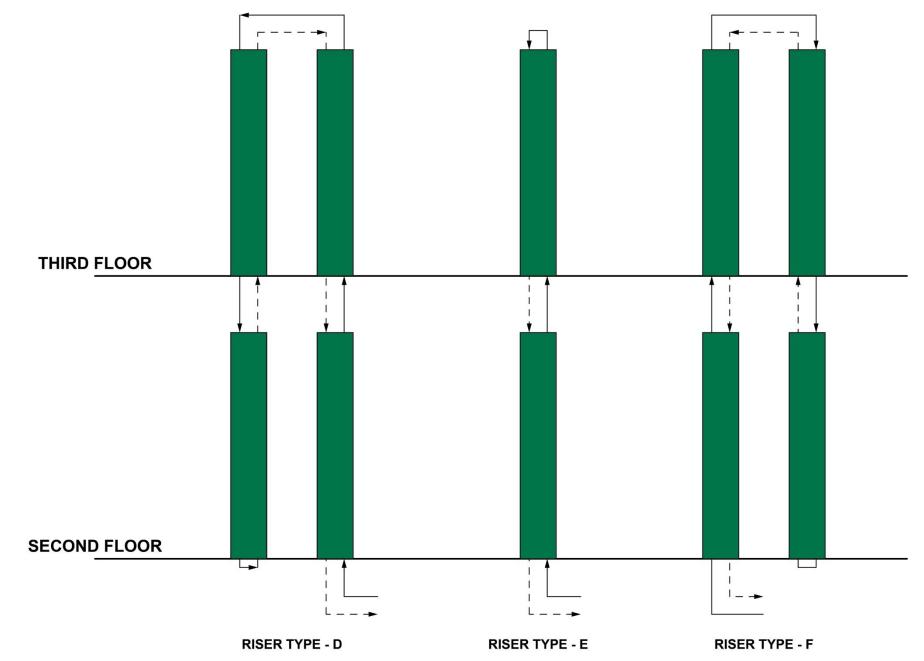


# The Whalen Company Unit Looping - Series Piping



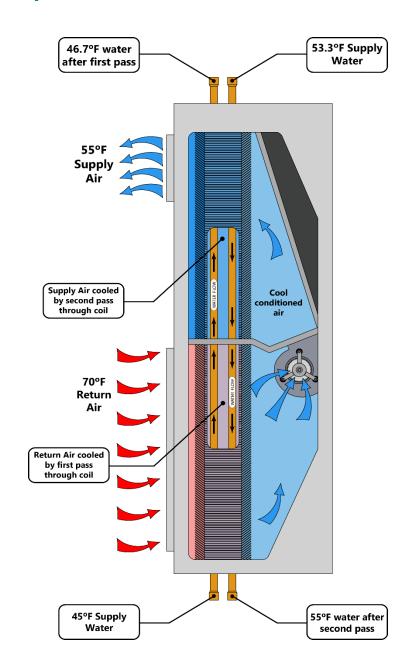


# The Whalen Company Unit Looping - Series Piping





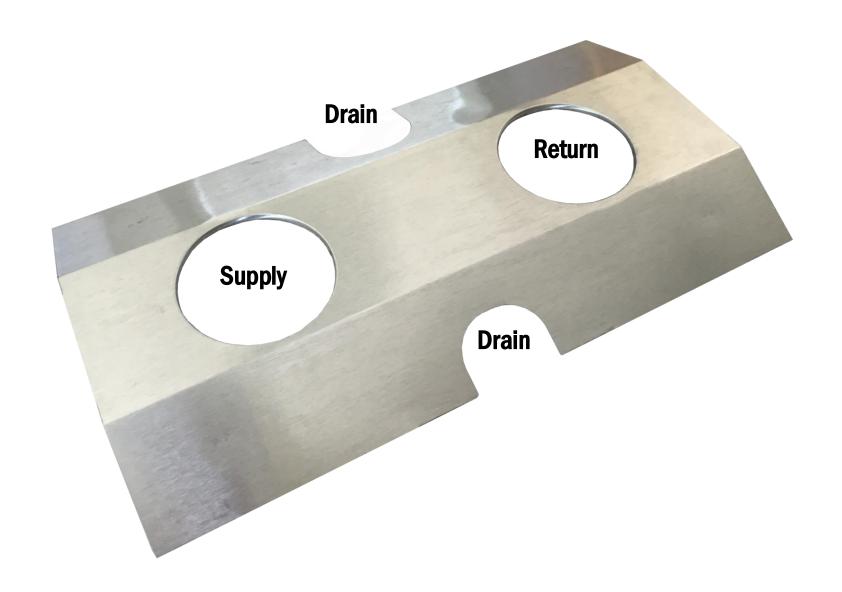
# Innoline® Riser Fan Coil – Air Path







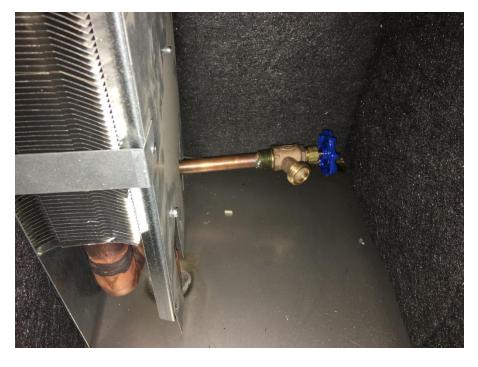
# Whalen Compact Riser Grouping





# | Riser Terminations

# Bottom U-Bend with drain valve





Top U-Bend with manual vent

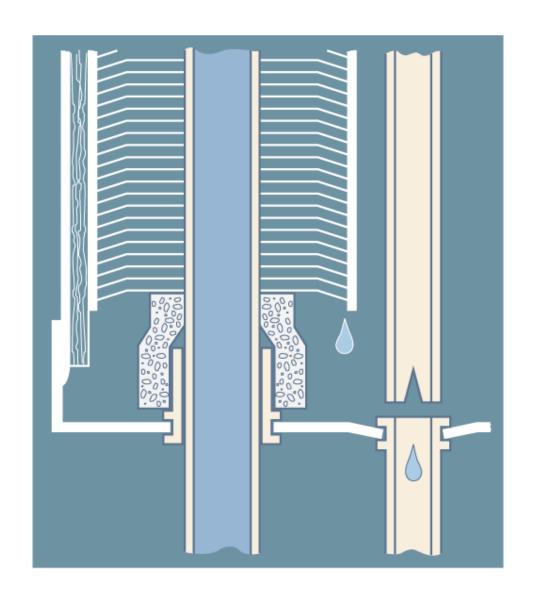


**Bottom U-Bend** 



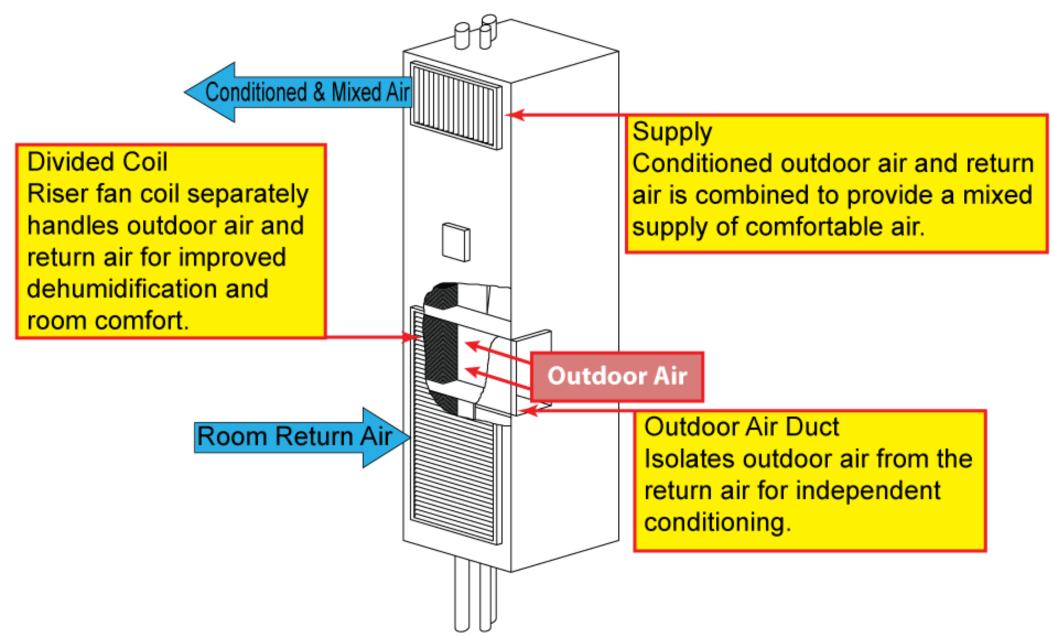
# The Whalen Concept

#### **Condensate Drain**





# | Conditioning Outdoor Air









#### Innoline® 50/50 Riser Fan Coil





- 300 to 1600 CFM
- Footprint
  - 300 to 400 CFM: 24" x 14"
  - 600 CFM: 28" x 14"
  - 800 to 1000 CFM: 32" x 14"
  - 1200 to 1600 CFM: 36" x 16"
- 4-pipe compatibility
- Standard PSC motor
- Optional EC motor
- Naturally balanced
- No soldered connections within the unit
- Reduced installation and maintenance costs
- Fan and pump staging for energy efficiency



# Innoline® 50/50 4-Pipe System

- Energy Savings
- Design Simplicity
- Servicing Ease
- Superior occupant comfort



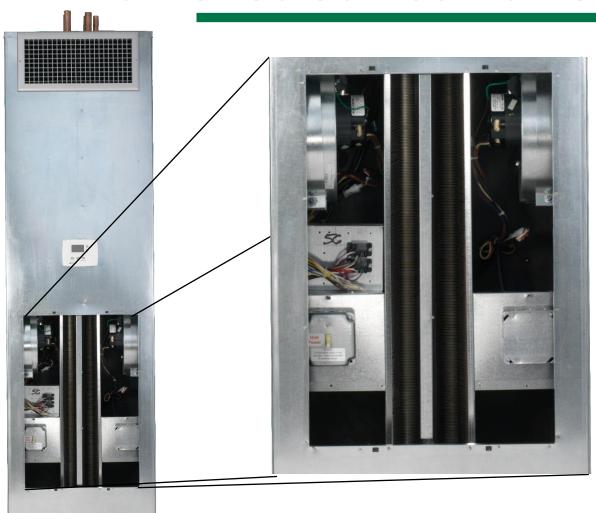


One 4-pipe 2-stage fan coil





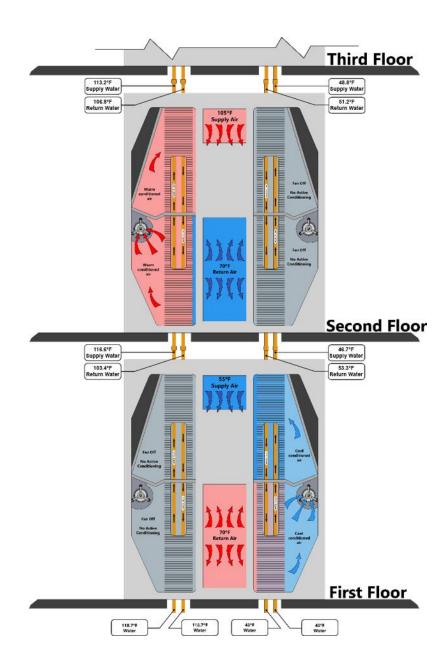
### Innoline® 50/50 Riser Fan Coil





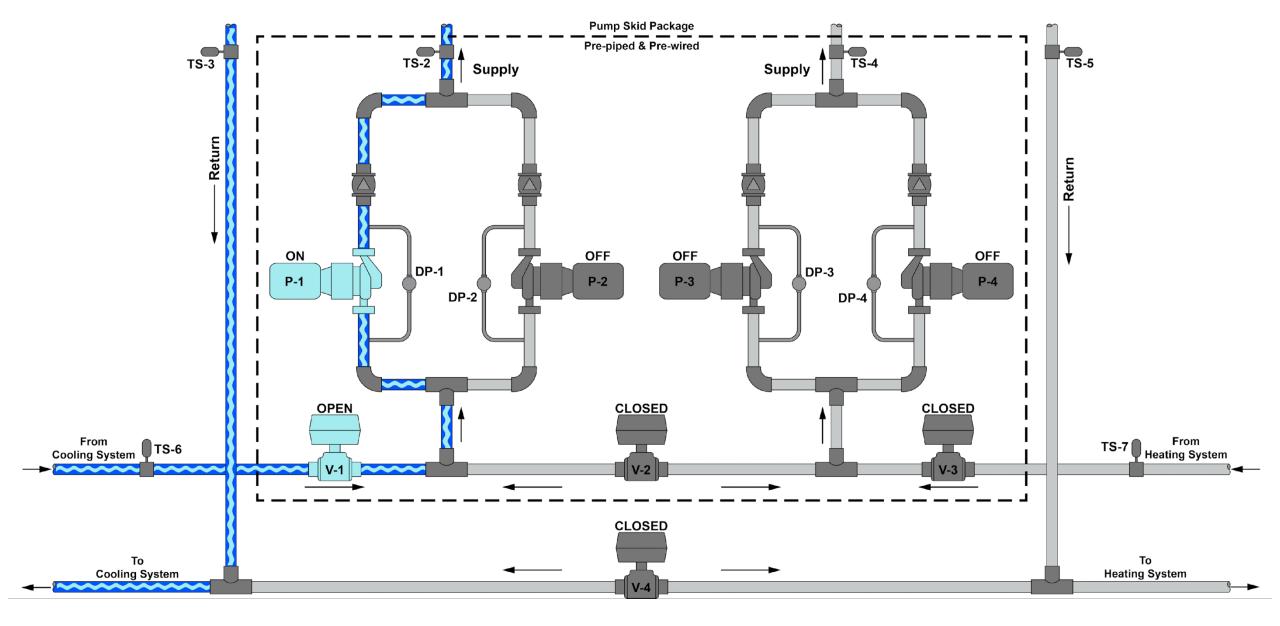


# The Whalen Company | 50% Cooling / 50% Heating



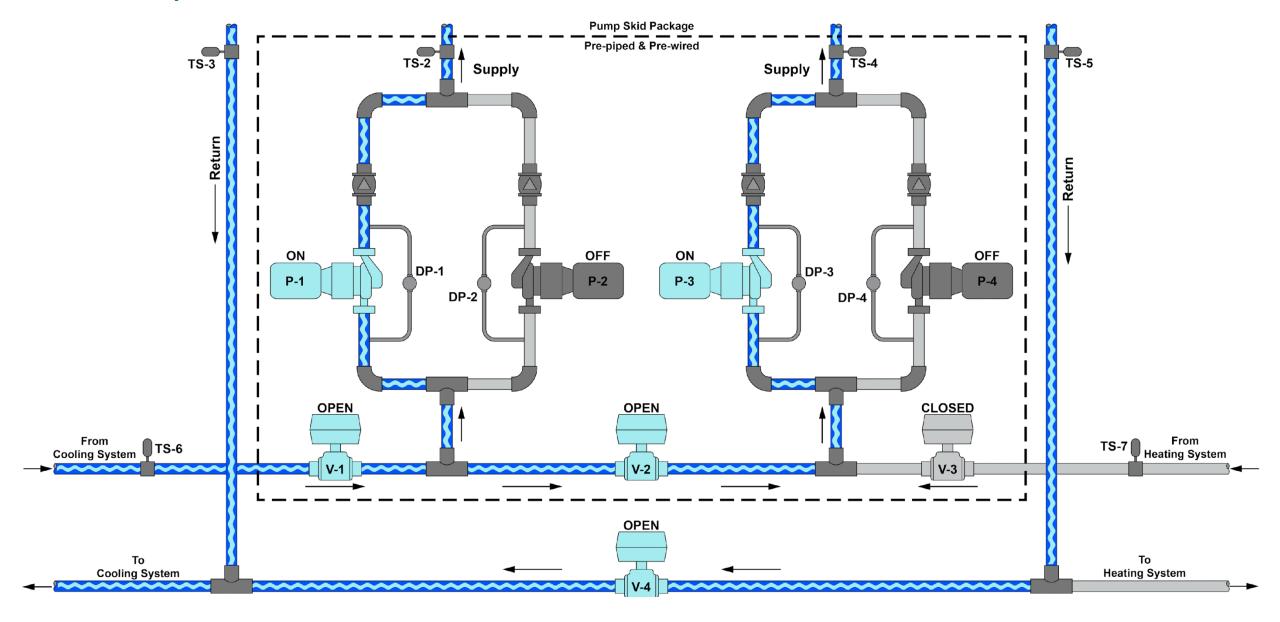


# The Whalen Company No Heating / Partial Cooling



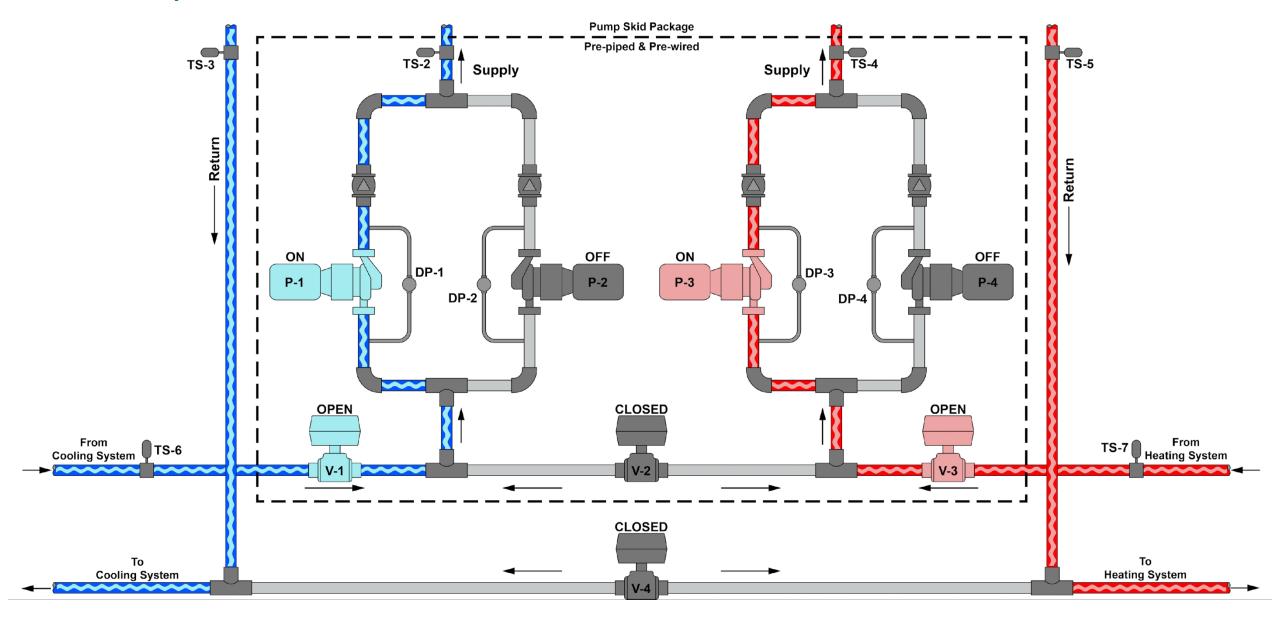


# The Whalen Company No Heating / Full Cooling



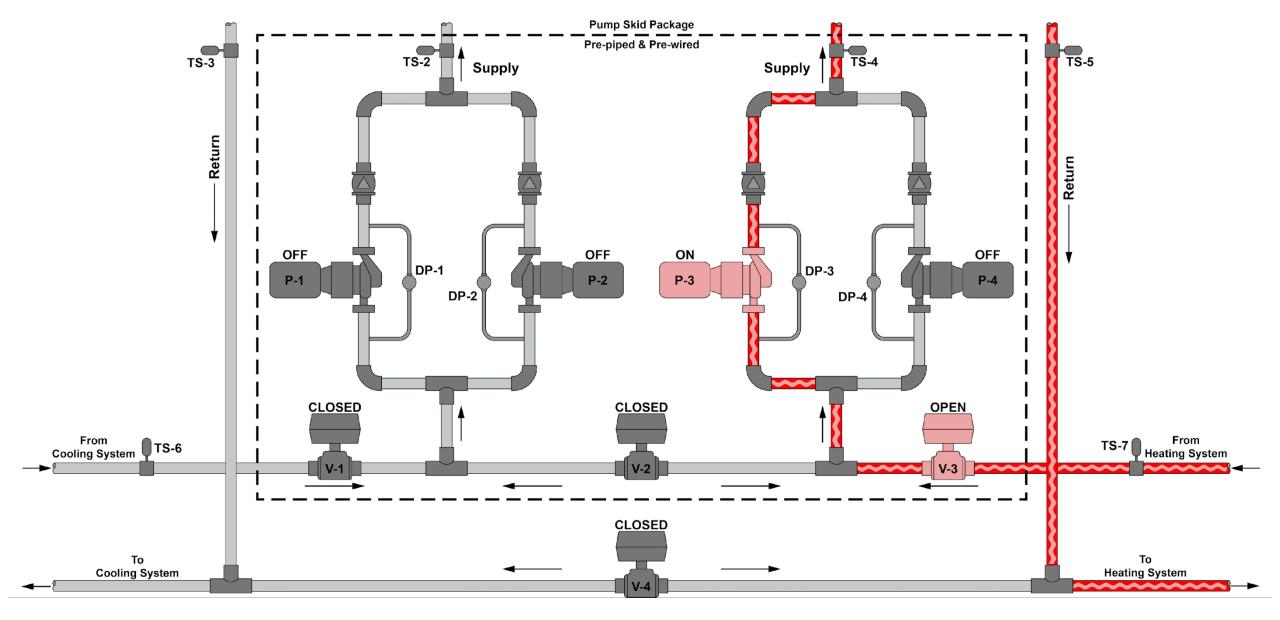


## Partial Heating / Partial Cooling



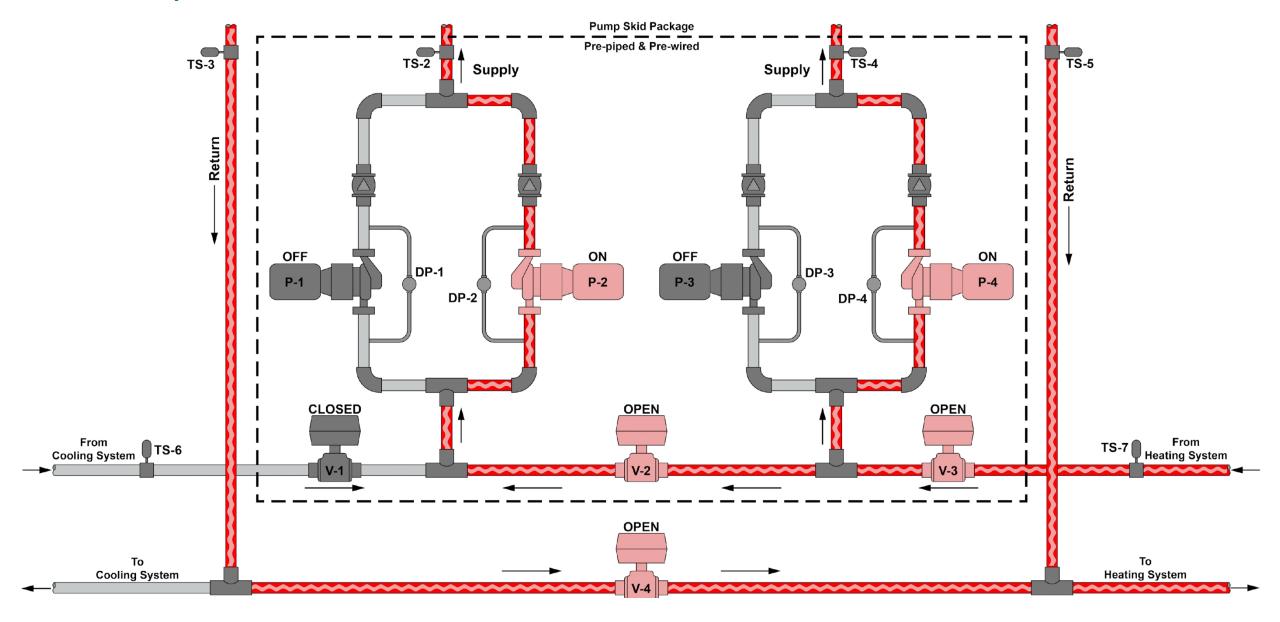


## The Whalen Company | Partial Heating / No Cooling





# The Whalen Company | Full Heating / No Cooling







 Innoline® 50/50 Units provide better performance at part load since each fan and coil is sized for a lower load

 Innoline® 50/50 Units continually dehumidify the air by allowing the chilled water to be active 100% of the time

• Innoline® 50/50 Units deliver only the load required for each season; this saves energy and provides better comfort

 Up to 85% of the time, a Fan Coil Unit can operate at less than half capacity







#### Piping & Maintenance

- Pipe cost savings for both material and labor
  - The decrease in chilled water pipe size more than offsets the increase in hot water pipe size
  - Smaller pipes for larger capacities also OPENS the door for cost effective twoand three-story applications
- Maintenance
  - The only moving part on Whalen 50/50 Units is the fan motor which can be changed in less than 10 minutes





#### **Design Consideration**

- Operates at lower hot water temperatures
  - Separate hot water loops of Whalen and other heating equipment
    - Maximum of 140° F EWT
- Outdoor reset
  - Design should incorporate indoor/outdoor reset of hot water supply temperature







#### Innoline® & Innoline® 50/50 4-Pipe System

When you get a replacement opportunity

- Will typically be due to the drain pan
  - No, the drain pan can't be replaced
- Yes, you can replace one (1) unit
- Ask for the old submittal
  - There will be some that we don't have, but these will show what the original order had included.
  - Whalen did a LOT of specials most of which can be duplicated.





### Innoline® & Innoline® 50/50 4-Pipe System



When you get a replacement opportunity

- There was a cabinet size change in the early 70's that we will certainly want to look at and discuss with the owner / contractor.
- Engage your primary Whalen Company contact early in these opportunities.
- JC Correa is available to visit the site with you







#### Inteli-line® Vertical Stack Fan Coil





#### WR Vertical Stack Fan Coil

- 300 to 1200 CFM
- Slide-out coil pack
- 2-Pipe, 2-Pipe Auxiliary Electric Heat, 2-Pipe Total Electric Heat
- 4-Pipe Heating / Cooling
- Optional Primary / Secondary Configuration
- Standard PSC Motor
- Optional High Static PSC Motor
- Optional EC Motor

- Small unit footprint
- Low sound levels
- Quick, slide-out coil pack for installation and removal
- Reduced commissioning times
- Individual room / space temperature control
- Individual on demand heat or cool (4-Pipe)
- Local ventilation to meet O/A requirement

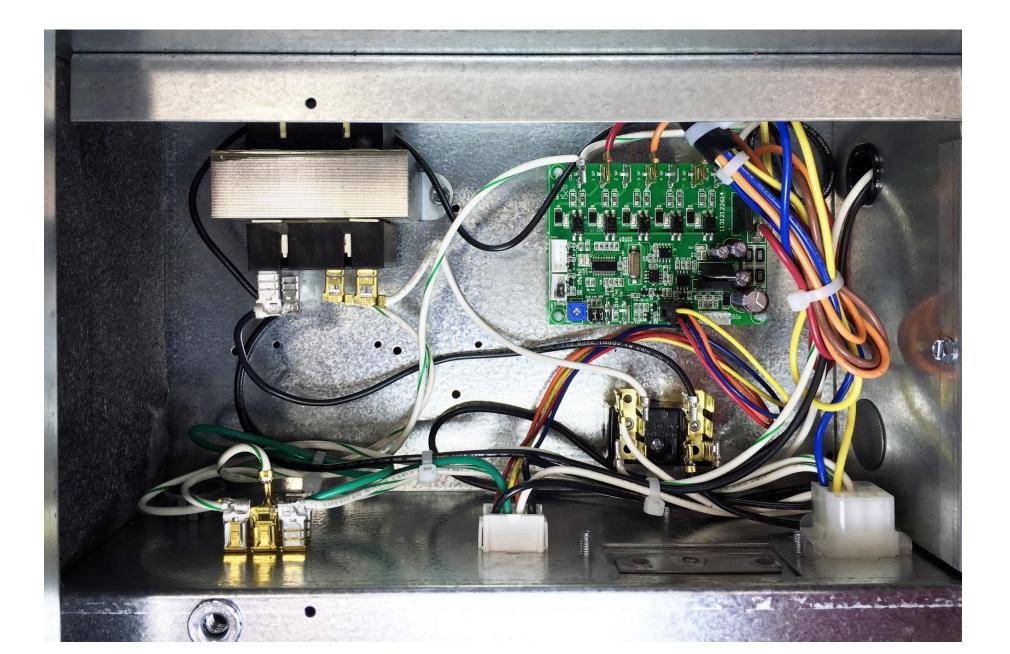


#### Inteli-line® Features and Benefits

- Cabinet
  - Heavy gauge galvanized sheet metal construction
  - Single-piece wrapper reduces leakage at joints
  - Front panel snap lock eliminates fasteners and air leakage
  - Consists of control box, blower compartment, air coil or opening for coil pack, and drain pan with factory installed P-trap
  - Furred in behind the dry wall for finished look
  - Dry wall flanges to finish off opening
  - Multiple Supply Air outlet options



## The Whalen Company Inteli-line® Electrical Box





### Inteli-line® Motor Option & E.S.P.

- EC Motor Option
  - ECM Constant Torque: 0.00" 0.50"



- The Fan Control is very dependent on the thermostat selection
  - Fan Cycle Fan will turn off & water valve will close when the thermostat is satisfied
  - Continuous Fan The thermostat call for cooling/heating will open the water valve.



## The Whalen Company | Inteli-line® Fan Control Options

- Modulating 3 speed Floating Point
- Modulating 3 speed Proportional (0-10V)



- 24V Digital Non-programmable
- 24V Digital Programmable



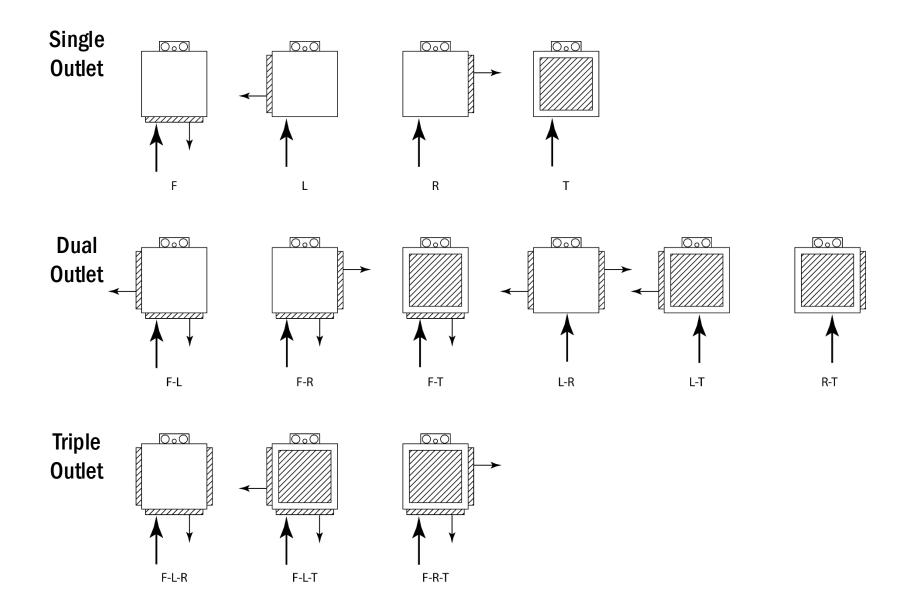
- Line Voltage Non-programmable
- Line Voltage Digital Non-programmable
- Line Voltage Digital Programmable Manual Fan
- Line Voltage Digital Programmable Auto Fan
- 10 Zone 583 DDC Control Option







## Inteli-line® Supply Air Arrangements





## | Inteli-line® Features and Benefits

- Risers
  - 3/4" to 4" diameter, type M or L copper
  - Fully insulated supply and return risers with full port ball valves
  - Drain riser fully insulated with factory installed P-trap
  - Risers factory assembled improves quality
    - Option for field installed risers
  - Shipping straps to maintain alignment & ease installation
    - Shipping straps are not to support riser after installation



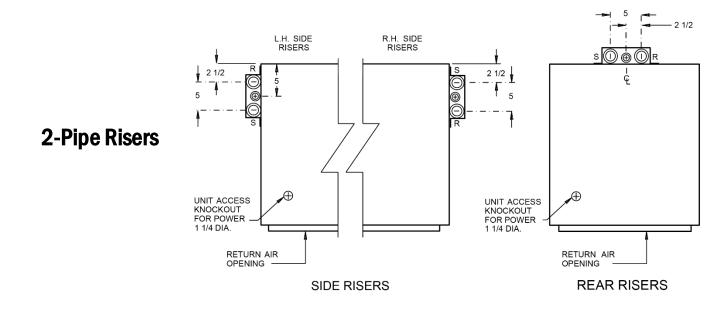
## Inteli-line® Features and Benefits

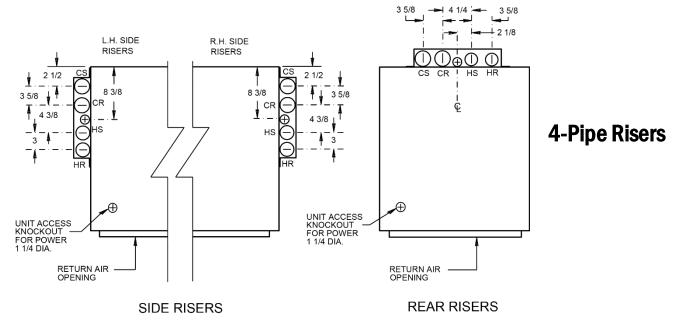
- Stainless steel drain pan standard
- Optional Condensate pump
- Optional MERV8, 11 or 13 Filters





## Inteli-line® Cabinet – Riser Configurations







## Inteli-line® Unit Sizing and Selection

- Fixed Cail Day, Data	WRX Coil Identifier	Coil Description		
<ul> <li>Fixed Coil, Row Data</li> </ul>	20	2 Row Cooling Only		
<ul> <li>3-Row Coils (W<u>F</u>C old generation)</li> </ul>	21	2 Row Cooling & 1 Row Heating		
<ul> <li>4-Row Coils (WFD old generation)</li> </ul>	22	2 Row Cooling & 2 Row Heating		
	30	3 Row Cooling Only		
<ul> <li>Slide Out Coil Pack, Row Da</li> <li>Up to 6-rows total</li> </ul>	31	3 Row Cooling & 1 Row Heating		
	ata 32	3 Row Cooling & 2 Row Heating		
	40	4 Row Cooling Only		
	41	4 Row Cooling & 1 Row Heating		
	42	4 Row Cooling & 2 Row Heating		
<ul> <li>Heating Performance</li> </ul>	50	5 Row Cooling Only		
<ul><li>1-Row Coil</li><li>2-Row Coil</li></ul>	51	5 Row Cooling & 1 Row Heating		
	60	6 Row Cooling Only		

• Fan sizing based on CFM & E.S.P.

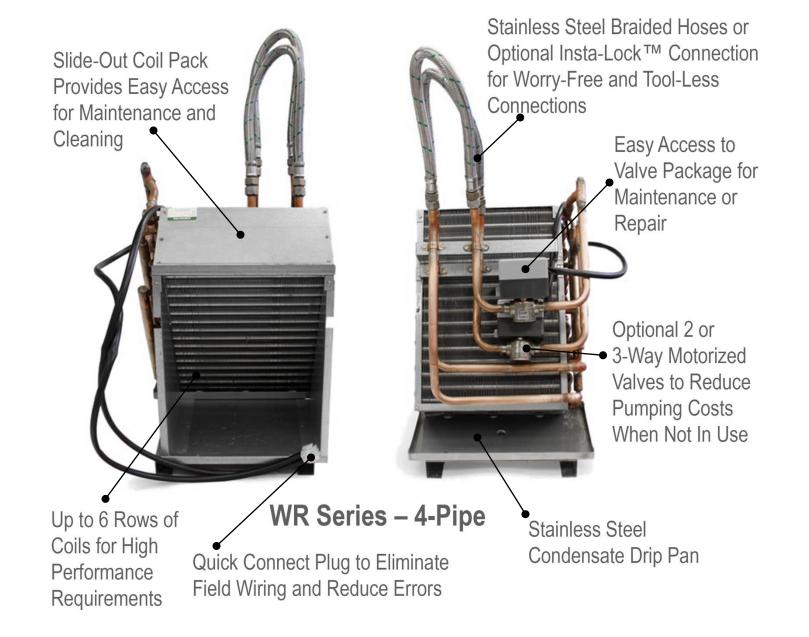


## Inteli-line® Installed





#### Slide-out Coil Pack





### Inteli-line® Slide-Out Coil Pack Benefits





- The flex hoses and easy access to the valve components make equipment maintenance a snap.
- Coil Pack replacement can be accomplished in minutes.
- Can be shipped separately from the cabinet.
  The coil is kept clean during construction

  - The coil pack is installed after all drywall, sanding and painting is finished
  - Optional return air covers are available for projects using factory-installed coil pack.

    • Risers can be flushed without the risk of
  - damaging the coil

### Whalen Inteli-line® Features and Benefits

- Hose Connection
  - 24" Stainless steel braided by Nexus
    - ½" to ¾" = 500psi max working pressure
  - Straight thread (NPSH) with mechanical swivel and gasket connection (both ends)
  - Decouples fan vibration to reduce sound levels





## Fan Coil Chassis Water Circuit Options

- Pressure / Temperature ports
- Automatic or manual air vents
- Drain petcocks
- Manual flow regulator
  - Gerand

- Motorized water valve (2 or 3-way)
  - Caleffi, Honeywell
- Auto flow regulator
  - Griswold, Flow Design, or Hays
- Strainer
  - With or without blowdown valve
- Will factory mount customer preferred valves
  - This does require an SER in ISC and engineering will need cut sheets on the valves to ensure proper fit



## Inteli-line® Outdoor Air Options

- Outdoor air opening
  - Motorized damper
  - Located prior to filter & air coil
- Outdoor air internal duct
  - Top connection
  - 4" round duct
  - Compatible with constant airflow regulator
  - Max 90 CFM at .30 S.P.







## Whalen Sound Level

 Whalen units are among the quietest in the industry both in sound power rating and actual installations.

Decibel Levels of Common Sounds					
Noise Level	Sound	Noise Level	Sound	Noise Level	Sound
10 dB	Normal Breathing	78 dB	Washing Machine	105 dB	Snowmobile
20 dB	Watch Ticking	80 dB	Garbage Disposal	110 dB	Chainsaw
20 dB	Rustling Leaves	80 dB	Telephone Dial Tone	110 dB	Symphony Orchestra
20-30 dB	Whisper	85-90 dB	Blender	110 dB	Car Horn
40-50 dB	Whalen Fan Coil Units	85-90 dB	Lawnmower	110 dB	Jackhammer
50 dB	Refrigerator	88 dB	Subway	115 dB	Loud Rock Concert
60 dB	Normal Conversation	90 dB	Train Whistle	120 dB	Thunder
70 dB	Vacuum Cleaner	98 dB	Hand Drill	130 dB	Shotgun Blast
70 dB	Hair Dryer	100 dB	Garbage Truck	140 dB	Jet Engine
75-80 dB	Dishwashers	103 dB	Jet Flyover at 1,000 ft.		







## Riser Spacing & Processing

- Riser Spacing needs
  - Types of slab openings
- When do you want / need special Riser Spacing
  - Advantages you can bring to the table
- Riser Processing
  - Types of Riser connections
  - Advantages you can bring to the table



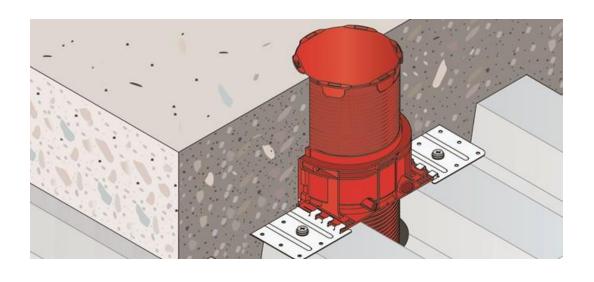


## Riser Spacing

- Riser Spacing needs
  - Types of slab openings
    - Traditional Buckout
    - Core Drill
    - Cast-in-Place Firestop devices



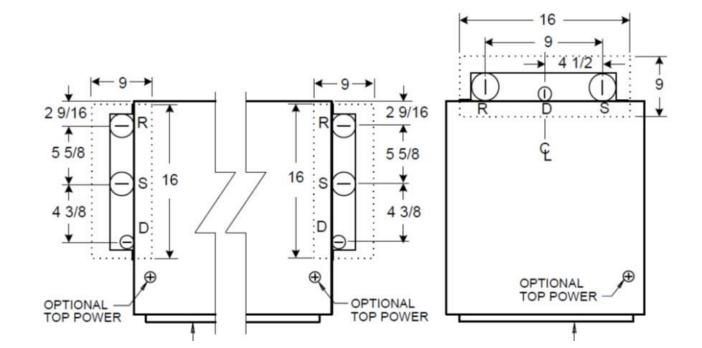




- Types of slab openings
  - Traditional Buckout
    - Best first cost
    - Highest Firestop cost (typically will have the largest opening)
    - Old method and still used
      - Allows for lots of slop in the system
  - Core Drill
    - Cost is dependent on application
    - May not be recommended on some renovation projects (type of existing slab will dictate)
    - Based on size of core and codes, may allow for Firestop caulk only to be used (this will reduce the total cost)

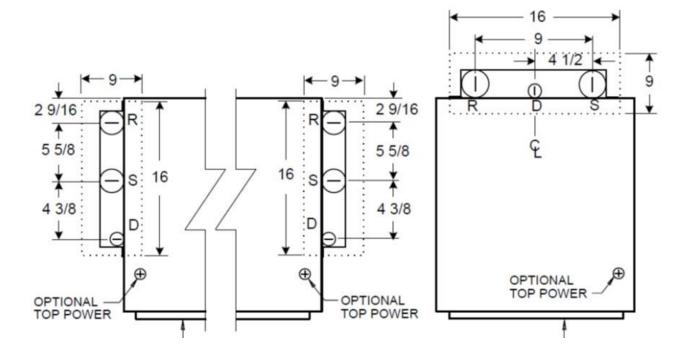
- Types of slab openings
  - Cast-in-Place Firestop devices
    - Seeing more of these with the increase in BIM (Revit) usage
    - Probably highest first cost
    - Should be the lowest total install cost
    - Allows for use of other install needs
      - Water Dams
      - Anchoring needs, etc.

- Types of slab openings and actual Riser Spacing needs
  - Traditional Buckout
    - Can use the standard Riser Spacing
    - We offer three (3) standards depending on riser size and insulation thickness



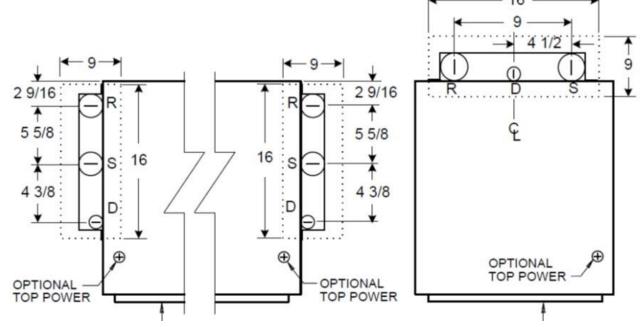
## Riser Spacing

- Types of slab openings and actual Riser Spacing needs
  - Core Drill
    - May be able to use the standard Riser Spacing
    - May require special spacing
      - Engineering dependent
      - Extra cost involved



### Riser Spacing

- Types of slab openings and actual Riser Spacing needs
  - Cast-in-Place Firestop devices
    - We offer a special Riser spacing for this with the addition of the Bulls-Eye Option
    - May require special spacing
      - Engineering dependent
      - Extra cost involved





## Riser Spacing – Standard Spacing





# Riser Spacing – Split Spacing





## Riser Spacing – Cast-in-Place Spacing

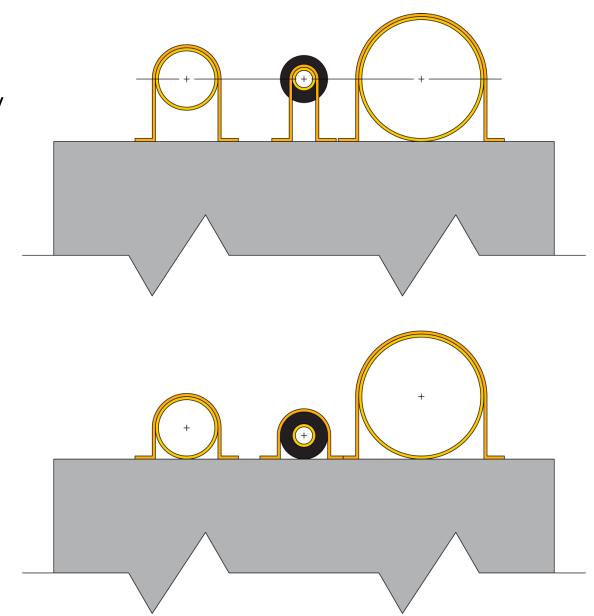






## Riser Spacing – Bulls-Eye Details

- Bulls-Eye
  - What is it really





## Riser Processing

- Riser Processing
  - Types of Riser connections
    - No Processing
    - Swage
    - Transition
    - ProPress
    - Roll Groove















## | Riser Processing

- Riser Processing
  - Types of Riser connections
    - No Processing
      - The ends are straight cut and cleaned
      - With No Processing, all couplings will be field provided and installed.
    - ProPress
      - The ends are straight cut and cleaned
      - With ProPress, all couplings will be field provided and installed.
        - Eliminates soldering
      - Most competition offers this option





## | Riser Processing

- Riser Processing
  - Types of Riser connections
    - Swage connect same size risers
      - Swage on the top of the riser
        - Eliminates the need for a coupling
        - Eliminates one (1) solder joint
    - Transition
      - The ends have a Transition Swage spun into the top of the riser
        - The Transition Swage eliminates the need for a coupling on one size different risers
          - 1.00" to 1.25" or 3.00" to 2.50"
        - Eliminates one (1) solder joint









## The Whalen Company Riser Processing

- Riser Processing
  - Types of Riser connections
    - Roll Groove
      - Roll Groove cut into the ends of the riser
      - Available on 2.50" and above risers
      - Not aware of any competition that offers this option
  - Comment Based on size of the riser the connections may need to be offset.





### Riser Processing – Why Use them

## No Processing

- Job has offsets
- Riser size changes multiple sizes

## Swage

- Eliminates one solder joint saving time and money as well as minimizing leak potential
- Transition
  - Eliminates couplings and one solder joint as well as minimizing leak potential

#### ProPress

- Mechanical connection that ensures a positive connection for 100% leak proof
  - Saves on testing time
- Eliminates all soldering
  - May save on insurance cost and Fire Marshall
- Roll Groove
  - Same as ProPress









### Riser Design & Considerations

- System type
- Riser anchors
- Riser expansion
- Riser swage / transitions
- Top / Bottom terminated riser
- Riser spacing considerations
- Calculating riser length
- Riser extensions
- Riser diameter sizing
- Primary / secondary risers



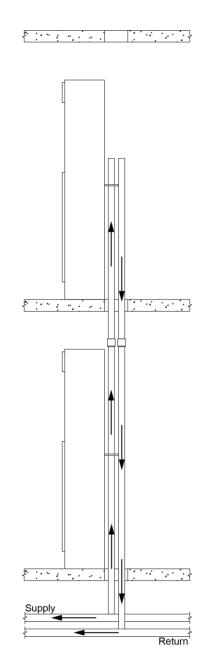
### Direct vs Reverse Return Systems

#### Direct Return

- Advantages
  - Cost-effective and simple
  - Straightforward installation
  - Less confusion about properly sizing the risers

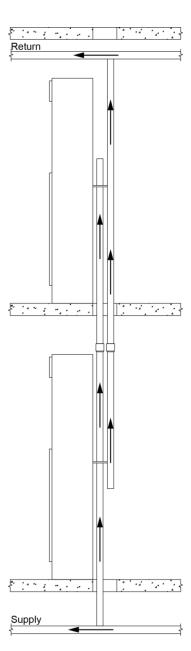
### Disadvantages

- The pressure drop is not equal at each unit on the stack.
- A means of balancing the water flows at each floor must be provided.
- Balancing options adds cost and maintenance





### | Direct vs Reverse Return Systems



#### Reverse Return

#### Advantages

- The system can be designed so pressure drop through each unit is automatically equalized.
- The overall pressure drop is lower offering the potential for energy savings.
  Fewer components in the piping package.
  Easier to accommodate larger riser pipe sizes and insulation thicknesses.

- Can eliminate the need for balancing valves.

#### Disadvantages

- At least one additional "express" return main/riser is required to collect the return water back to the boiler/chiller.
- The design of the system is more complex/less intuitive.
- All units on the riser stack must have the same pressure drop or balance valves are still required

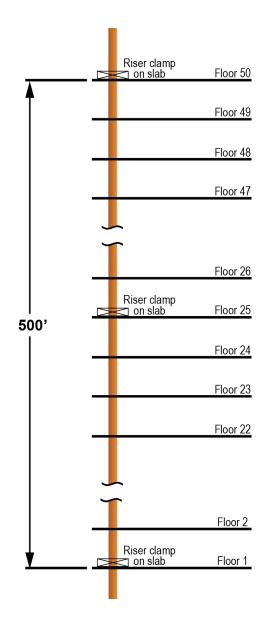


### Riser Design Considerations



The design, selection of components, and specifications for a building's riser system are typically the Responsibility of the mechanical engineering company retained on a given project. This information is to be used only as a guide. Any examples given are solely for the purposes of discussion and in no way assign responsibility or liability to The Whalen Company or any representative of The Whalen Company.

### Riser Anchors



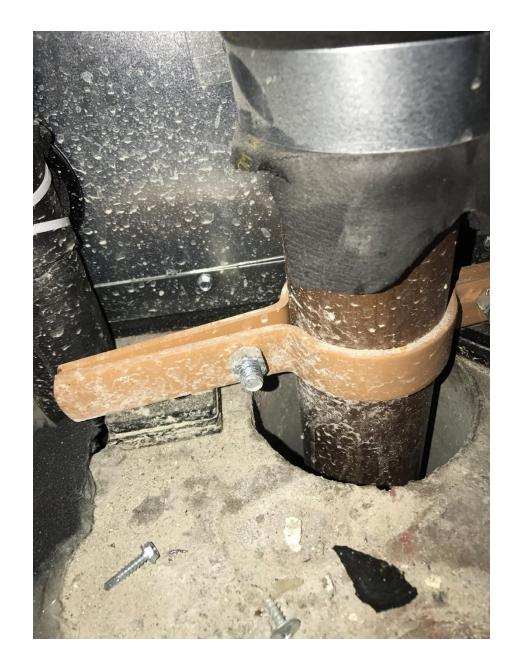
- Secure the riser to the building
- Must support the weight of the risers and the water
- Units are NOT holding the risers

Should be isolated from the floor slab



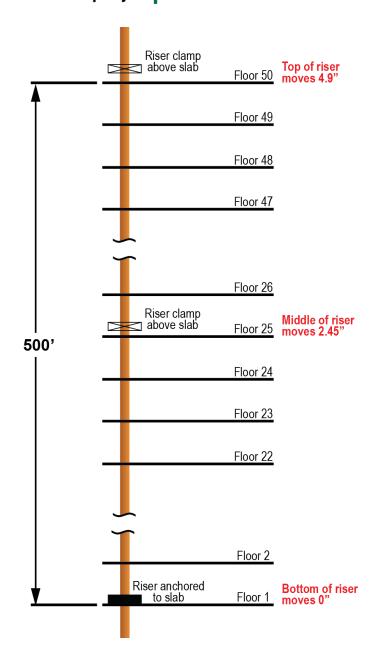


# Riser clamps





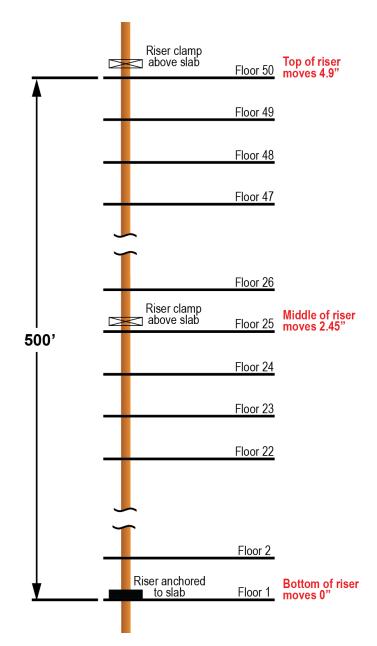
### Riser Expansion



- All piping will expand / contract as the fluid temperature changes
- Location of pump room is critical in managing riser expansion
- Fill the loop with 50°F water and heat it to 180°F
- Change in length formula :  $\Delta L = \propto * L_0 * \Delta T$ 
  - $\Delta L = Length change$
  - $\alpha$  = Coefficient of thermal expansion
    - Sch 40 carbon steel =  $6.33 \times 10^{-6}$  inch/inch/°F
    - Copper =  $9.3 \times 10^{-6}$  inch/inch/°F
  - $L_0$  = Starting length (6000")
  - $\Delta T$  = Temperature change (180°F 50°F = 130°F)
  - $\Delta L = 0.00000633 * 6000 * 130$
- $\Delta L = 4.94''$  (steel)
- $\Delta L = 7.25''$  (copper)



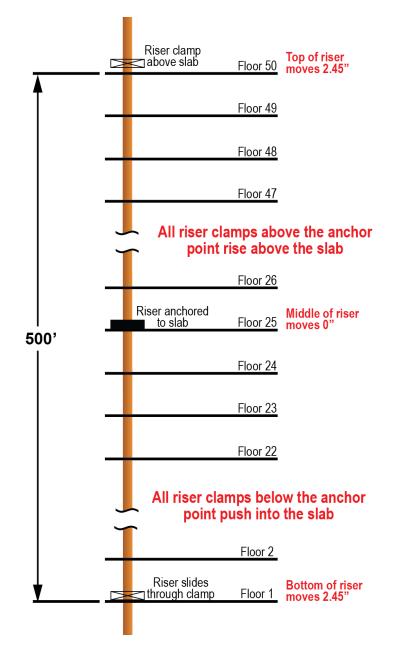
### Riser Expansion



- We must manage the expansion. Whalen unit include slot to accommodate riser expansion.
  - 3" on heat pumps
  - 6" on fan coils
- Unit allows 1.5" / 3" expansion up/down from center of slot.
- Factory mounted risers
  - Risers float inside shipping strap
  - Critical the ball valve is located in center of slot to allow full expansion / contraction
- Risers shipping separate
  - Contractor is responsible to install risers such that the "T" is in the middle of the slot/knockout for full expansion
- In our example, we have a problem due to excessive expansion



## Riser Expansion



- Relocate the riser anchor to help but we still have a potential problem
- Must introduce a means to compensate for the expansion

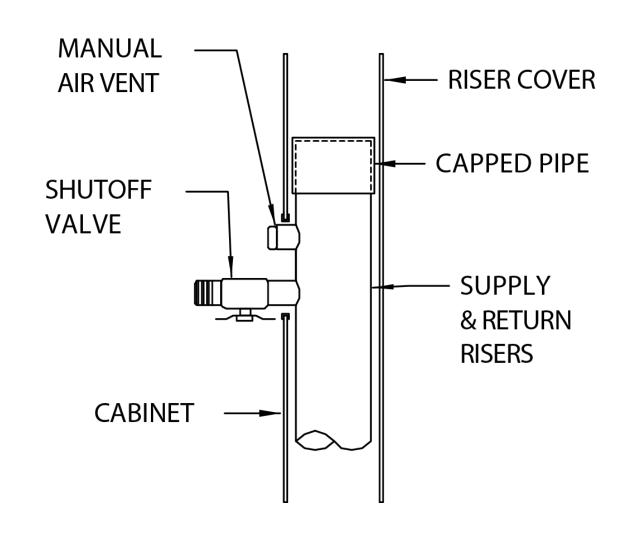






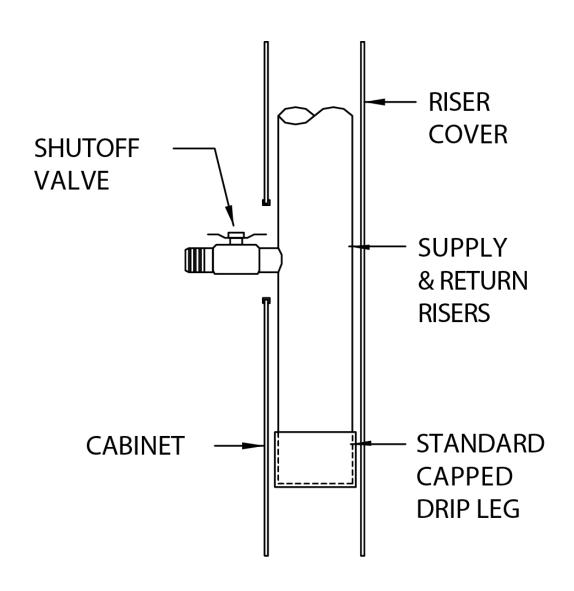
## Top Terminated Riser

- The air vent is factory assembled inside the top unit on each upfeed riser.
- The air vent is accessible through the cabinet return air opening.
- An air vent and cap will normally be furnished on both the supply and return risers when they are direct return. (Fan Coil vent on coil pack)
- On reverse return risers, only the supply riser will normally be vented and capped.
- Drain risers are extended to top of unit and not capped to eliminate a potential air lock within the drain riser stack
- Ball-type shutoff valves are standard.





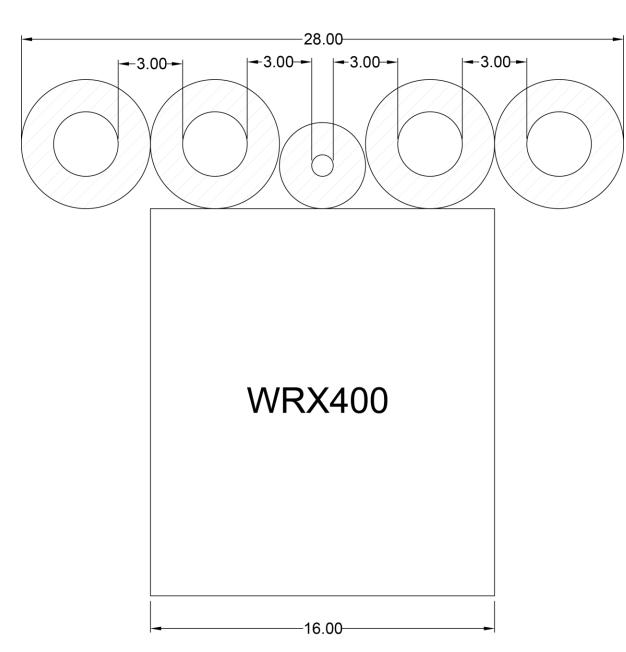
### **Bottom Terminated Riser**



- A capped drip leg is furnished inside the riser cover of the bottom unit on each downfeed riser.
- A capped drip leg can be furnished on either the supply or return riser or both, as required.
- Care must be exercised to prevent freezing of water trapped in the drip leg if the system is filled and then drained during construction.
- The shutoff valves are accessible through the return air opening.
- Ball-type shutoff valves are standard.



### Riser spacing considerations



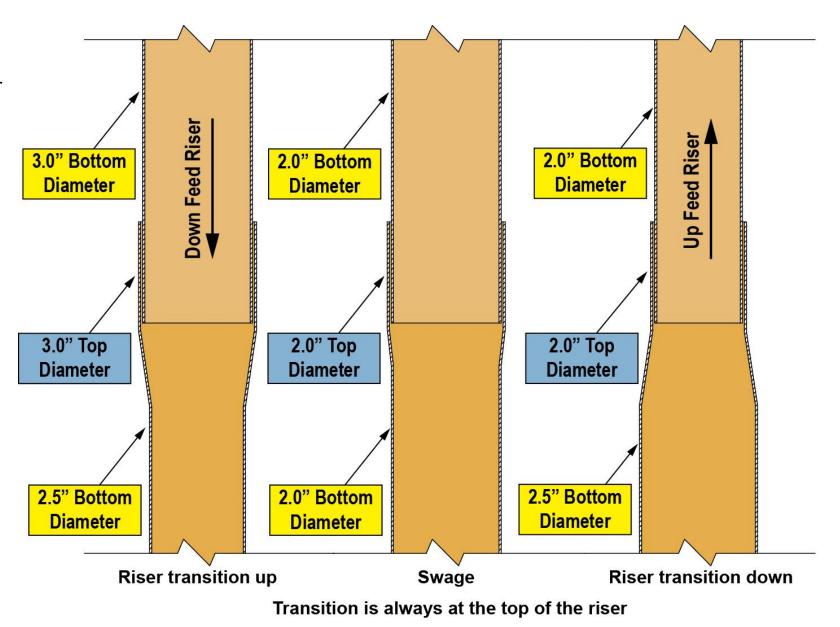
- Riser size and insulation thickness must be considered when choosing riser layout
- Make certain what is requested will physically fit on the unit
- Factory mounted risers are considered part of the "unit" and are exempt from code requirements governing field installed insulation requirements
- Risers shipping separate and extensions
  Make customer aware these do not fall
  - Make customer aware these do not fall under the "Exception" for the insulation and may mean that the customer must add insulation with the thickness to meet the code requirements
  - The insulation thickness may drive a wider spacing



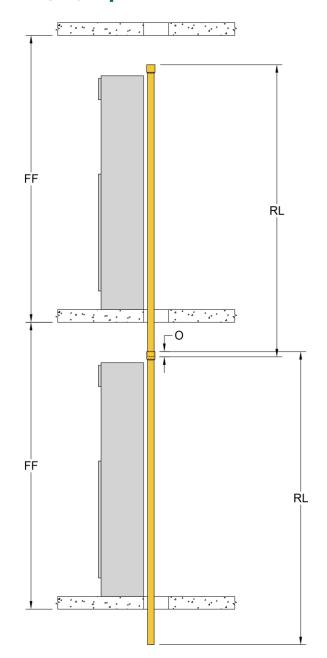
### Riser processing - swage / transition

 All riser connections are made at the top of the unit





## Calculating riser length



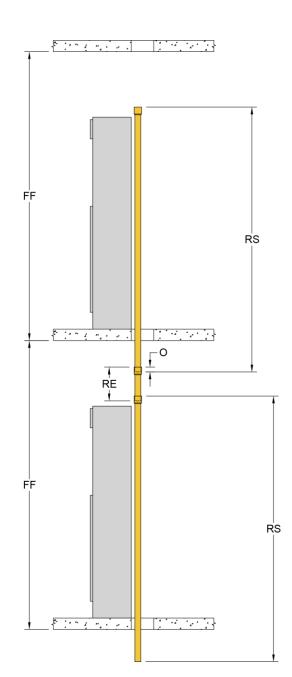
- $RL = FF + O + L_P$ 
  - RL = Riser Length
  - FF = Finish floor to finish floor distance
  - O = Riser overlap / swage insertion
    - 3/4" to 1.5" dia max = 1.5"
    - 2" to 3" dia max = 2.5"
  - L<sub>P</sub> = Riser processing loss
- RL = 108 + 2.5 + 1.125
- RL = 111.625 inches
- Order 120" riser and trim to fit in the field.

Riser Process	Riser Diameter / Riser Processing Loss (L <sub>P</sub> )														
Risei Flucess	0.75	1.00	1.25	1.50	2.00	2.50	3.00	4.00							
No Swage	0	0	0	0	0	0	0	0							
Swage	1.125	1.125	1.125	1.125	1.125	1.125	1.125	1.125							
Transition - Increase	1.5	1.5	1.6	1.6	1.75	1.75	1.88	N/A							
Transition - Decrease	N/A	0.88	0.88	0.88	0.88	0.88	0.88	0.88							
Propress	0	0	0	0	0	0	0	0							
Roll Grove	0	0	0	0	0	0	0	0							

## | Calculating riser extension length

- RE = (FF-R<sub>S</sub>)+ (2\*O) + (2\*L<sub>P</sub>)
  - RE = Riser Extension
  - FF = Finish floor to finish floor distance
  - R<sub>S</sub> = Standard riser length
  - O = Riser overlap / swage insertion
    - 3/4" to 1.5" dia max = 1.5"
    - 2" to 3" dia max = 2.5"
  - L<sub>P</sub> = Riser processing loss
- RE = (120-108) + (2\*2.5) + (2\*1.125)
- RE = 19.25 inches

Riser Process	Riser Diameter / Riser Processing Loss (L <sub>P</sub> )														
Risel Flocess	0.75	1.00	1.25	1.50	2.00	2.50	3.00	4.00							
No Swage	0	0	0	0	0	0	0	0							
Swage	1.125	1.125	1.125	1.125	1.125	1.125	1.125	1.125							
Transition - Increase	1.5	1.5	1.6	1.6	1.75	1.75	1.88	N/A							
Transition - Decrease	N/A	0.88	0.88	0.88	0.88	0.88	0.88	0.88							
Propress	0	0	0	0	0	0	0	0							
Roll Grove	0	0	0	0	0	0	0	0							





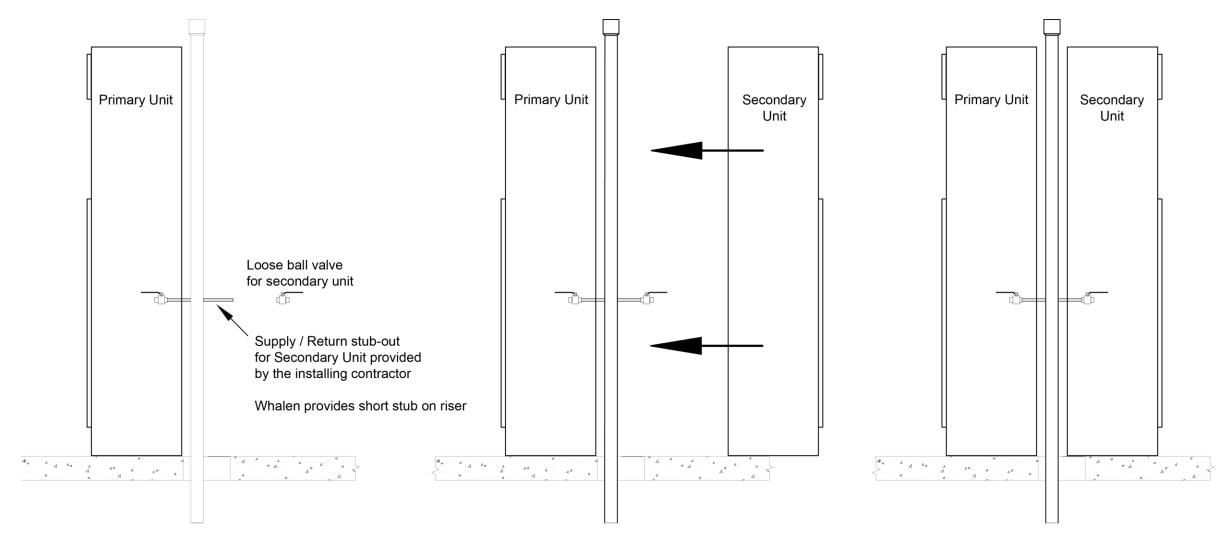
### Riser diameter sizing

- Riser sizing should be calculated by the project engineer to ensure the total system works properly.
- Use ASHRAE guidelines to select riser size based on velocity through the riser
- The Whalen riser sizing tool can help make selections based on the units in each riser stack.

PROJECT:		2.	Sample	Project																
*** For Use with Direct Return with Automatic Flow Control Valve or Reverse Return ***					SUPPLY						RETURN									
RISER #	Primary	Secondary	Supply	Return	Supply	Return		Riser	Riser	Riser	* Riser	* Riser	Riser	Riser	Riser	* Riser	* Riser	Unit		10
1	Unit	Unit	Pipe	Pipe	Pipe	Pipe		Flow	FPS	FPS	FT/FT Pd	FT/FT Pd	Flow	FPS	FPS	FT/FT Pd	FT/FT Pd	Flow		Drain
Level	Size	Size	Code	Code	Size	Size	Riser Pd	GPM	ENT	LVG	ENT	LVG	GPM	ENT	LVG	ENT	LVG	GPM	TTR/BTR	Size
180	V=	-	194		4	-	-	) <b>=</b> 0	-	24	-		=	165	7(4)	130	( <del>=</del>	<b>W</b> ()		8
18	VP-1204		f	f	2 1/2M	2 1/2M	24.81	88.4	5.80	5.21	0.046	0.038	88.4	5.21	5.80	0.038	0.046	9.0	Start of Riser	3/4"
17	VP-1204		f	f	2 1/2M	2 1/2M	24.81	79.4	5.21	4.62	0.038	0.031	79.4	4.62	5.21	0.031	0.038	9.0		3/4"
16	VP-1004		f	f	2 1/2M	2 1/2M	24.81	70.4	4.62	4.13	0.031	0.025	70.4	4.13	4.62	0.025	0.031	7.5		3/4"
15	VP-1004		f	f	2 1/2M	2 1/2M	24.81	62.9	4.13	3.64	0.025	0.020	62.9	3.64	4.13	0.020	0.025	7.5	Î	3/4"
14	VP-0814		f	f	2 1/2M	2 1/2M	24.81	55.4	3.64	3.24	0.020	0.016	55.4	3.24	3.64	0.016	0.020	6.0		3/4"
13	VP-0814		е	е	2 M	2 M	24.81	49.4	5.00	4.39	0.046	0.037	49.4	4.39	5.00	0.037	0.046	6.0		3/4"
12	VP-0804		е	е	2 M	2 M	24.81	43.4	4.39	3.79	0.037	0.028	43.4	3.79	4.39	0.028	0.037	6.0		3/4"
11	VP-0804		е	е	2 M	2 M	24.81	37.4	3.79	3.18	0.028	0.021	37.4	3.18	3.79	0.021	0.028	6.0		3/4"
10	VP-0604		е	е	2 M	2 M	24.81	31.4	3.18	2.72	0.021	0.016	31.4	2.72	3.18	0.016	0.021	4.5		1"
9	VP-0604		е	е	2 M	2 M	24.81	26.9	2.72	2.27	0.016	0.012	26.9	2.27	2.72	0.012	0.016	4.5		1"
8	VP-0504		d	d	1 1/2M	1 1/2M	24.81	22.4	3.92	3.24	0.042	0.030	22.4	3.24	3.92	0.030	0.042	3.9		1"
7	VP-0504		d	d	1 1/2M	1 1/2M	24.81	18.5	3.24	2.56	0.030	0.020	18.5	2.56	3.24	0.020	0.030	3.9		1"
6	VP-0404		С	С	1 1/4M	1 1/4M	24.81	14.6	3.58	2.77	0.045	0.028	14.6	2.77	3.58	0.028	0.045	3.3		1"
5	VP-0404		С	С	1 1/4M	1 1/4M	24.81	11.3	2.77	1.96	0.028	0.016	11.3	1.96	2.77	0.016	0.028	3.3		1"
4	VP-0304		b	b	1 M	1 M	24.81	8.0	2.94	2.02	0.041	0.021	8.0	2.02	2.94	0.021	0.041	2.5		1"
3	VP-0304		а	а	3/4 M	3/4 M	24.81	5.5	3.42	1.86	0.073	0.025	5.5	1.86	3.42	0.025	0.073	2.5		1"
2	VP-0204		а	а	3/4 M	3/4 M	24.81	3.0	1.86	0.93	0.025	0.008	3.0	0.93	1.86	0.008	0.025	1.5		1"
1	VP-0204		а	а	3/4 M	3/4 M	24.81	1.5	0.93	0.00	0.008	0.000	1.5	0.00	0.93	0.000	0.008	1.5	X	1"
									1			l I					- 40		8	2



# The Whalen Company | Primary / Secondary risers



1) Install Primary Unit with risers.

- 2) Solder ball valve from secondary unit onto stub-out from primary unit.
- 4) Attach hose from valve package to ball valve

3) Slide secondary unit into place over ball valve.







## HC Series - Horizontal Fan Coils









- Horizontal Ceiling
- 200 1,200 CFM
- 2 pipe or 4 pipe
- Electric Heat 0.5 to 7kW
- PSC or EC motor options
  - EC, Constant Torque, Constant Airflow, Modulating 2-10 VDC
- Up to 0.25 ESP
- 1 to 6-row coil options
- Coils can be DX, Hydronic, or Steam (heating)
- Uncased, plenum, telescoping recessed, and painted exposed cabinet options



### HP Series - Horizontal Fan Coils









RF



EF



- High Performance
- 600 2,200 CFM
- 2 pipe or 4 pipe
- Electric Heat 0.5 to 9kW
- PSC or EC motor options
  - EC, Constant Airflow, Modulating 2-10 VDC
- Up to 0.50 ESP
- 1 to 6-row coil options
- Uncased, plenum, telescoping recessed, and painted exposed cabinet options



## | HC/HP Series – Feature & Benefits

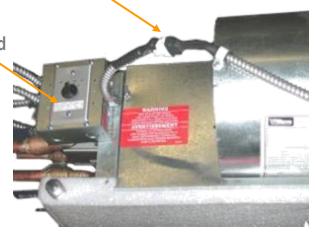
- Valve package selection will automatically extend the drain pan a minimum of 6 inches.
- Standard cabinet is 18ga.
- Standard Molex plug on motor for quick removal.
- Optional fused or unfused disconnect.
- Default is right hand configuration for piping and left hand for electrical (configured at time of order). Looking at SA, handing is determined with air hitting in face.
- Can do custom color on exposed and painted panels with minimum of 10 units.



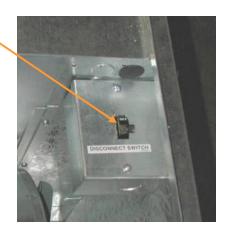
# HC/HP Series – Feature & Benefits

**Molex Connection** 

Unit mounted 3-speed switch w/ off



Disconnect switch



Wings Nuts for Easy Removal of Blower Assembly



**Model Identification Label** 





## | VW Series –Vertical Console Fan Coils

- Vertical Wall Mount
- 200 to 1200 CFM
- 2 pipe or 4 pipe
- Electric Heat 1 to 6kW
- PSC or EC motor options
  - EC, Constant Torque, Constant Airflow, Modulating 2-10 VDC
- Up to 0.15 ESP
- 1 to 5-row coil options
- Concealed, wall recessed, flat top, and sloped top



CS

FT

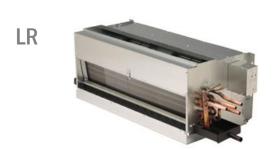
ST

RG



### VW Series – Vertical Lowboy Fan Coils

- Vertical Lowboy Wall Mount
- 400 to 600 CFM
- 2 pipe or 4 pipe
- Electric Heat 0.5 to 6kW
- PSC Motors
- Up to 0.15 ESP
- 1 to 4-row coil options
- Exposed, wall recessed, front discharge, and top discharge
- Can do custom cabinet extensions to accommodate retrofit applications.









## VC Series - Vertical Fan Coils

- Vertical Closet
- 600 to 2,200 CFM
- 2 pipe or 4 pipe
- Electric Heat 0.5 to 9kW
- Slide-out motor / blower assembly
- PSC or EC motor options
  - EC, Constant Airflow, Modulating 2-10 VDC
- Up to 0.50 ESP
- 1 to 6-row coil options
- Front, Bottom, or Rear return / Bottom supply





FS





### AH Series – Belt Drive Fan Coils



VS

- Air Handler
- 800 to 12,000 CFM
- 2 pipe or 4 pipe
- Electric Duct Heat up to 45kW (Shipped Loose)
- EPAct Compliant, VFD ready motors
- Up to 10HP motor options with adjustable pitch sheave (factory set)
- Up to 3.75 ESP
- 1 to 10-row coil options
- Single or optional double wall cabinet design
  - Solid or perforated liner



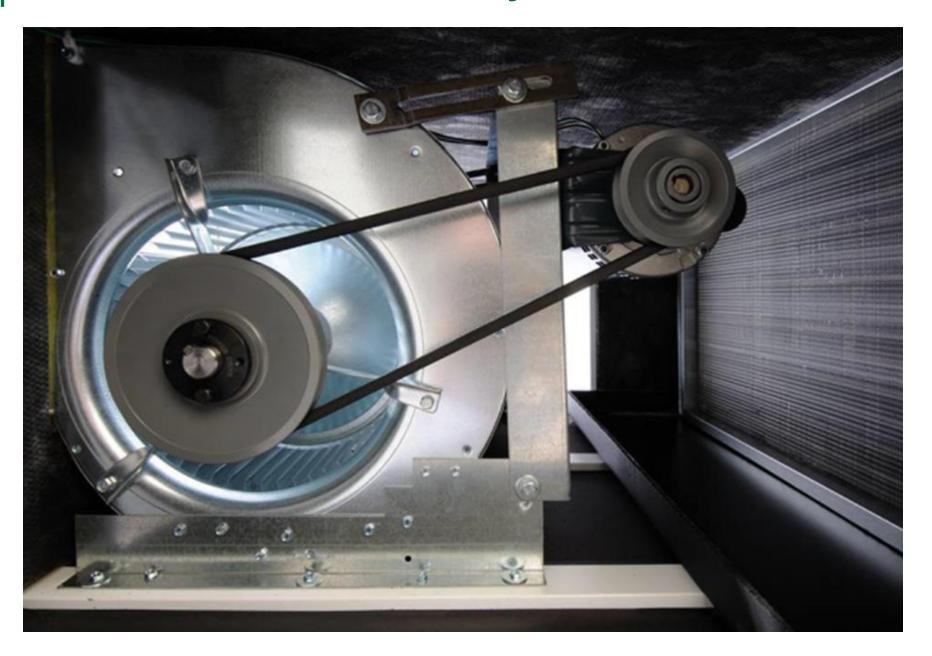
## AH Series – Features & Benefits

- Quarter-turn door latches
- Mixing box
- 24V motorized controls
- 2-position or Modulating dampers
- V-Bank filter rack
- 2" Filters and 4" filter brackets
- Valve package enclosures
- Water resistant cabinets
- Rainhoods





# AH Series-Cast Iron Pulley w/ Sheave





## Valve Package - Options

- Valve Package
  - 2-Way & 3-Way Valves (Brand: 599-0110 Siemens)
    - Motorized (on/off)
    - Modulating
      - Proportional 0-10VDC, 2-10 mA
      - Floating Point
    - Standard Sweat Connections, Option Threaded Connections
  - Auto Flow Control
  - Pressure Temperature / Test Ports / Petes
     Plugs





## Valve Package - Options

- Valve Package
  - Ball Valves
    - Optional Memory Stop
  - Stainless Steel Hose Kits
    - 12", 24" and 36"
  - Unions
  - Y-Strainer with Cleanout
  - Factory installed valves and components on direct drive. Belt drive ship loose for field install.





# Whalen Company Drain Pan - Options

- Drain Pans
  - Galvanized (Standard)
  - Optional Stainless Steel
  - Extended
  - Removable
  - Insulation (3/8" thickness)
    - Closed cell





## Air Filter - Options

- Air Filters
  - 1" Standard throwaway MERV 4
  - 2" throwaway MERV 4
  - 1" and 2" Pleated MERV 8
  - Washable
  - 1" and 2" Pleated MERV13 available for Belt Drive units only









# The Whalen Company | Whalen Sales Team

### **Tony Landers**

Vice President of Sales & Marketing



### **Scott Gavin**

Regional Sales Manager



### **Krystal Wanner**

Customer Service Manager



### **Erwin Pino**

Application Engineer





# The Whalen Company | Whalen Sales Team

### JC Correa

Vice President of Manufacturing



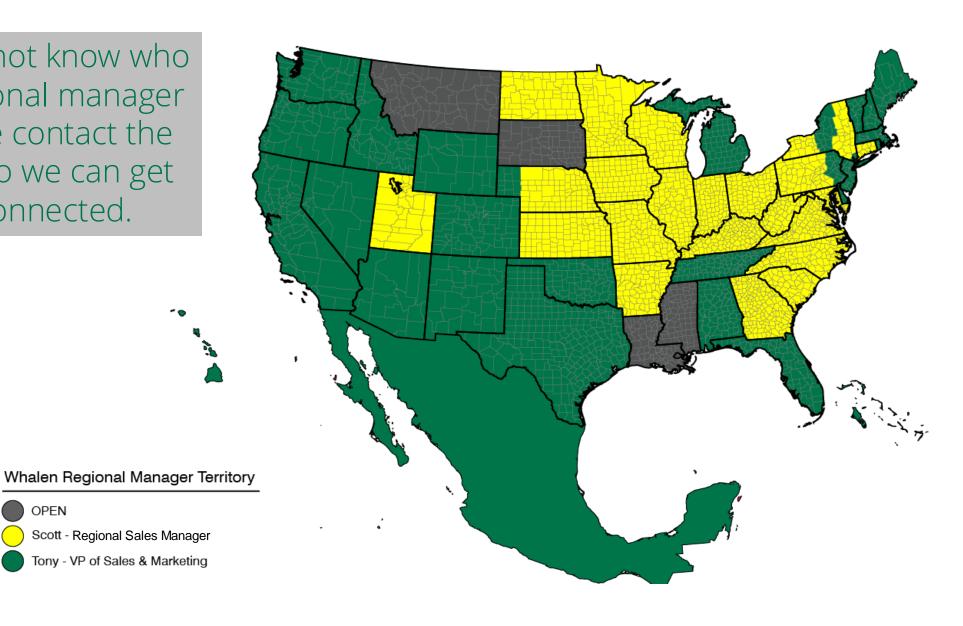
### **Michael Colletti**

Vice President of Engineering



### Regional Sales Team

If you do not know who your regional manager is, please contact the factory so we can get you connected.





## Key Factory Contacts

- Sales & Marketing / Policies / Complaints
  Tony Landers VP Sales & Marketing
  Scott Gavin Regional Sales Manager
  JC Correa VP Manufacturing
- Specials Multiplier Requests
  Tony Landers VP Sales & Marketing
  Scott Gavin Regional Sales Manager
  Erwin Pino Application Engineer
- Specials Engineering Requests
   Engineering Submitted through ISC

  - Erwin Pino Application Engineer
- Unit Selections / Performance Assistance
  - Erwin Pino Application Engineer
- Order Management / Releases / Delivery
   Krystal Wanner Customer Service



- Aftermarket Parts www.whalenparts.com
  - Shanna Howard Aftermarket Customer Service
- Warranty Issues
  - Wade Strickland Service / Warranty / Technical Support Manager
- Credit / Collections / Commissions
  - Chris Murphy VP & CFO
- Marketing / Literature/ Website
  - Tony Landers VP Sales & Marketing



### Whalen Order Process - Responsibilities

Regional Manager / Application Engineer

- Unit Configuration in ISC
  - Price Quote creation
  - SER / SMR approval
- Submittal Creation / Approval
  - Excel schedule completion
  - PO attached to ISC project
    - Order creation

Technical details worked out prior to order release



Inside Sales /
Application Engineer

- Order review
- Assign Whalen job number
- Order acknowledgment
  - Order changes
- Internal coordination with purchasing & manufacturing
- Order status communication

Order entered & managed through internal processes, manufacturing & shipping







**Inside Sales** 



## Order Entry Requirements

- All units fully configured in ISC.
- Special pricing (if needed) approved through ISC (no verbal approvals).
- Special engineering requests approved through ISC.
- Signed Whalen submittal attached to order in ISC.
- Original signed customer purchase order cleanly scanned and attached to order in ISC.
- Complete Whalen unit schedules attached to order in ISC.
  - This allows for review the riser layout to minimize chance of incorrect riser transitions
  - Located on ISC homepage
- Any changes after order entry are subject to factory review and may incur additional charges.
  - Cost of material already in production
  - Cost of options / unit configuration



Do not submit order in ISC until it is reviewed by your RM and Inside Sales.

- Your RM is here to help (key word is <u>HELP</u>)
- What we need for proper pricing help
  - Create a project in ISC
  - Product specification (what features & options are required)
  - Unit take-offs (unit size & qty)
  - Riser sizing (supply, return, drain size & qty)
  - Competition also quoting the project
  - Access to your project in ISC
    - When adding Whalen person please make project admin
- Select which units are to be quoted and create quote

The Whalen Company		Sales Quote				
Quote Inform	ACCOUNT OF THE PARTY OF THE PAR					
Quote Number:	1309	Status	0	pen		
Quote Date:	11/30/2018	Project Name:	Н	eat Pump Pro	ject	
Quote Expiration	1/29/2019	Job Name:	Н	eat Pump Pro	ject	
Quoted To Int	ormation					
Quoted To		Ship To				
Name:		Name:				
Company:		Company:				
Address 1:		Address 1:				
Address 2:		Address 2:				
City:		City:				
State:		State:				
Zip:		Zip:				
100	nited States	Country:	United	States		
Email:						
Phone:						
Fax:						
Shipping Info	rmation					
Lead Time:	Standard					
Shipping Via:	Best Way					
Equipment Su	mmary					
	Nomenclature				List Price	Tota
	ABX1ADCDAAXXAC0600XAAB HP-2.5				\$4,156.00	\$282,608.0
	DABX1ADCDAAXXAC0600XAAB HP-3.0				\$4,443.00	\$155,505.0
	5ABX1ADCGAAXXAC0300XAAB HP-1.25				\$3,828.00	\$1,818,300.0
135 CASVG01	BABX1ADCGAAXXAC0300XAAB				\$3,936.00	\$531,360.0
Tag(s):	HP-1.5					
Accessories 5	Summary					
Oty Description	n				List Price	Tota
713 Hose Kit A					\$260.00	\$185,380.0
	CO - 24-volt - plugged - Programma				\$121.00	\$86,273.0
	ndling - Load cabinets in truck by F	loor or Riser - Before release			\$15.00	\$10,695.0
678 Replacem					\$9.00	\$6,102.0
35 Replacem	ent Air Filter				\$10.00	\$350.0
Net Adds	AND COUNTY OF THE COUNTY					
Reference	Description		Qty	Price Each	Set-Up Fee	Tota
	Less than 10 fee Expedited Order Fee		1	\$500.00 \$500.00	\$0.00 \$0.00	\$500.0 \$500.0
	2.1.*		4	\$500.00	φυ.00	3.00c¢
	(50.8)					
Pricing Sumn						
All Pricing in USD	\$					



### Price Quote Details

The Whalen Company Quote Information		Sales Quote		
Quote Number:	1309	Status	Open	
Quote Date:	11/30/2018	Project Name:	Heat Pump Project	
Quote Expiration:	1/29/2019	Job Name:	Heat Pump Project	
Quoted To Inform	nation			
Quoted To		Ship To		

The Whalen Company	Sales Quo	te
Equipment Net Price	2	\$984,503.31
Net Adds		\$1,000.00
Special Engineering Requests	A7 74	\$0.00
Estimated Freight	Freight cost has been estimated based on 8 required trailers (unless quoted)	\$21,560.00
Total Net Price	75	\$1,007,063.31
Prepared by:		



### Sales Quote

**Equipment Net Price** 

Net Adds

**Special Engineering Requests** 

**Estimated Freight** 

**Total Net Price** 

#### Prepared by:

#### **Tony Landers**

The Whalen Company

Phone: 410-924-2856

Fax: 410-822-8926

tlanders@whalencompany.com

\$984,503.31 \$1,000.00 \$0.00 Freight cost has been estimated based on 8 required trailers (unless quoted) \$1,007,063.31



All freight out of Easton is full truck loads.

LTL is quoted by the factory.



# The Whalen Company Price Quote Details



#### Sales Quote

#### **Equipment Detail**

#### CASVG015ABX1ADCGAAXXAC0300XAAB

A - Small Cabinet

#### Tag(s): HP-1.25

C - Closetline Series Brand

Product Family

Operating S - Single-stage operation

Stages Unit

V - Vertical unit configuration Configuration

System G - Heat Pump (Heating default)

Configuration

Unit Capacity 015 - 1.25 ton

Revision (Major)

A - 1st Generation Voltage B - Single Point Power: 208/230-60-1

Power

X - Single Point Power: Without unit disconnect Termination

Refrigerant 1 - Standard Coax for WSHP application

Circuit Options

Revision

(Minor) Sound

D - Compressor Sound Blanket and Vibration Isolation Pad

Attenuation

Coil C - Copper tube / Aluminum fin

Protection Fan

G - ECM - Constant Torque Motor

Control Type A - Solid State Control for Thermostat Input

Water A - 32°F Freeze Protection with 36°F Low/High Liquid Temp setting

Temperature Sensors

Electric Heat X - None - No electric heat

Electric Heat X - None - No electric heat

Voltage

Control A - 2-way valve, on/off, 30 psi differential

Flow Control C - Automatic Flow Valve - Griswold K with PT Ports

Water Flow 0300 - 3.0 GPM

X - No Strainer or Pressure Ports Installed Strainer /

Ports

Airflow A - Vertical - Left Return / Top Supply

Configuration

Insulation A - Fiberglass

Option

Filtration B - 1" MERV 8 Pleated

#### CASVG018ABX1ADCGAAXXAC0300XAAB

#### Tag(s): HP-1.5

Brand C - Closetline Series A - Small Cabinet Product

Family

This estimate is based on equipment listed on this sales quote. If you have any questions, please feel free to contact me

Page 3 of 8

The Whalen Company

Sales Quote

Operating S - Single-stage operation

Stages

V - Vertical unit configuration

Configuration

Configuration

Unit Capacity 018 - 1.50 ton A - 1st Generation

Revision (Major)

B - Single Point Power: 208/230-60-1

Voltage

X - Single Point Power: Without unit disconnect

Termination

Refrigerant 1 - Standard Coax for WSHP application

Circuit Options

> Revision A - 1st Minor Revision

(Minor)

Sound D - Compressor Sound Blanket and Vibration Isolation Pad

Attenuation

C - Copper tube / Aluminum fin Protection

Fan

G - ECM - Constant Torque Motor

Control Type A - Solid State Control for Thermostat Input

A - 32°F Freeze Protection with 36°F Low/High Liquid Temp setting

Temperature

Electric Heat X - None - No electric heat Electric Heat X - None - No electric heat

Voltage

A - 2-way valve, on/off, 30 psi differential Control

Flow Control C - Automatic Flow Valve - Griswold K with PT Ports

Water Flow 0300 - 3.0 GPM

Strainer / X - No Strainer or Pressure Ports Installed

Pressure Ports

A - Vertical - Left Return / Top Supply

Airflow Configuration

Insulation A - Fiberglass

Option

Filtration B - 1" MERV 8 Pleated

#### CASVG024ABX1ADCDAAXXAC0600XAAB

#### Tag(s): HP-2.5

C - Closetline Series Product A - Small Cabinet

Operating S - Single-stage operation

Stages

V - Vertical unit configuration

Configuration

G - Heat Pump (Heating default)

Configuration

Unit Capacity 024 - 2.00 ton

Revision A - 1st Generation

This estimate is based on equipment listed on this sales quote. If you have any questions, please feel free to contact me

Page 4 of 8



# The Whalen Company Price Quote Details

#### Sales Quote Whalen Company (Major) Voltage B - Single Point Power: 208/230-60-1 Power X - Single Point Power: Without unit disconnect Termination Refrigerant 1 - Standard Coax for WSHP application Circuit Options Revision A - 1st Minor Revision (Minor) Sound D - Compressor Sound Blanket and Vibration Isolation Pad Attenuation Coil C - Copper tube / Aluminum fin Protection Fan D - ECM - Constant Torque Motor Control Type A - Solid State Control for Thermostat Input Water A - 32°F Freeze Protection with 36°F Low/High Liquid Temp setting Temperature Electric Heat X - None - No electric heat Electric Heat X - None - No electric heat Voltage Control A - 2-way valve, on/off, 30 psi differential Flow Control C - Automatic Flow Valve - Griswold K with PT Ports Water Flow 0600 - 6.0 GPM Strainer / X - No Strainer or Pressure Ports Installed Pressure Ports Airflow A - Vertical - Left Return / Top Supply Configuration Insulation A - Fiberglass Option Filtration B - 1" MERV 8 Pleated CASVG030ABX1ADCDAAXXAC0600XAAB Tag(s): HP-3.0 Brand C - Closetline Series Product A - Small Cabinet Operating S - Single-stage operation Stages Unit V - Vertical unit configuration Configuration G - Heat Pump (Heating default) System Configuration Unit Capacity 030 - 2.50 ton Revision A - 1st Generation (Major) Voltage B - Single Point Power: 208/230-60-1 X - Single Point Power: Without unit disconnect Power Termination Refrigerant 1 - Standard Coax for WSHP application Circuit Options A - 1st Minor Revision Revision This estimate is based on equipment listed on this sales quote. If you have any questions, please feel free to contact me Page 5 of 8

#### The Whalen Company

#### Sales Quote

(Minor)

Sound Attenuation D - Compressor Sound Blanket and Vibration Isolation Pad

C - Copper tube / Aluminum fin

Protection Fan

D - ECM - Constant Torque Motor

Control Type A - Solid State Control for Thermostat Input

A - 32°F Freeze Protection with 36°F Low/High Liquid Temp setting

Temperature Sensors

Electric Heat X - None - No electric heat

Electric Heat X - None - No electric heat

Control A - 2-way valve, on/off, 30 psi differential

Flow Control C - Automatic Flow Valve - Griswold K with PT Ports

Water Flow 0600 - 6.0 GPM

Strainer / Pressure

X - No Strainer or Pressure Ports Installed

Airflow A - Vertical - Left Return / Top Supply

Configuration

Insulation A - Fiberglass

Filtration B - 1" MERV 8 Pleated

This estimate is based on equipment listed on this sales quote. If you have any questions, please feel free to contact me

Page 6 of 8



# The Whalen Company | Price Quote Details



#### Sales Quote

8900 Glebe Park Drive, Easton, MD 21601

#### STANDARD CONDITIONS OF SALE

#### Installation Sales Contract

- TERMS: F.O.B. Seller's factory, Easton, Maryland, with freight allowed to the first destination in the continental United States. This is an installment. contract for the entire quantity of the order or quotation. Two or more invoices will be rendered. Payment of each invoice is due in full 30 days after invoice date, without discount or retention. Interest at the rate of the lesser of 1 ½ percent per month (18 percent per year) or the highest permissible rate under applicable lawwill be charged on all overdue accounts.
- 2. QUOTATIONS AND ACCEPTANCE OF ORDERS: Stenographic and derical errors are subject to correction. Quoted prices are firm for 30 days from quotation date. All orders are subject to acceptance at Seller's home office, and the date of this contract shall be the date of such acceptance. In the event any term of Buyer's purchase order conflicts with these Standard Conditions of Sale (including, without limitation, any Buyer's "precedence" or "conflicts" clause or like term), the terms of these Standard Conditions of Sale shall prevail over any such conflicting term.
- 3. ESCALATION: Contract prices are firm for all Equipment ordered for shipment within 9 months after date of contract. Prices on Equipment (a) ordered for shipment more than 9 months after date of contract, or (b) shipment of which is delayed by Buyer beyond such 9-month period, are subject thereafter to escalation at the rate of one percent (1%) per month.
- 4. LIMITATION OF SELLER'S OBLIGATIONS: Seller will furnish only the Equipment described in Seller's quotation or other submission data. Drawings are submitted by Seller for Buyer's approval unless such approval is waived in writing by the designated architect/engineer on the project. Seller shall not be bound by the provisions of any contract between Buyer and any third party, and shall not be bound by project plans and specifications unless Buyer furnishes Seller a complete set of such plans and specifications, including all addenda thereto, and Seller agrees to be
- 5. FIN AN CIAL RESPONSIBILITY: Seller reserves the right to decline shipments except for cash whenever, due to change in Buyer's creditworthiness occurring after acceptance. Seller cannot satisfy itself as to Buyer's financial responsibility
- 6. TITLE AND RISK OF LOSS: Title and risk of loss will pass to Buyer upon delivery by the Seller to the carrier, subject to Seller's retention of a security interest in the Equipment for any unpaid portion of the contract price, and further subject to applicable statutory mechanics' and materialmen's
- 7. SHIPMENT: In the absence of explicit shipping instructions from Buyer, Seller will forward by most convenient means.
- 8. **DELIVERIES**: Unless otherwise agreed in writing, quotations are given and orders are accepted for delivery by partial shipment as the equipment is manufactured. Seller will not be liable for any damages, direct or consequential, caused by or arising out of any de1ays beyond Seller's control. including, without limitation, strikes, lockouts, fires, floods, acts of God, acts of war, governmental acts or regulations, and delays of subcontractors, suppliers, or carriers. Delay in delivery of any shipment, regardless of cause, will not relieve Buyer of its obligation to accept that or subsequent
- 9. WARRANTIES AND DISCLAIMER: The Equipment delivered hereunder is warranted to be free of defects in materials and workmanship under normal use in accordance with Seller's installation and operating instructions for fifteen months following date of shipment. Equipment found to be defective will be repaired or replaced by Seller, at Sellers option; Buyer shall furnish all field labor, THIS WARR ANTY IS IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. SELLER WILL NOT BE LIABLE FOR CONSEQUENTIAL OR SPECIAL DAMAGES ARISING OUT OF THE USE OR PERFORMANCE OF THE EQUIPMENT, FAILURE OF BUYER TO MAKE PAYMENT IN ACCORDANCE WITH THIS CONTRACT VOIDS THE WARRANTY. Any unauthorized modification or repair of the Equipment, or installation of any unapproved parts or assemblies, will void this warranty. Buyer must give Seller written notice of any claim for breach of warranty within ten days after any asserted defect appears, and the failure to give such notice will constitute waiver of Buyer's right to any claim for breach of warranty.
- 10. PATENT INDEMNITY: Seller will indemnify Buyer against any and all daims, damages, judgments, and losses arising out of the infringement of any United States letters patent by the Equipment delivered hereunder, provided that in the event of suit or threat of suit for such infringement, Buyer shall promptly notify Seller and afford Seller the opportunity to settle or defend, as Seller may decide. This indemnity provision does not extend to claims or infringement based on Buyer's design or use of the Equipment in combination with other equipment or in the operation of any system.
- 11. CANCELLATION: Cancellation of all or any part of this contract by the Buyer after formal release for production obligates the Buyer to pay immediately and in full all outstanding invoices, and in addition to pay Seller for unshipped Equipment and work in process on a percentage-of completion basis at Seller's cost plus overhead
- 12. TAXES: All sales, use, excise, consumption and similar taxes imposed by any taxing authority on or as a result of this transaction shall be paid by Buyer. It is Buyer's responsibility to notify Seller of any exemption Buyer may have from sales or use taxes by furnishing to Seller a true copy of Buyer's
- 13. APPLICABLE LAW: These Standard Conditions of Sale and the obligations of the parties hereunder will be governed by and interpreted in accordance with Maryland law.

This estimate is based on equipment listed on this sales quote. If you have any questions, please feel free to contact me

Page 7 of 8

Whalen

#### Sales Quote

8900 Glebe Park Drive, Easton, MD 21601 Ph: 410-822-9200 Fax: 410-822-8926

#### SHIPMENT OF UNITS AND ACCESSORIES

Heating and air conditioning units (fan-coil units, heat pump cabinets and refrigeration chassis modules) are shipped directly from our factory to the JOB SITE following manufacture, subject to current lead-time after release to production.

Supply and return grilles (where applicable) are drop shipped from our supplier to the customer's SHOP ADDRESS\*, normally four to five weeks after shipment of the units

Acoustical return air panels (in lieu of R.A. grilles on heat pumps) are normally shipped together with chassis modules to the JOB SITE.

Refrigeration chassis modules (and acoustical return air panels, where applicable) ship separate and followheat pump cabinets based on construction

Return air filters are drop shipped from our supplier to the customer's SHOP ADDRESS\*, two to three weeks after shipment of the units.

Thermostats (where applicable) are shipped to the customer's SHOP ADDRESS\*, and are normally available for shipment from our factory 30 days following shipment of units.

\*Shipment of grilles, filters, and thermostats to customer's shop in lieu of job site is strongly favored due to the possibility of theft, loss, or damage at construction sites.

Caution: Lead-time on replacement grilles may exceed FOUR WEEKS. Lead-time on replacement thermostats may exceed SIX WEEKS.

IF SHIPMENT OF GRILLES, FILTERS, AND THERMOSTATS (where applicable) IS TO BE MADE TO AN ADDRESS OTHER THAN CUSTOMER'S SHOP, WRITTEN NOTIFICATION IS TO BE MADE TO THE WHALEN COMPANY AT THE TIME ORDER IS RELEASED TO PRODUCTION.

This estimate is based on equipment listed on this sales quote. If you have any questions, please feel free to contact me

Page 8 of 8



### **Small Order Quantity**

- For orders with less than 10 units
  - Less than 10 fee automatically added to quote and can not be removed
  - Buy for resale multiplier is 0.48
  - Freight calculated for 1 truck load. Upon request, we will provide a freight estimate at the time you are quoting. If no freight quote requested, we will invoice you the actual freight cost.





- Submittals are generated via Integrated Sales Center (ISC)
  - Terms & Conditions
  - Shipping procedure
  - Product model breakdown
  - Unit Drawings
  - Electrical diagrams
  - Generic performance sheets
  - Unit mechanical specification

Make certain your submittal has all the necessary drawings.

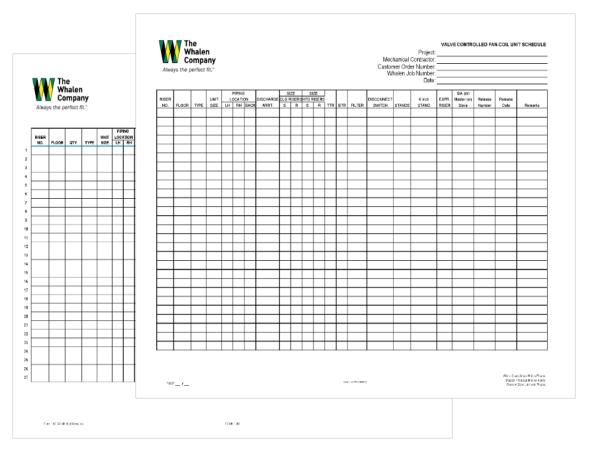
- Special pricing is requested and approved through ISC.
- Special engineering requests are entered and approved through ISC.
- Unit selections are run separately and can be added manually.





### Whalen Unit Schedules

- Excel schedules attached to order with job information
  - Downloaded from ISC homepage
  - Attach to project in ISC
- Separate line for each unit
- Schedules to be filled out by riser or floor
  - By riser is preferred
  - Allows more visual method to ensure riser stack is correct
- Unit tag consists of four parts
  - Primary, secondary, floor, and riser
    - Primary is required
- Handing designation, LH or RH
- Discharge arrangements

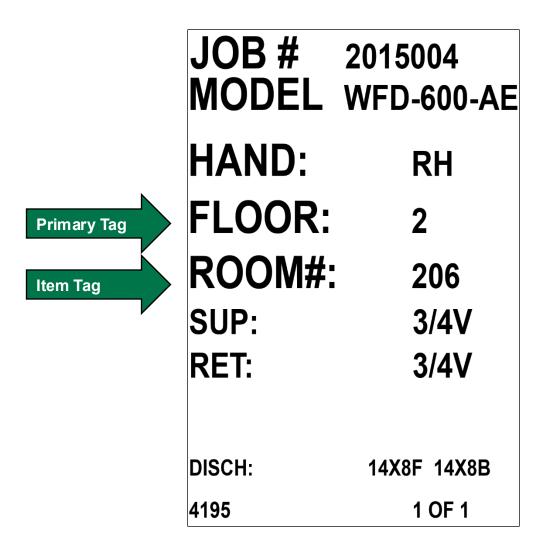




### **Unit Tagging**

- Unit tagging limited to two fields (i.e. riser & floor number, floor & room number, etc.)
- Each unit configuration in ISC must have a primary tag
  - Missing tag will generate an error in the submittal
- Primary and Item tagging are needed for configurations with multiple quantities

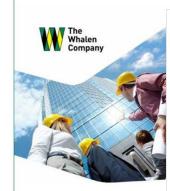
Primary tag	Item tagging	Floor	Riser No		
#1: FCU	01	1	2	×	.9
#2: FCU	01	2	2	×	
#3: FCU	01	3	2	×	
#4: FCU	01	4	2	×	
#5: FCU	01	5	2	×	





### The Whalen | E-Mail Notifications

- Product releases
- Factory notices
- Quarterly newsletter
- Make sure you are registered to receive notifications



Whalen E-Newsletter | Su

#### **Thermal Recove Unit - TRU Nano** Series

The Thermal Recovery Unit (TRU) are the first units designed specific family residential applications. The alone units were also designed to a supply air connection to another air appliance without any adverse effe

Our mission was to provide a comp to provide indoor environmental so air quality and increase energy sav improved air quality through whole Nano Series was designed for extr climates and higher humidity locati

Among the key benefits of the Nan

- Highest thermal perf
- Dedicated constant v
- Intermittent high volu
- User and installation
- Low operating cost
- · Quiet and reliable or
- The industry's smalle



#### Whalen Introduces the Inteli-therm™ Series

The Inteli-therm™ Vertical Stack Fan Coil unit with a slide-out coil pack, has an integrated thermal recovery unit that will be advantageous when trying to meet modern building codes and the increasing outside air requirements. Moreover, since the Inteli-therm™ unit ships completely assembled, there is less field work required. With customization capabilities including riser locations, handing and discharge arrangements and sizes, it means that your new Whalen units will be installed and operating in significantly less time.

#### **Unit Features:**

- Integrated Energy Recovery Module: Our integrated energy recovery module is fully removable for easy maintenance and capable of providing fresh air to the occupied space as well as exhausting multiple bathrooms.
- . Constant Fresh Air Flow: Each unit is programmed for a minimum constant air flow to provide the required outside air. Optional decorative wall controls provide intermittent high speed exhaust flow from one or two remote locations.
- Multiple Ventilation Rates: Each energy recovery module is shipped with a factory-set ventilation rate to balance the supply and exhaust air required.
- · Additional Benefits During Installation: Because the coil pack is designed to slide out, it can be shipped separately from the cabinet. This provides additional user benefits and reduces the risk of damage during the installation phase.

Click here to learn more about the



### Lead Time Notices

- Lead times are posted to the ISC Homepage
- Updated every month or more frequently if necessary
- No need to wait for a reply from your RM. This is always current information.





## Standard Shipping Practices - Cabinets

- Cabinets ship first followed by chassis
- Cabinets are shipped palletized
  - the palletized cabinet price varies based on quantity.
- Cabinets can be shipped sorted & loaded by floor or riser
- Boxes available if needed





## | Standard Shipping Practices - Chassis

- Chassis will be shipped individually boxed on pallets.
- Chassis are not tagged by riser, floor or room #
- Each HP chassis leak checked before shipment







# Whaten Company | Special Shipping Services

- Special Handling Load cabinets in truck by Floor or Riser
- Palletized Cabinets Loaded on Truck
- Floor (Total No. Units) Price varies based on quantity
- Palletized Chassis per chassis (ship & sort by floor or riser)
- Chassis Shipped in Cabinet (Risers must ship separate)





## With The Whalen Company | Special Shipping Services

- Riser Shipped Separate per unit (ship & sort)
- Single Riser Shipped Separate - per unit (ship & sort)





### Standard Shipping Practices

Cabinets will ship per quoted lead time





Chassis will ship per the quoted lead time, after the cabinet shipment



Grilles, return air panels, & filters drop shipped & timed within 1-2 weeks of chassis

- Thermostats held until invoices for units are paid terms are Net-30 days
- Can partial ship thermostats / chassis for occupied buildings if requested & freight is negotiated upfront
- If you know a job site can not take 50' trailers you must quote smaller loads or be prepared to pay the freight difference.



#### Standard Shipping Practices – Large orders

1st truck load of cabinets will ship per the quoted lead time (80 per truck)





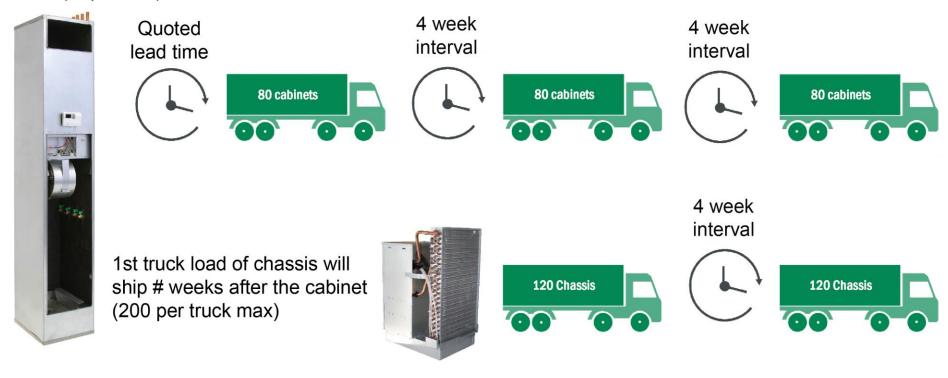
1st truck load of chassis will ship # weeks after the cabinet (200 per truck)

- All orders are shipped in phases
- The published lead time is for the first shipment of cabinets not the entire order
- Unless we are told otherwise, we schedule 4-week intervals between truck loads
- If the 4-week deliveries do not fit job schedule, we must know up front.
- If you want less than full truck load shipments, it must be quoted when price quote is generated.
- If you know a job site can not take 50' trailers you must quote smaller loads or be prepared to pay the freight difference.



#### Shipping Example – 240 Unit Order

1st truck load of cabinets will ship per the quoted lead time (80 per truck)



- If the 4-week delivery intervals do not fit job schedule, we must know up front.
- It is best to get a copy of the construction schedule so we can ensure units arrive when needed.
- If you want less than full truck load shipments, it must be quoted when price quote is generated.

### Non-Vertical Stack Unit Shipping

### Closetline® Packaged units & Whisperline® Console units

- Units will be palletized to optimize truck space
- Accessory items (hoses, filters, t-stats, etc.) are drop shipped to job site.
- Smaller quantity orders will ship LTL freight.
- Larger quantity orders will ship full dedicated truck.
- Lift gate must be specified at the time of quote.

#### Horizontal / Vertical Closet Fan Coil Shipping

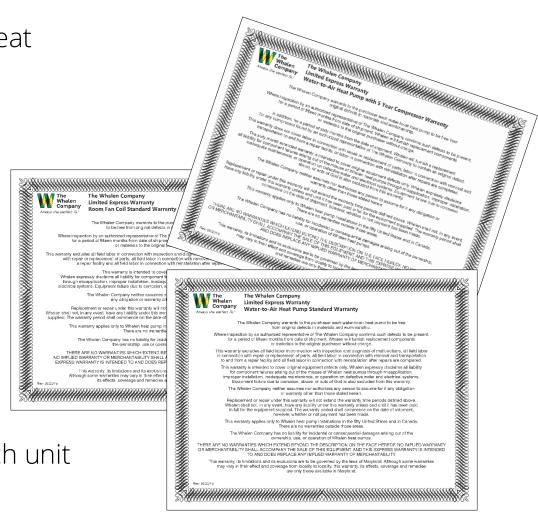
- All units and loose accessories (thermostats, hoses, etc..) are crated and palletized. Orders ship complete with all options and accessories.
- Units can be loaded by Building, Floor, Section, etc.. if it is specified prior to shipment.
- Smaller quantity orders will ship LTL, typically through FedEx Freight.
- Larger quantity orders will ship full dedicated truck.
- Once the order ships we will provide tracking information.
- Lift gate must be specified at the time of quote.

- Whalen freight forwarder will call the contact listed on the ISC order to confirm delivery instructions before load is delivered.
- This is to ensure the jobsite is ready to take the units.
   This will happen for every delivery sent directly to a jobsite. It is not optional.
- The only exception is if the shipment is being sent to your office and in that case the freight forwarder will contact <u>you.</u>



#### | Product Warranties

- Standard 1-year limited warranty on fan coil units & heat pumps (18-months from date of shipment)
- Parts warranty only, labor not covered
- Disclaim any liability until equipment paid in full
- Optional 2-year warranty on fan coil units & heat pumps
- Optional 5-year heat pump extended warranty: Whisper & Closetline® Series
- Various other warranty options listed in ISC within each unit accessory section.



- Communication is key to success with Whalen product line
  - Quoting, submitting, order entry, release to manufacturing
- Lead-time clock doesn't start until order is released
  - Not just receipt of PO or signed submittal
- ISC quotes full truck loads

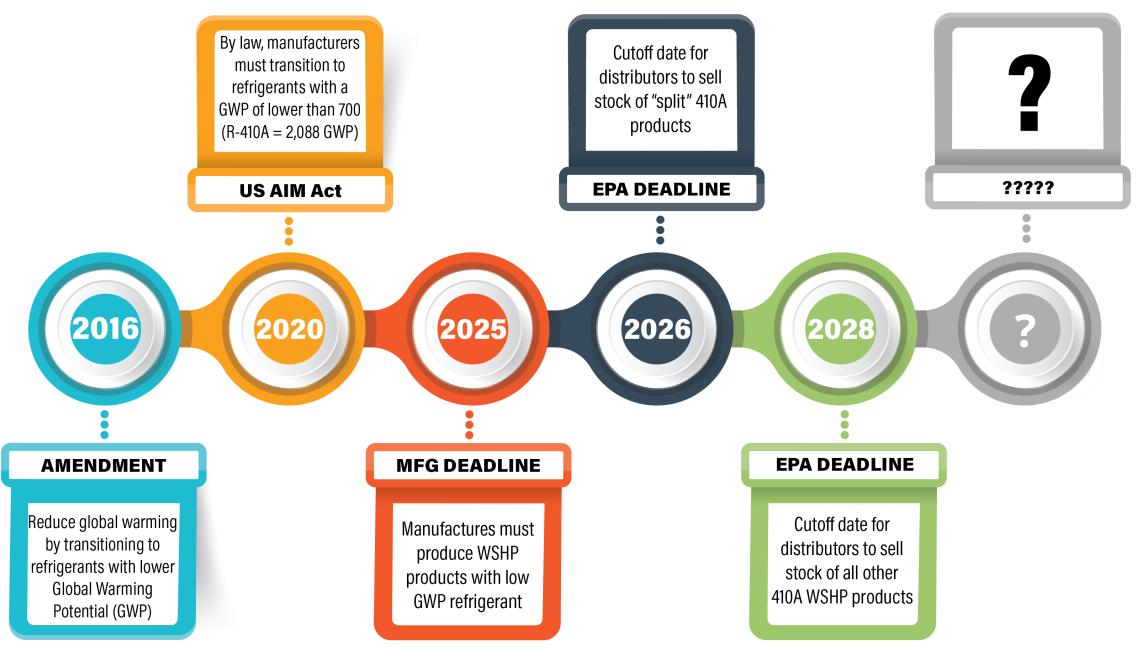






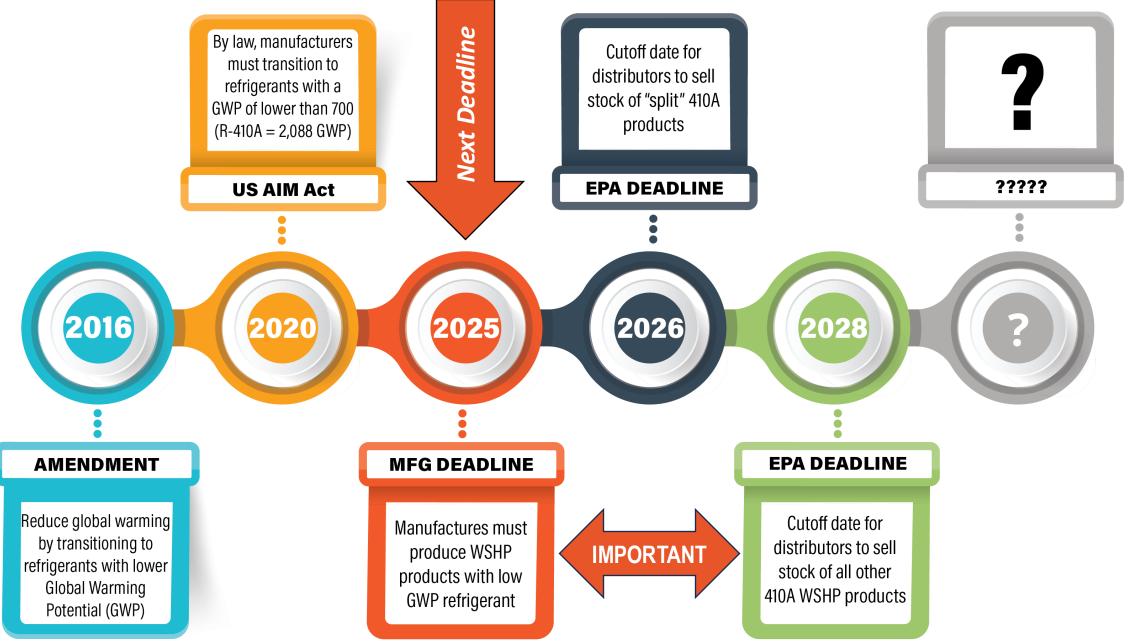


#### Refrigeration Transition Timeline





#### Refrigeration Transition Timeline

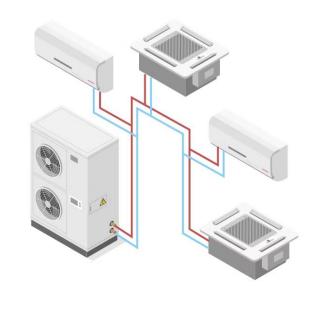




### AC / Heat Pump Transition Timeline







# Commercial & Residential Packaged (AC/HP) PRODUCT (sealed system) SYSTEM

- Manufacture prohibition after January 1, 2025
- Sell-through for three years until January 1, 2028
- Chillers with no refrigerant leaving the unit are treated as a product and have compliance deadline of January 1, 2025

 Full system install prohibition after December 31, 2025

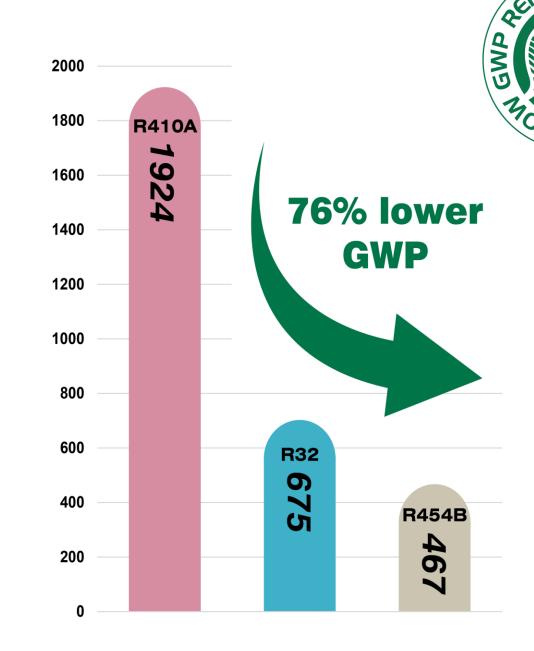
## VRF / VRV (AC/HP) SYSTEM

 Full system install prohibition after January 1, 2026



## Refrigerant Global Warming Potential

- Whalen is using R-454B refrigerant
- Lowest widely used GWP option to replace R-410A
  - 76% decrease vs R-410A
  - 34% decrease vs R-32
- Ozone depletion of ZERO
- Similar operation and efficiency to current R-410A products





#### R-454B – A2L CLASS REFRIGERANT

SAFETY GROUPS			
Higher Flammability	<b>A3</b>	<b>B3</b>	
Flammable	<b>A2</b>	<b>B2</b>	
Lower Flammability	A2L	B2L	
No Flame Propogation	A1	<b>B1</b>	
	(LOWER TOXICITY)	(HIGHER TOXICITY)	

- R-454B is classified by ASHRAE as an A2L lower flammability refrigerant
- UL 60335 2-40 safety standard requires products with more than 62 ounces of A2L refrigerant to contain a factory installed Refrigerant Detection
- If a refrigerant leak is detected, the RDS triggers a system fault & the unit enters a mitigation mode to reduce leaked refrigerant concentration level



## | Minimum Installation Area

Minimum area where a blower-equipped unit must be installed, and mechanical/natural ventilation is not required

Model	Charge (oz)	$A_{min}$ (ft <sup>2</sup> )
VPA0205 B(T/L)A	22	49
VPA0305 B(T/L)A	25	56
VPA0405 B(T/L)A	28	63
VPA0505 B(T/L)A	33	83
VPA0605 B(T/L)A	34	88
VPA0805 B(T/L)A	36	99
VPA0815 B(T/L)A	42	134
VPA1005 B(T/L)A	46	161
VPA1205 B(T/L)A	53	214





## The Whalen Company | Types of Heat Pumps

- Vertical Stack
- Vertical Closet
- Horizontal
- Console
- Rooftop













### Whisperline® Vertical Stack Heat Pump

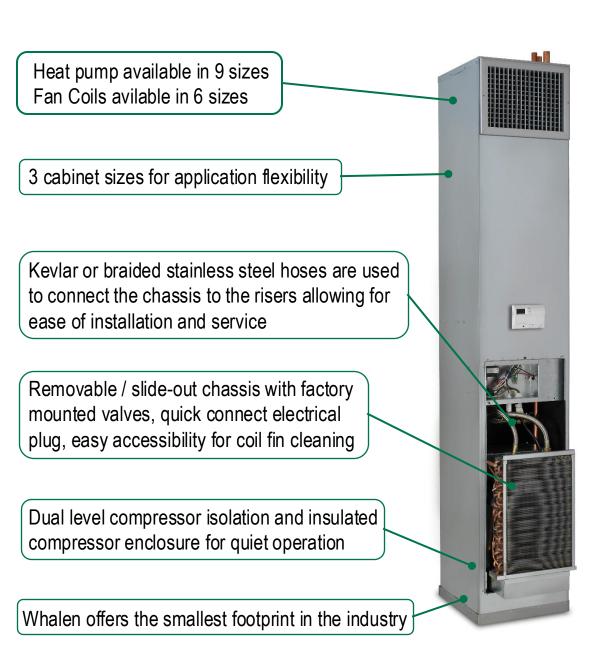
- Components of complete unit include:
  - Cabinet
  - Risers
  - Refrigeration chassis
  - Stainless steel hose kit
  - Return air panel
  - Supply air grilles
  - Thermostat





#### The Whalen | Main Product Features





Supply, return and condensate riser piping can ordered factory installed, shipped separate, or field supplied Typical Vertical Stack installation can be either direct discharge or ducted to remote air diffusers Unit mounted or remote mounted plug-in thermostats Designed to be furred in and concealed by drywall Tamper resistant hinged acoustical door option Flexibility for installation is provided where the cabinet can be delivered early for rough in and the chassis later when construction is complete Stainless steel unit drain pan



## | Whisperline® VP General Information





- 1-stage Capacity
  - Ranges from 13.2 18.0 EER
  - 8 sizes: 0.5 to 3-ton
- Voltage
  - 208-230/60/1, and 277/60/1
- Footprint
  - 0.5 to 1-ton: 16" x 17"
  - 1.25 to 2-ton: 18" x 20"
  - 2-ton extended to 3-ton: 20" x 22"
- Top ducted cabinet option
  - 54" tall: 0.5 2-ton
  - 64" tall: 2.5 3-ton



#### Features and Benefits

- Cabinet
  - 80", 84" or 88" Height as "Standard" and can be taller
  - Heavy gauge galvanized sheet metal construction
  - Single-piece wrapper reduces leakage at joints
  - Front panel snap lock eliminates fasteners and air leakage
  - Consists of control box, blower compartment, opening for chassis, and drain pan with P-trap
  - Installed behind the dry wall for finished look
  - Supply and return flanges to finish off opening
  - Multiple Supply Outlets

#### | Features and Benefits

- Chassis
  - Refrigerant R-454B
  - Slide out for quick change out
  - Compressor covered with heavy gauge sheet metal insulated cover to reduce sound
  - Compressor isolated by rubber grommet mounting
  - TXV for improved refrigerant control
  - Molex connectors to cabinet control box



## Whisperline® Chassis



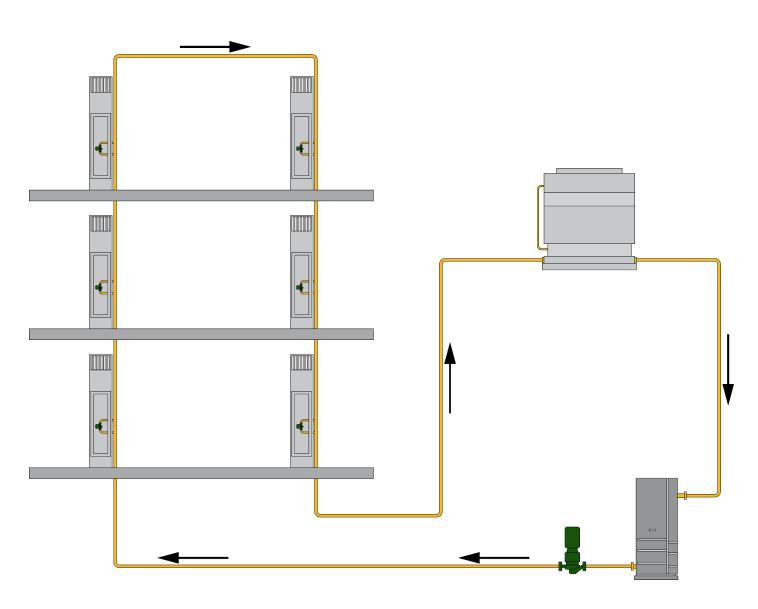






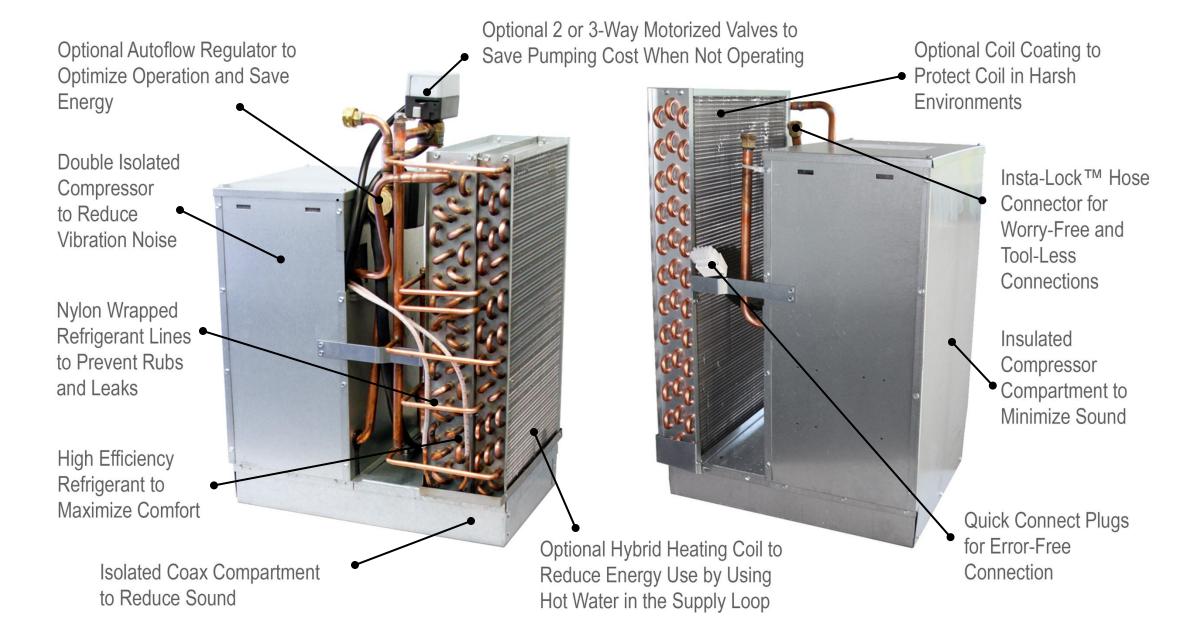
## Whisperline® Single Riser System







## Whisperpack® and Whisperline® Chassis





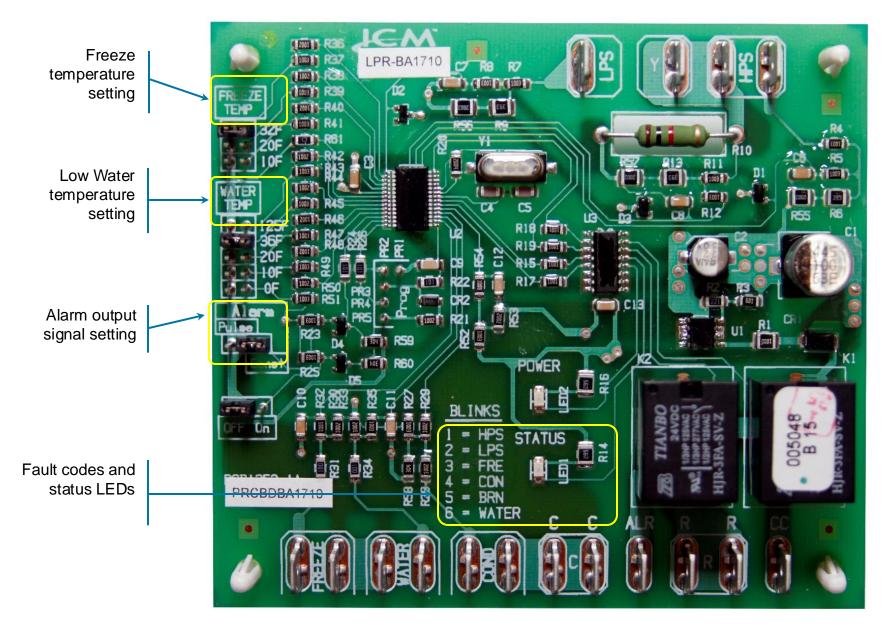
## Whalen Company | Solid State Control

- Control
  - Random start
  - Anti-short cycle
  - Condensate overflow
  - Low voltage protection
  - Low airflow
  - Low liquid flow
  - Low entering air temperature
  - Brown-out power conditions
  - Low/High liquid temperature
  - Test mode





### Control Layout



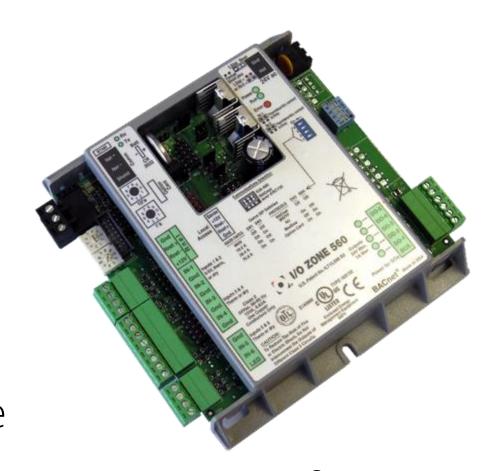


## Whalen Company | Factory Supplied DDC

- IO Zone 560 Multiple Protocol DDC
   Native BACnet MS/TP

  - Modbus compatible

  - JCI N2 compatibleLonWorks (optional plug-in board)
- Factory mounted and wired
- Can display fault mode and fault type
- Extensive network points list to meet most BMS specifications
- Compatible with solid state control
- Must use wall sensor with DDC control





## The Whalen Communicating Sensors



- 4 wall sensors allow direct communication with DDC controller
- Required for use of DDC board









**ZS Standard** ZS Plus

ZS Pro

ZS Pro-F



### Thermostat Options

 Provided they work with heat pumps we can use most popular thermostats.

- Nest
- EcoBee
- Honeywell
- Wi-Fi



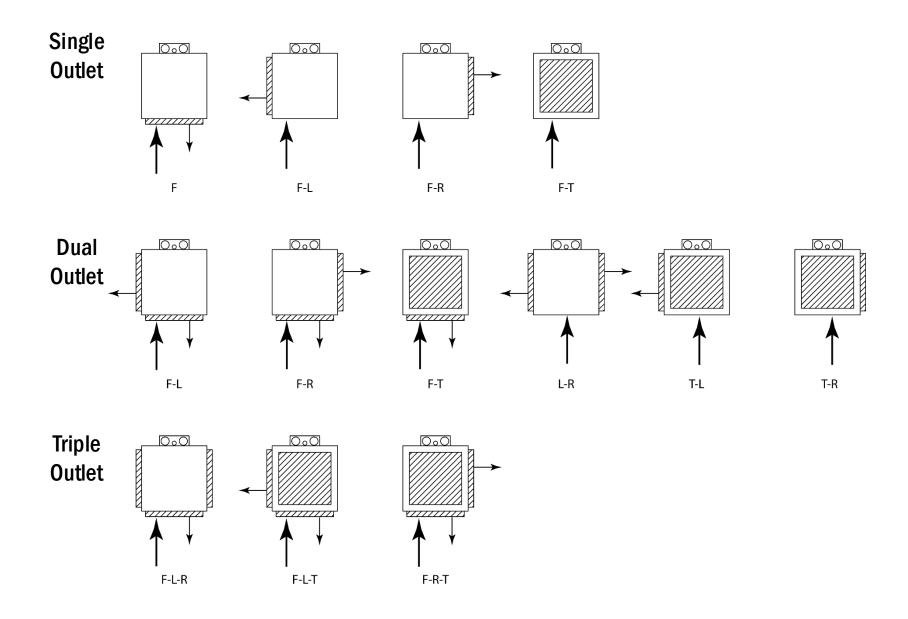


- Provisions for surface mounting thermostat
  - ADA compliant option in RA panel





## Supply Air Arrangements





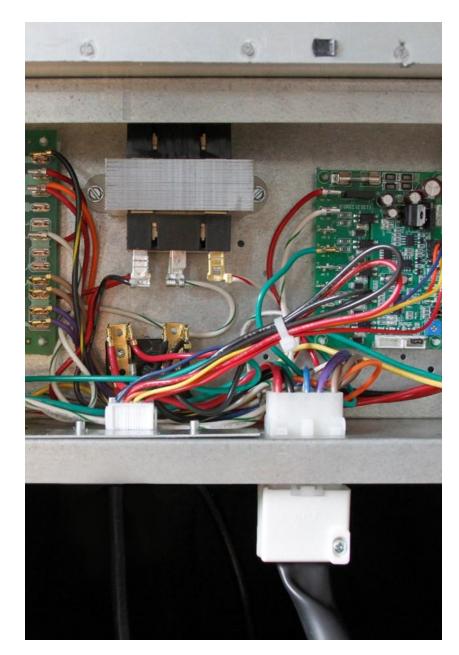
#### Whalen Features and Benefits

- Risers
  - 3/4" to 4" diameter, type M or L copper
  - Supply and return risers with full port ball valves
  - Drain riser fully insulated with factory installed P-trap attached
  - Risers mounted / factory supplied / field supplied
  - Shipping straps to maintain alignment & ease installation...they are NOT ANCHORS!
- Primary and secondary riser configuration
- Riser extensions





## The Whalen Company Plug-in Electronics

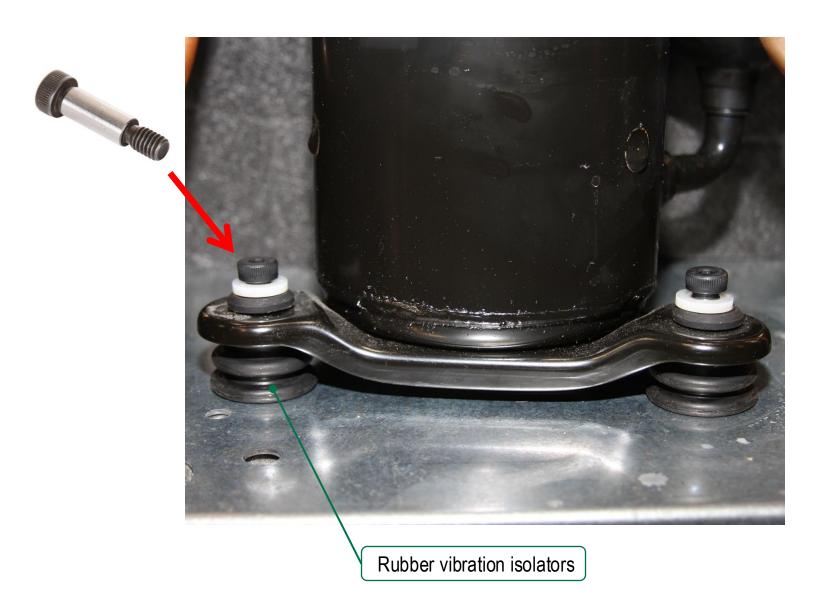






## The Whalen Compressor Isolation







## The Whalen Company

#### Features and Benefits

- Insta-Lock™ Braided Hose
  - 24" Stainless steel braided Hose
    - 1/2", 5/8", & 3/4" = 750 psi max working pressure
  - Solid brass quick connects on both ends
    - Instant connection with visual and audible indicators assuring connection is securely made
  - Decouples compressor and fan vibration to reduce sound levels





## New Insta-Lock™ Hose Kits











### Whalen Cabinet Options

- Factory control options
  Circuit Breaker (fused) or unfused disconnect
  - DDC control
  - Customer supplied DDC
- Motor options
  Two-speed fan switch
  Constant torque EC motor
  Constant CFM EC motor
- Filtration options
  Standard 1/2" throwaway
  Optional 1" or 2" pleated MERV 8
  Optional 1" or 2" pleated MERV 11
  Optional 1" or 2" pleated MERV 13
  Permanent aluminum







# The Whalen Company Cabinet Options

- Cabinet insulation
  - Fiberglass standard
  - Foil faced fiberglass
  - Closed cell





#### | Cabinet Options

- Outdoor air opening
  - Manual or motorized damper
  - Located prior to filter & air coil
- Outdoor air internal duct
  - Top connection
  - 4" round duct
  - Compatible with constant airflow regulator







# The Whalen Company | Outdoor Air Options







#### Cabinet Options

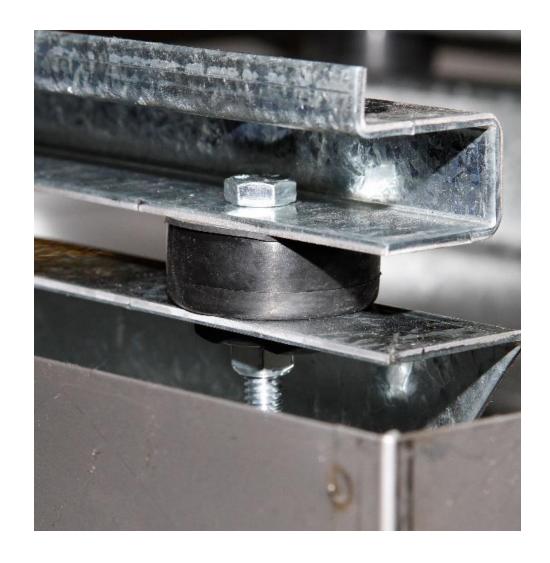
- Vibration isolation pad
  - Factory installed
  - No field labor required
  - Reduces vibrations transmitted into floor





# Whalen Company | Optional Double Isolation







# The Whalen Company | Supply & Return Air Covers







### | Chassis Water Circuit Options

Motorized water valve

2-way on all models or 3-way for Whisperpack

Caleffi or Belimo

Auto flow regulator

• Griswold or Hays

Strainer

Cupro-nickel water coil

Insulated coax





#### | Chassis Water Circuit Options

- Internal circulator for single riser system
  - Taco internal circulator
  - Piped and wired at the factory



- Additional sound suppression
  - Acoustical dampening material applied inside compressor box
  - Fiberglass insulation applied over dampening material
  - Reduce vibration transmission





- 2 14" cabinet stand
- Outdoor air plenum kit
- Return air panel
  - Heavy gauge sheet metal
  - Flush mounted chassis accessible
  - Any Sherwin-Williams color
  - Custom field painted





# Supply air grille

- Single deflection
- Double deflection
- Either with opposed blade damper
- Brushed aluminum or painted white

#### Thermostat

- Manual or automatic changeover
- Programmable or non-programmable
- Whips and pigtails available to speed installation









# | Whisperline® Console Heat Pump







#### WCS Series Console WSHP

- Capacity
  - 5 sizes: 0.75 thru 1.5-ton
- Voltage
  - 115-1-60, 230/208-1-60, 265-1-60
- 2 Compact Foot Prints
  - 0.75 to 1-ton: 44 9/16 x 10 34 x 25 1/2
  - 1.25 to 1.5-ton: 54 9/16 x 12 9/16 x 25 ½





#### WCS Series Features

- Environmentally friendly R-454B
- Advanced digital auto change-over unit mounted control with temperature display and 2-speed selection
- Remote-mounted thermostat available
- Right or left hand piping arrangement
- Stainless steel drain pan
  - P-trap by others









• The Whisperline® VD Series is the only Two-Stage vertical stack heat pump

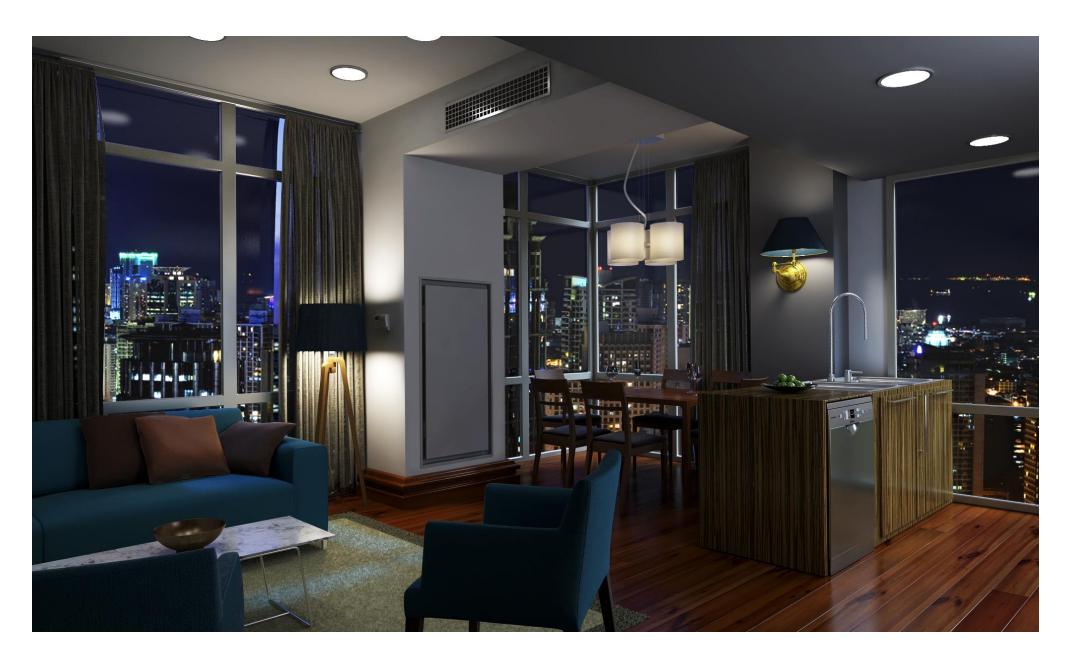
• Great for larger spaces such as, penthouses, gyms,

conference spaces and others





# Whisperline® VD Installed









- The majority of options that are available on the other Whisper series model units are available on the VD Series.
  - MERV8, 11 and 13 filters
  - Discharge options
  - Even higher ESP
  - Electrical options
  - 4" Internal OA Duct
  - Silverrail sound reduction option







- Why use a Two-Stage unit?
  - For the High Speed EER?
  - For the Low Speed EER?
  - For overall EER?
  - For reduced sound?
  - For the capacity control?
  - For occupant comfort?
  - For GPM reduction?
  - Possible LEED® points?
  - Possible rebates or tax deductions?
  - For operational cost savings?
- Yes, to all the above.







- We design projects based on peak conditions, but operate most often at off-peak conditions.
  - The estimated average time at off-peak conditions is 70%.
- Based on this, the VD Series will be operating in "Low Speed" the majority of the time.







- How does a Two-Stage save money and create a better occupied space condition?
  - Typically a Two-Stage unit will run for longer periods at low speed saving money by starting and stopping less.
  - When in Low Speed mode, the GPM and CFM are reduced helping the overall project reduce operating cost and sound.
  - By running longer and at lower capacity, it will do a better job on dehumidification helping with occupant comfort.
    - Lowered humidification may/should result in the thermostat setting that can be increased resulting in operational savings.
  - Provides the best occupant comfort for at the best price point.







- 2-stage Capacity
  - 16.0 / 17.6 EER at WLHP conditions
  - 3 sizes: 2, 2.5, & 3-ton
- Voltage
  - 208-230/60/1, and 265/60/1
- Footprint
  - 2 to 3-ton: 26" x 25"
- Top ducted cabinet option
  - 2 to 3-ton: 88" tall







- Industry Exclusive only from Whalen
- 16.0 / 17.6 EER at WLHP conditions
- Capacity staging via 2H/2C t-stat
  - Airflow staging
  - Water staging via 4 methods
    - Internal regulated bypass
    - Modulating valve based on ΔT
    - Modulating flow control valve
    - Modulating internal circulator pump
- EC-CT standard or optional EC-CV blower motor
  - E.S.P. to 0.9"







- Airflow staging
  - Upon a call for Heat/Cool the unit with the compressor in "Low" speed, the unit fan will run at "Low" speed.
  - When the 2nd stage is called with the compressor in "High" speed, the unit fan will run at "High" speed.
  - The airflow staging is separate from the thermostat. Please note that this may alter how certain thermostats are connected, please be sure to consult with the factory on thermostats "By Others".







- Water staging via 4 methods

  - Internal regulated bypass (<u>NOT FOR VARIABLE FLOW</u>)
     The full GPM is supplied to the unit with a bypass valve that diverts water around the unit coax when in Stage 1, which will lower the GPM to match the "Low" compressor setting. • Modulating valve based on  $\Delta T$
  - - A modulating PICV valve is used and is independent of compressor staging from the thermostat.
    - The valve modulates to maintain the  $\Delta T$  across each unit regardless of compressor stage.

  - Modulating valve based on two (2) flow setpoints
    A modulating PICV valve is used and is driven to one of the two (2) GPM setpoints based on the compressor stage.

  - Proportional internal circulator pump
    The pump is driven to the GPM setpoint based on the compressor stage.



### Whisperline® 2-stage Chassis



2-stage VD Series







- 60+ years of designing time saving and efficient solutions for new construction and major renovations
- Product designed to save installation time
- Designed to simplify maintenance procedures
- Meet all current codes and EPA mandates
- Maximize occupant comfort



- 25+ years of designing OEM replacements
- Plug-n-Play OEM WSHP replacements
  - No modifications or adapters
- Eliminate high renovation costs
- No / minimal down time
- Minimize revenue loss
- No need for multiplier contractors
- Generate revenue faster





# Whalen Renovation Business Reality

#### **Advantages**

- Higher revenue
- Less competition
- Natural tie in with other product lines (pumps, cooling towers, chillers, boilers)
- Set yourself apart as a solution provider

#### **Challenges**

- Takes time to build the base
- Work to find projects "ready to go"
- Sales can be drip, drip, flood
- Persistent time investment
- Not a "Quote & Hope" business model



# The Whalen Company | Whalen Sales Team

#### **Tony Landers**

Vice President of Sales & Marketing



**Scott Gavin** 

Regional Sales Manager



JC Correa

VP of Manufacturing



**Erwin Pino** 

Application Engineer



#### **Cold Point Sales Team**

# COLDEDINT

#### **Frank Carino**

Senior Sales Application Engineer



### Jason Gulla

Inside Sales and Marketing









### **Chassis / Coil replacement**



Time: minutes Internal Staff Expense: \$



### **Partial Unit refresh**



Expense: \$\$



Minimize expensive renovations No need to demo rooms Less down time / higher occupancy Increased comfort and IAQ



### **Full Unit Replacement**

Time: Several Days Multiple contractors Whaten Company

Expense: \$\$\$

New construction / full renovations Designed to fit your space Achieve maximum occupant comfort Upgrade to latest technology



### • **Energy Incentives**

- Utility Rebates
  - Prescriptive Typically Pays Less
  - Energy Modeling Typically Pays More
- Federal Tax Incentives
  - Federal Tax Deductions via Inflation Reduction Act
  - 168, 179, 179-D, and Others

### Energy Grants

- State and local jurisdiction grants
  - Energy models, calculations, and reports are usually necessary
  - Federal Grants stemming from the Inflation Reduction Act.

### Benchmarking

 Many Counties and States adopting Benchmarking of Buildings with Energy Star Portfolio Manager (ESPM) to record building energy usage.

### Energy Audits

 ASHRAE Level 1, 2, & 3 Energy Audits to find Energy Conservation Measures (ECMs)

### Building Energy Performance Standards (BEPS)

- BEPS is being adopted in
  - New York City & Washington DC
  - State of Maryland
  - Other States, Counties, & Cities coming online

### Energy Loans

- C-PACE
- Greenbank
- Other Energy Bases off-the-book financing

### • Property Tax Abatement

 Some jurisdictions offer reductions to property tax amounts if the building owner implements energy efficiency measure.

#### **ClimateMaster Replacements**



#### 816 / 817 Chassis Series

- 15 EER and 4.4 COP
- Unit sizes: 10k, 12k, 15k, 20k, 30k, 36k (350 to 1,200 CFM)
- · Replaces California Heat Pump CHP-RF and ClimateMaster 816 and 817 chassis



#### 816 Slant Coil Chassis Series

- 13 EER and 4.2 COP
- Unit sizes: 10k, 12k, 15k, 24k, 36k (350 to 1,200 CFM)
- · Replaces ClimateMaster 816 Slant Coil chassis



#### **TRM Chassis Series**

- 15 EER and 4.4 COP
- Unit sizes: 09k, 12k, 15k, 18k, 24k, 30k, 36k (325 to 1.200 CFM)
- · Replaces ClimateMaster TRM seriesc chassis



#### 800 Chassis Series

- 13 EER and 4.5 COP
- Unit sizes: 08k, 10k, 12k (250 to 420 CFM)
- · Replaces ClimateMaster/Friedrich 800 chassis



#### 801 Chassis Series

- 14 EER and 4.5 COP
- Unit sizes: 08k, 10k, 12k, 15k, 19k (250 to 650 CFM)
- · Replaces ClimateMaster/Friedrich 801 chassis



#### CR / CS Slope Top Console Series 15 EER and 4.7 COP

- Unit sizes: 08k, 10k, 12k, 15k, 18k (250 to 600 CFM)
- Replacement Applications



#### 814 Chassis Series

- 13 EER and 4.2 COP
- Unit sizes: 10k, 12k (350 to 400 CFM)
- · Replaces ClimateMaster 814 series





#### **GET Chassis Series**

- 14 EER and 4.3 COP
- Unit sizes: 09k, 12k, 15k, 18k (300 to 650 CFM)
- · Replaces Trane GET chassis



- 14 EER and 4.3 COP
- it sizes: 10k, 12k, 20k, 26k, 33k (360 to 1,100 CFM)
- Rep. ces Command-Aire WPV and Trane WPR chassis



d 4.3 COP

k, 10k, 12k (230 to 400 CFM) WPC Command-Aire chassis

#### Singer/McQuay / Snyder General Replacements



#### **HCA Chassis Series**

- 15 EER and 4.4 COP
- Unit sizes: 08k, 10k, 12k, 15k, 20k, 24k (250 to 800 CFM)
- · Replaces Singer/McQuay HC chassis



#### **HCC Chassis Series**

- 13 EER and 4.4 COP
- Unit sizes: 10k, 12k, 20k, 24k (350 to 800 CFM)
- · Replaces Singer/McQuay HCC chassis

#### VF Chassis Series

- 15 EER and 4.4 COP
- Unit sizes: 10k. 12k. 15k. 20k. 24k. 26k. 33k. 40k (350 to 1,270 CFM)
- Replaces Singer/McQuay VF/VP/VG chassis



#### LM Chassis Series

- 14 EER and 4.7 COP
- Unit sizes: 08k, 10k, 12k, 15k, 18k (245 to 550 CFM)
- · Replaces Singer/McQuay LM Low Sill chassis



#### LR / LS Chassis Series

- 13 EER and 4.5 COP
- Unit sizes: 08k, 10k, 12k, 15k, 18k (250 to 600 CFM)
- · Replaces Singer/McQuay LM-B series chassis



#### WCH / WMH Chassis Series

- 13 EER and 4.3 COP
- Unit sizes: 08k, 10k, 12k (250 to 400 CFM)
- · Replaces Snyder General WCH chassis



#### WMR Chassis Series

- 13 EER and 4.4 COP
- Unit sizes: 08k, 10k, 12k, 15k, 18k (250 to 600 CFM)
- · Replaces Singer/McQuay WM-B chassis



#### **CC Chassis Series**

- 13 EER and 4.4 COP
- Unit sizes: 10k, 12k, 15k, 20k, 26k, 33k, 40k, 52k (350 to 1,800 CFM)
- · Replaces Singer/Climate Control CC series

#### **American Air Filter / Enercon Replacements**



#### **ACW Chassis Series**

- 14 EER and 4.6 COP
- Unit sizes: 08k, 10k, 12k 15k, 19k (250 to 650 CFM)
- · Replaces American Air Filter SSACW chassis



#### **BCW Chassis Series**

- 12 EER and 4.2 COP
- Unit sizes: 08k, 10k, 12k (250 to 420 CFM)
- · Replaces American Air Filter SSBCW chassis



#### **HW Chassis Series** • 14 EER and 4.5 COP

- Unit sizes: 09k, 12k, 20k, 26k, 33k, 40k, 51k, 55k (300 to 1,650 CFM)
- · Replaces American Air Filter/Enercon HW straight blow through design unit



#### **Omega CHS Chassis Series**

• 15 EER and 4.5 COP

15 EER and 4.4 COP

(300 to 1,200 CFM)

• Unit sizes: 10k, 12k, 20k, 24k (350 to 800 CFM)

Zehnder/Rittling RTL Chassis Series

Unit sizes: 10k, 12k, 15k, 18k, 24k, 30k, 36k

· Replaces Zehnder/Rittling VHCH chassis

• Unit sizes: 06k, 09k, 12k, 16k (200 to 510 CFM)

· Replaces Omega HRP chassis

Slant-Fin WC Chassis Series

· Replaces Slant-Fin WC chassis



#### Whalen VI Chassis Series • 14 EER and 4.4 COP

- · Unit sizes: 06k, 10k, 12k, 20k, 24k, 30k, 36k (200 to 1,200 CFM)
- · Replaces The Whalen Company VI chassis



#### Johnson Controls VSC Chassis Series

- 13 EER and 4.4 COP
- Unit sizes: 9k. 12k. 15k. 18k. 24k. 30k. 36k (300 to 1200 CFM)
- Replaces Johnson Controls VSCS chassis



### **AIR SOURCE PRODUCTS**

### **ClimateMaster Replacements**



#### 702 Chassis Series

• 10 EER

• 13 EER

- Unit sizes: 09k, 12k, 15k, 18k (300 to 600 CFM)
- · Replaces ClimateMaster / Friedrich 702, IslandAire-CM and RetroAire RC20 chassis



#### **VT Chassis Series**

- 8 EER Cooling, 9 EER Heat Pump Cooling, 3.2 COP
- Unit sizes: 12k, 18k (400 to 600 CFM)
- · Replaces ACP/ClimateMaster VT A. B. C series chassis



#### **EA Chassis Series**

- 9 EER
- Unit sizes: 09k, 12k, 15k (300 to 500 CFM)
- and RetroAire RC-35

- Unit sizes: 09k, 12k, 14k (300 to 465 CFM)
- Replaces Remington / Singer / McQuay K. IslandAire KF and RetroAire RC 60 chassis



#### **Carrier 5QT Chassis Series**

- 8 EER and 2.9 COP
- Unit sizes: 18k, 24k (600 to 800 CFM)
- · Replaces Carrier 50QT chassis



#### First Company PIC Chassis Series

- 11 EER and 3.4 COP
- Unit sizes: 09k, 12k, 15k, 18k, 24k (300 to 800 CFM)
- · For renovation; Replaces RetroAire VPAC and First Company DPU chassis



### Magic Chef PWC Chassis Series

- 8 EER and 2.7 COP
- Unit sizes: 18k, 24k (600 to 800 CFM)
- · Replaces Magic Chef PWC chassis



#### Adirondack Aire PIN Chassis Series

- 10.4 EER and 3.0 COP
- Unit sizes: 09k, 12k, 15k (300 to 500 CFM)
- · Existing PIN replacement only

MADE

USA



- and Type 16 Hydronic, IslandAire 16 and RetroAire RC-10 chassis



- Unit sizes: 09k, 12k, 15k, 18k (300 to 600 CFM)
- Replaces American Standard Type 45, Carteret Type 45, Remington / Singer Type 45, IslandAire 45 and RetroAire RC-10 chassis



- Unit sizes: 09k, 12k, 15k, 18k (300 to 600 CFM)
- RetroAire RC-22



- 9 EER
- Unit sizes: 09k, 12k, 15k, 18k (300 to 600 CFM)
- · Replaces Embassy, Weather Twin RM, TPI Ra-Matic, Zone Aire S/SC/RM, IslandAire RM and RetroAire RC 20





- Replaces McQuay EA, ES and RS, IslandAire ED



- 9 EER



- Unit sizes: 09k, 12k, 15k (300 to 500 CFM) Replaces American Air Filter Enersaver Type 16
- American Standard / Singer 45 Chassis Series • 10 EER



- · Replaces Ice-Cap RSK, IslandAire RK and
- **Embassy / Weather Twin RM Chassis Series**

### The Industry's First Choice for Multi-Story Heating and Cooling

Established in 1962, The Whalen Company is one of America's most innovative leaders in the commercial HVAC industry. As originators of vertical stacked fan coil units and heat pumps, we are committed to offering practical solutions for developers, architects and builders that reduce costs and improve performance.

The history of The Whalen Company demonstrates our commitment to purpose-driven engineering and operational efficiency. With one of the broadest portfolios of products offered of any manufacturer, The Whalen Company has the product to meet the needs of virtually any building.



#### WATER-SOURCE HEAT PUMP PRODUCTS

#### Closetline® Compact Packaged Unit



275 to 2,000 CFM



- · Solid state control with 8 safeties standard
- Externally mounted control valves Optional refrigerant detection system.
- Optional EC constant torque motor
- Optional E-coated air coil for corrosion protection

Closetline® 2-Stage Packaged Unit

- Quiet operation
- · Solid state control with 8 safeties standard
- Optional factory mounted control valves Optional refrigerant detection system
- Optional hybrid heating and cooling
- Optional EC constant torque motor
- Optional E-coated air coil for corrosion protection

#### Whisperline® Vertical Stack





- . 600 to 1,900 CFM
- Quiet operation
- Solid state control with 8 safeties standard
- EC constant volume motor
- · Stainless steel drain pan standard
- Factory mounted modulating control valves
- Optional refrigerant detection system.
- Optional E-coated air coil for corrosion. protection



• 18.5 EER

. 800 to 1.200 CFM

- 200 to 1,200 CFM

Whisperline® Ducted Vertical

- · Slide-out chassis for ease of service
- · Optional ECM variable speed motor
- Optional closed cell or foil faced insulation
- · Stainless steel drain pan standard
- Factory mounted internal water options
- · Microprocessor controls standard



- Optional ECM variable speed motor
- · Optional closed cell or foil faced insulation
- Stainless steel drain pan standard
- · Factory mounted internal water options

#### Whisperline® Console



- 200 to 1,200 CFM
- · Advanced digital auto change-over unit and speed selection
- · Microprocessor controls standard
- · Powder-painted drain pan

#### Closetline® 1-Stage Packaged Unit



- 275 to 1,950 CFM



- 200 to 1,200 CFM
- · Slide-out chassis for ease of service
- Optional ECM variable speed motor
- · Optional closed cell or foil faced insulation
- DX cooling with hydronic heating.
- · Stainless steel drain pan standard
- Factory mounted internal water options

#### · Microprocessor controls standard

#### Whispertherm® Vertical Stack





- Integrated core HRV/ERV module for outside air ventlation
- · Reverse cycle WSHP or DX cooling with hydronic heating
- Slide-out chassis for ease of service

- · Microprocessor controls standard



- mounted control with temperature display,
- · Right or left-hand piping arrangement

#### **FAN COIL PRODUCTS**

#### Inteli-line® Vertical Stack Fan Coil

- . 200 to 1,200 CFM
- 2-pipe or 4-pipe
- · Optional electric heat
- Optional master / slave configuration

- Optional EC motor
- . Optional DualPath™ Slide-Out Coil Pack

#### Inteli-therm™ Vertical Stack Fan Coil

- Integrated HRV/ERV module for outside air ventilation
- 2-pipe or 4-pipe
- · Slide-out Coil Pack for ease of service
- Optional closed cell or foil faced
- · Stainless steel drain pan standard
- · Microprocessor controls standard

#### Standard PSC motor Optional EC motor Stainless steel drain pan standard

Innoline® Riser Fan Coil

Reduced pumping cost

- 200 to 800 CFM

2-pipe or 4-pipe

#### **Horizontal Ceiling Fan Coil**

- 300 to 1,200 CFM
- 2-pipe or 4-pipe
- Optional electric heat (0.5 to 7kW)

Smallest footprint on the market

- PSC or EC motor options (up to 0.25"
- 1 to 6-row coil options
- Uncased, cased plenum, cased telescoping recessed, exposed painted cabinet

## Innoline® 50/50 Vertical Stack

- 4-pipe compatibility
- Standard PSC motor
- Optional EC motor
- Naturally balanced Fan and pump staging
- Hi-Performance Horizontal

  - 2-pipe or 4-pipe

  - PSC or EC motor options (up to
  - 0,50" ESP)
  - telescoping recessed, exposed

### Console Fan Coil

- 200 to 1,200 CFM
- · Slide-out motor / blower assembly
- 1 to 5-row coil options
- · Flat top, slope top, wrap slope top, wall
- . Lowboy: 400-600 CFM; PSC motor; 1 to 4-row coil; exposed, wall recessed, front discharge



#### **Hi-Performance Vertical Closet** Fan Coil

- 600 to 2,200 CFM
- 2-pipe or 4-pipe
- Optional electric heat (0.5 to 9kW)

- Unit mounted piping package
- · Coil can be steam, DX, or hydronic Front, bottom or rear return with top.

- 800 to 12,000 CFM
- · High efficiency VFD ready motors
- (up to 3.75" ESP) Electric duct heat (up to 45kW)
- Up to 10HP motor options with
- adjustable pitch sheave
- Single or optional double-wall cabinet design (solid or perforated liner)





- 2-stage scroll compressor and ECM motor
- · Service friendly features for easy repair and Floating compressor design and cabinet



- · Fixed or slide-out chassis
- Standard PSC motor
- · Optional high static PSC motor

### - 200 to 1,200 CFM











- Ceiling Fan Coil
  - 600 to 2,200 CFM
  - Optional electric heat (0.5 to 9kW)

  - 1 to 6-row coil options · Uncased, cased plenum, cased

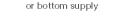


painted cabinet

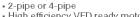
- 2-pipe or 4-pipe
- Optional electric heat (1 to 6kW)
- PSC or EC motor options (up to 0.15" ESP)
- recessed cabinet, concealed



- Slide-out motor / blower assembly
- PSC or EC motor options (up to 0.50" ESP)
- •1 to 6-row coil options







- 1 to 10-row coil options



- resulting in superior efficiency and comfort · Best-in-class sound levels and quiet operation
- installation isolation pad to minimize vibration transmission



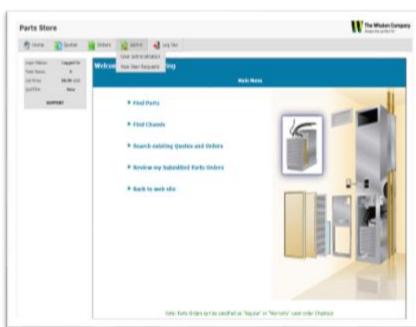






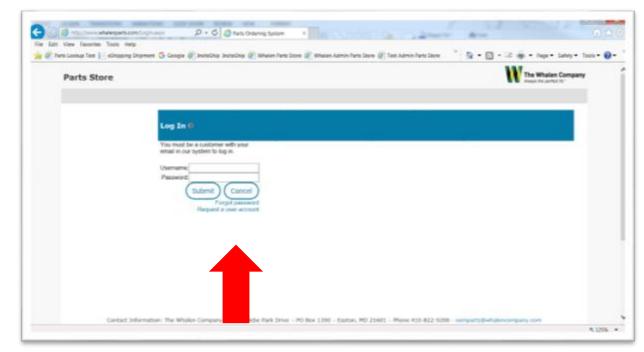
## | Whalen Part Store

- Located at www.whalenparts.com & from the Whalen Company homepage
- Offers Representative Easy Access to Whalen & Shorefit Aftermarket Products.
- Representative Managers can manage users access and resetting of Passcodes at their company.
- Easy Product Selection based on commodity/size criteria, Whalen & Vendor part number, Original Equipment Order, and Building Name/Address.
- Whalen List Pricing with Representative and Quantity discounts automatically applied.
- Quick Ship Pricing Selection offering.
- Quotation storage and guaranteed pricing for 30 days.
- Direct Order Placement for fast turn on orders



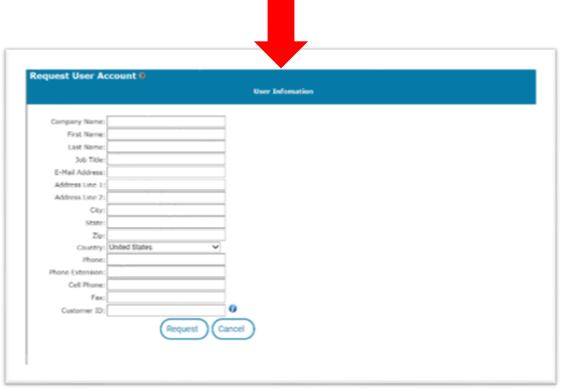


## Easy Sign in Request



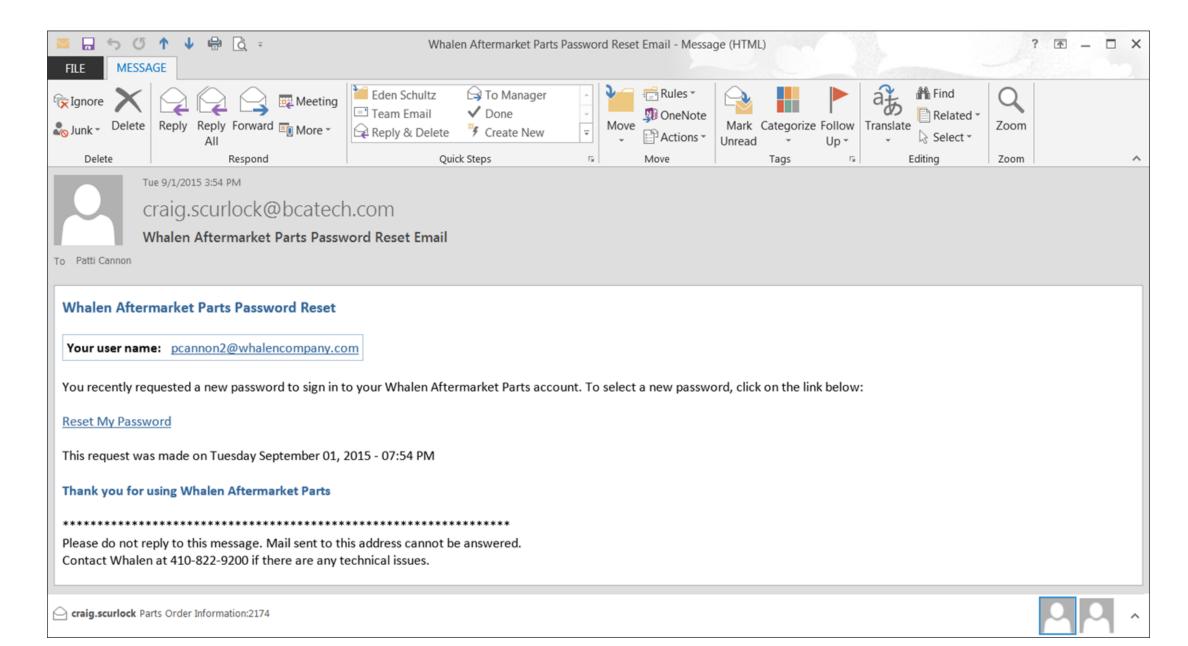
- Login at <u>www.whalenparts.com</u>
- Select Request a user account

- Complete the information in the form.
- Select Request





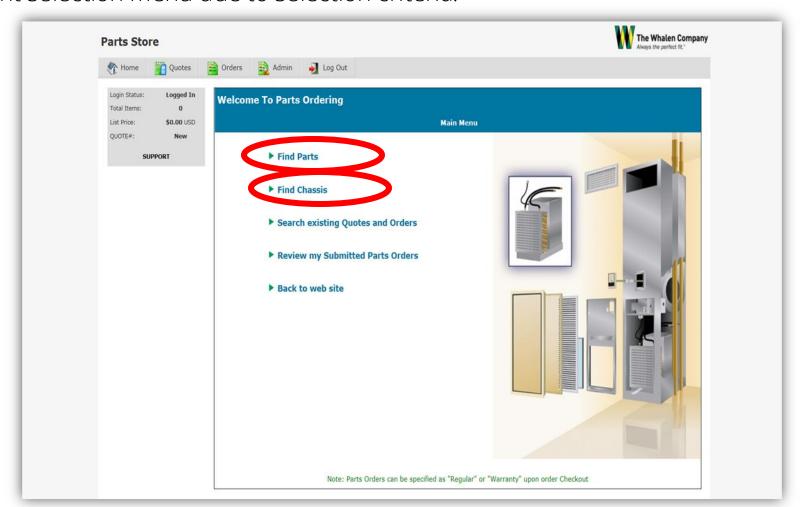
## Reset Your Password Notification





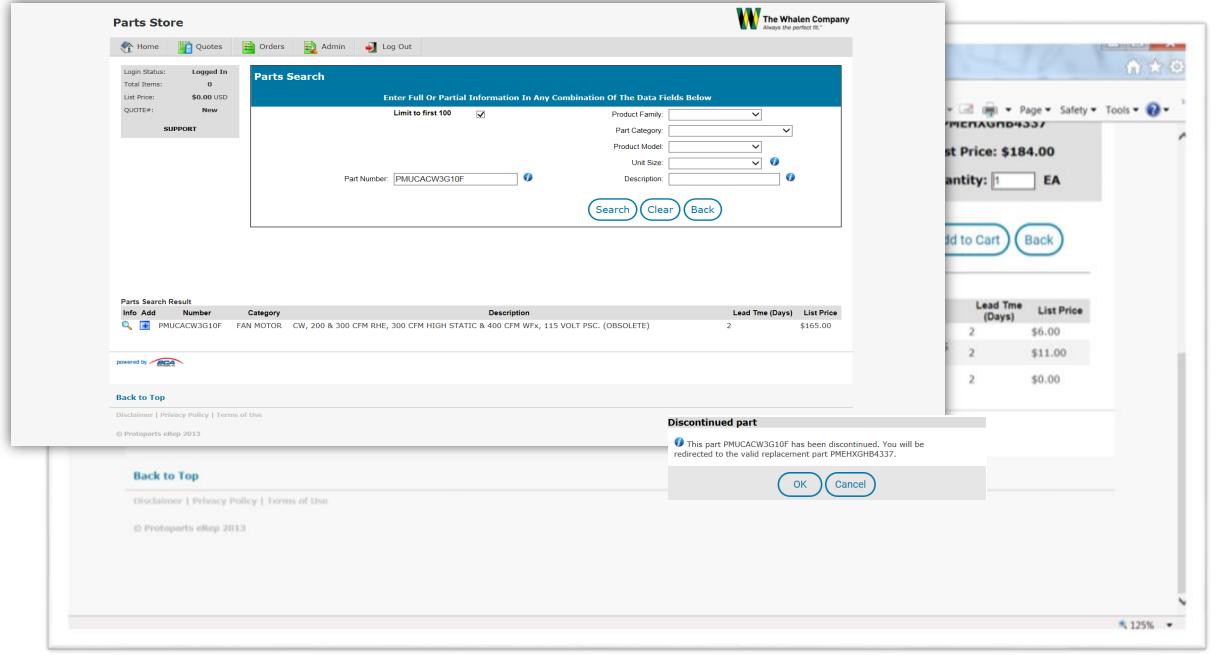
## | Home Screen

- From the Home Screen make your selection based on the replacement part your customer is requesting for quote.
- \*Note Parts & Chassis have different selection menu due to selection criteria.



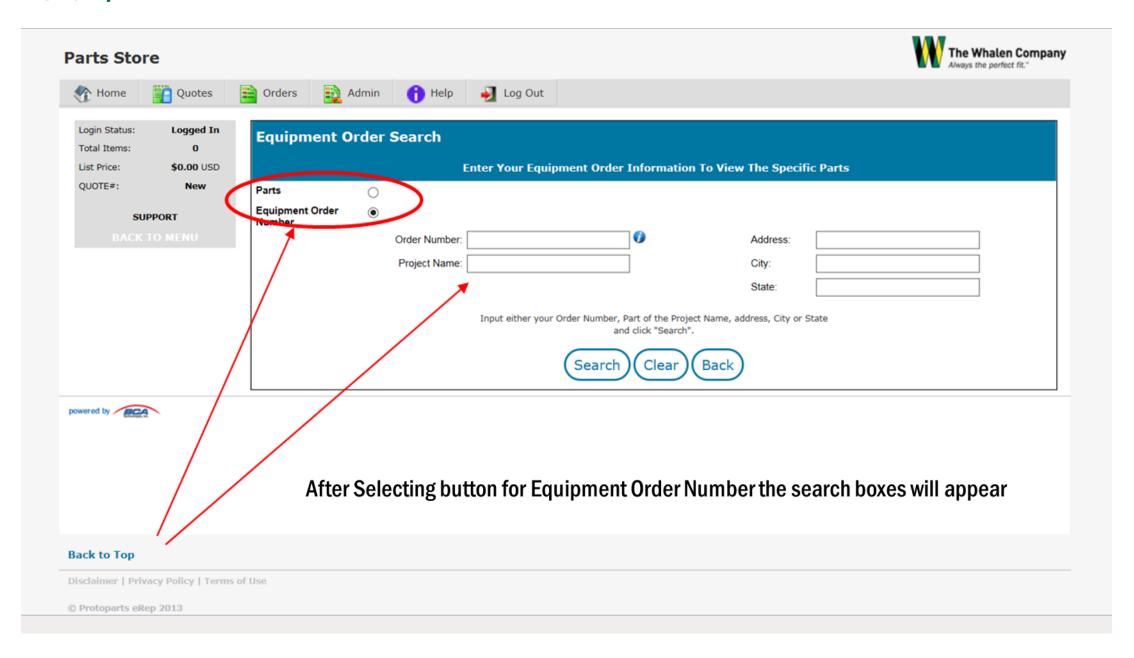


## Search For Replacement Parts





## New Project/Equipment Order Search



## Model & Serial Number

THE WHALEN WY

Entry Service:

System Service:

LAUREL, MARYLAND 20810

### Find the Model and Serial Number

FAN COIL UNIT

973-7338A

CLEARANCE TO COMBUSTIBLES "O" IN

0. 55 1050/850 RP.M.

0.16

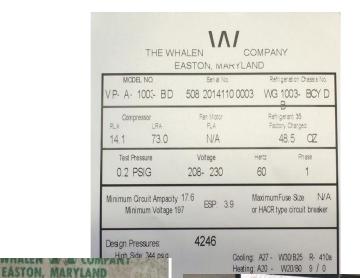
M905

YOUTS 10 A.C.

115

2.30

• Model and Serial numbers can be found on the silver nameplate attached to the front panel of the unit. (Behind the Air Grille and Filter)



### Years 1960s - 1999

Two digit year and followed by two to three digit job number.

Examples

6810 (Year 1968, Job No. 10 99100 (Year 1999, Job No. 100)

### Years 2000 to 2009

Two digit year (removal of second and third digit) and three digit job number.

**Examples** 

20100 (Year 2000, Job No. 100) 29016 (Year 2009, Job No. 16)

### Years 2010 to Present

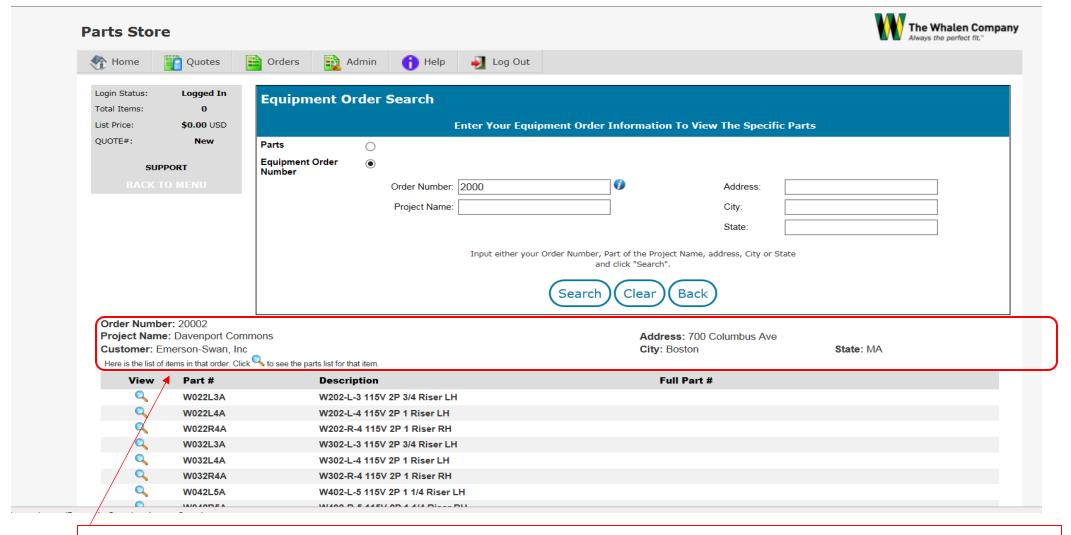
Four digit year and three digit job number

Examples

2014052 (Year 2014, Job No. 52).



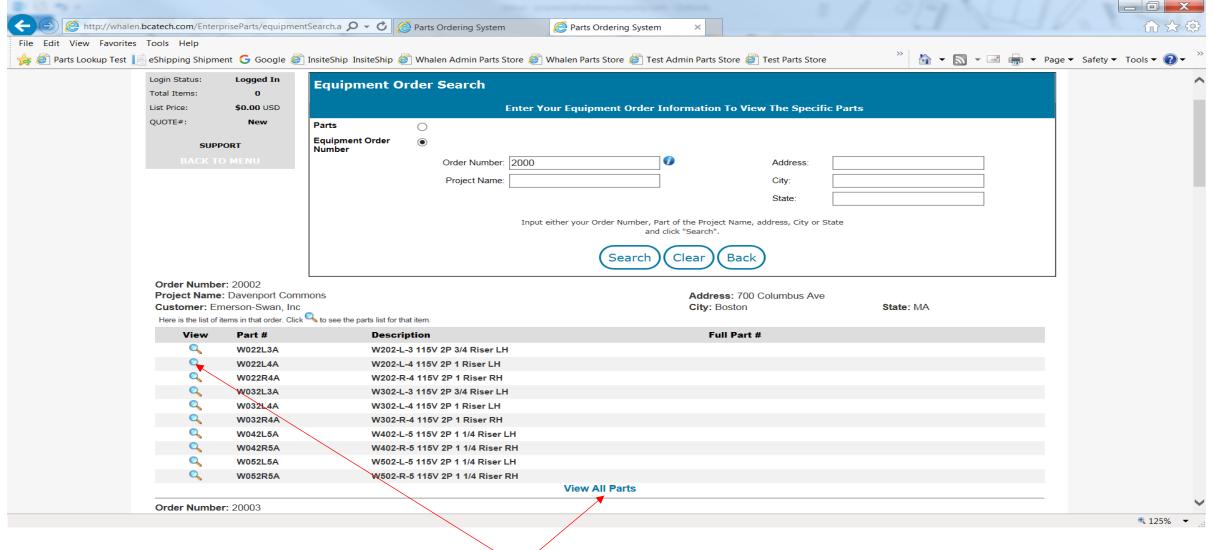
## View the Project Selections



By entering a portion of the job number you can view the Project Number, Project Name, Address, City or State based on your search criteria. Projects displayed will be only your Assigned territory!



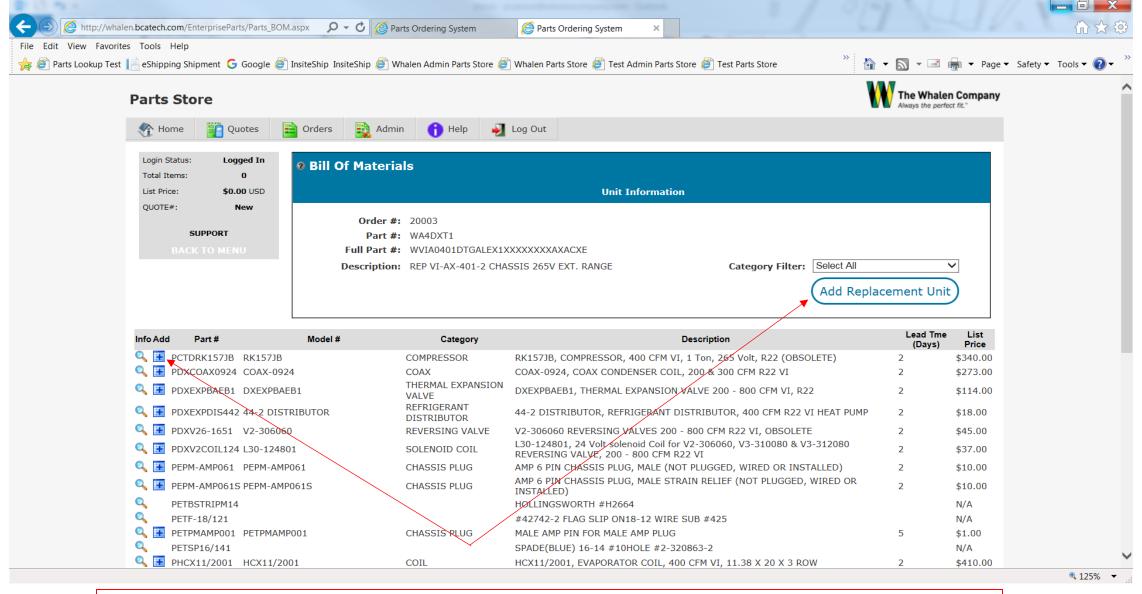
# Select by Model Size or View All Parts in Project



You can view by selecting the model number by size or view all parts on the Project



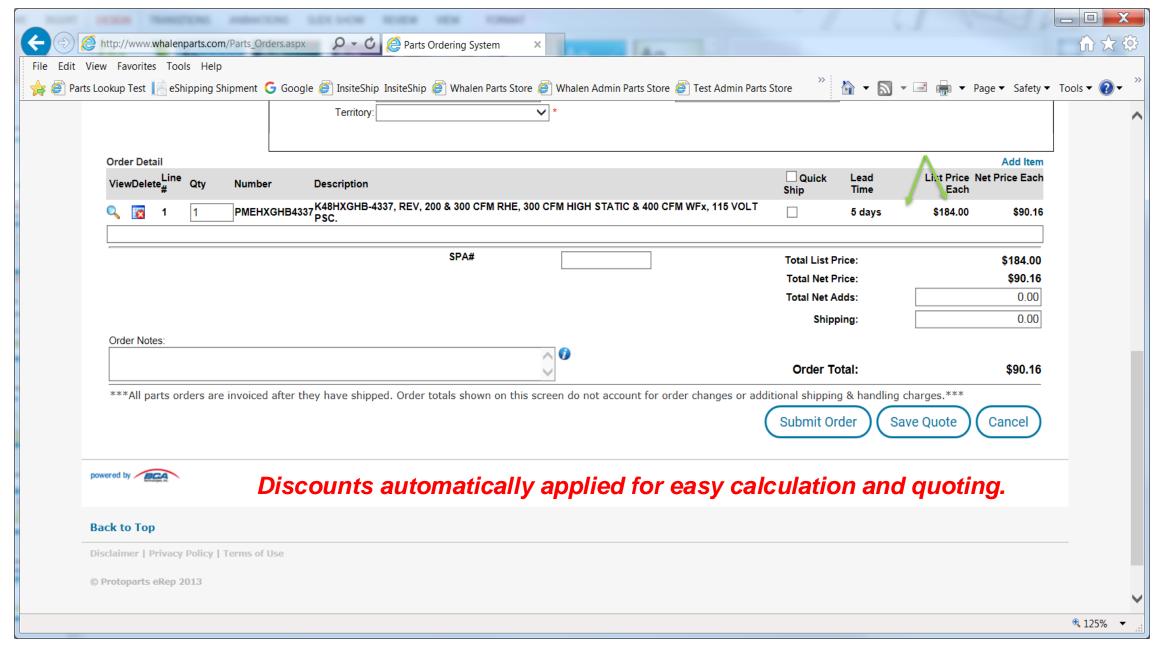
## 2000 – 2018 Projects Online



You can select a part to repair the chassis or purchase a new chassis from the same screen.

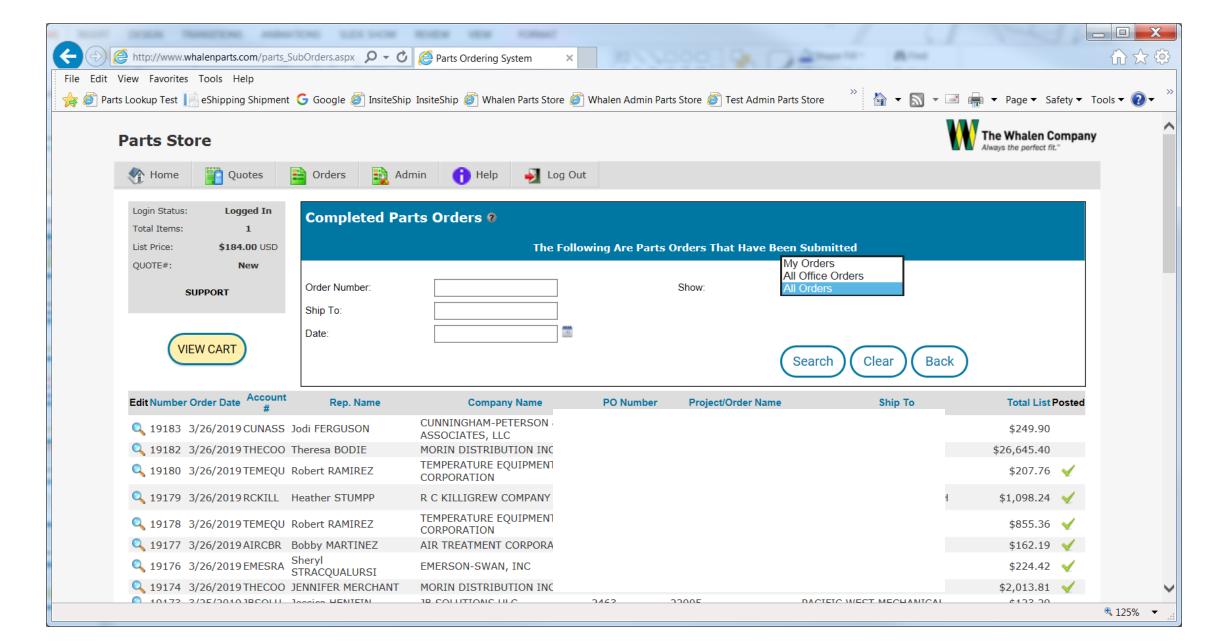


## Representative & Quantity Discounts





## Viewing Quotes & Orders



- We offer Web Training for the Whalen Part Store.
  - Contact Shane Howard at <a href="mailto:showard@whalencompany.com">showard@whalencompany.com</a> to schedule a time that works with your schedule.
- Contact the Aftermarket Team if you need assistance at 410.822.9200 option 2
  - older projects replacement part requirements
  - In depth aftermarket training or support
- Need Warranty & Technical Support
  - Contact Wade Strickland in Warranty at <a href="wstrickland@whalencompany.com">wstrickland@whalencompany.com</a> (443-258-2786)
  - Contact our Technical Support Hotline at 443-258-2800
- Sign up for the Whalen E-News. Send email to Tony Landers at <u>tlanders@whalencompany.com</u> to be added to our mailing.







# What is a Whispertherm® and Inteli-Therm™ Unit?



 Both the Whalen Whispertherm<sup>®</sup> and Inteli-Therm<sup>™</sup> units include an Integrated Thermal Recovery Unit (ERV or HRV) with access to the module through the return panel. The module is self-contained and includes all items needed for a fully functioning engineered unit. Unit includes controls to ensure dedicated constant ventilation, optional high speed exhaust and freeze / defrost controls.



## Whispertherm® VT / VR Heat Pump

- The Whispertherm® unit accepts the following chassis

  - Whisperline<sup>®</sup>: Reverse Cycle or Cooling only
    Whisperpack<sup>®</sup>: Cooling only with Hydronic Heat
- Capacity8 sizes: 0.5 to 3-tons
- EC constant torque motor only
- VoltageUnit: 208-230/60/1 or 277/60/1
  - HRV: 115/60/1





## Inteli-Therm<sup>™</sup> WTx Fan Coil

- The Inteli-Therm<sup>™</sup> unit accepts the following coil packs
  • Inteli-Line®: 2-Pipe or 4-Pipe
- Capacity6 sizes: 300 1200 CFM
- EC constant torque motor only
- Voltage
  - Unit: 115/6081, 208-230/60/1 or 277/60/1
  - HRV: 115/60/1





## Whalen | Whispertherm® and Inteli-Therm™ models

- Provides the space with clean, dedicated tempered ventilation air enhancing personal comfort while meeting code requirements.

  - May help with additional LEED points
    Supply Air from the ERV is introduced in front of the main unit filter and coil allowing for additional filtration
- The TRU is designed to also be the bathroom exhaust fan for one or more bathrooms.
- Choose between Total Enthalpy or Sensible Only models to meet the project requirements.





## Why use a Whispertherm® and Inteli-Therm™

- To meet code requirements.
  - Multiple CFM options for the Ventilation Air to meet the project requirements
- What are these codes
  - IEC 2015
  - ASHRAE 90.1
  - ASHRAE 62.1
- Not all Local and State codes call for an TRU at the local unit, but this seems to be the trend.
- Often, it will be evaluated that there is a money savings on the project on the ductwork and space required for the ductwork to go with individual TRU's.
- No additional items needed to ensure that the correct amount of ventilation air is being provided to the space.





## How they work

- Outside Air (Ventilation air) in introduced into the TRU, this air goes across the heat exchanger and becomes the unit Supply Air.
- Return Air (Bathroom(s) Exhaust) is introduced into the TRU, this air goes across the heat exchanger and becomes the unit Exhaust Air.
- Factory set and calibrated constant ventilation and high speed exhaust - No onsite balancing needed.
  - Various CFM settings are available





# The Whalen Company How they work

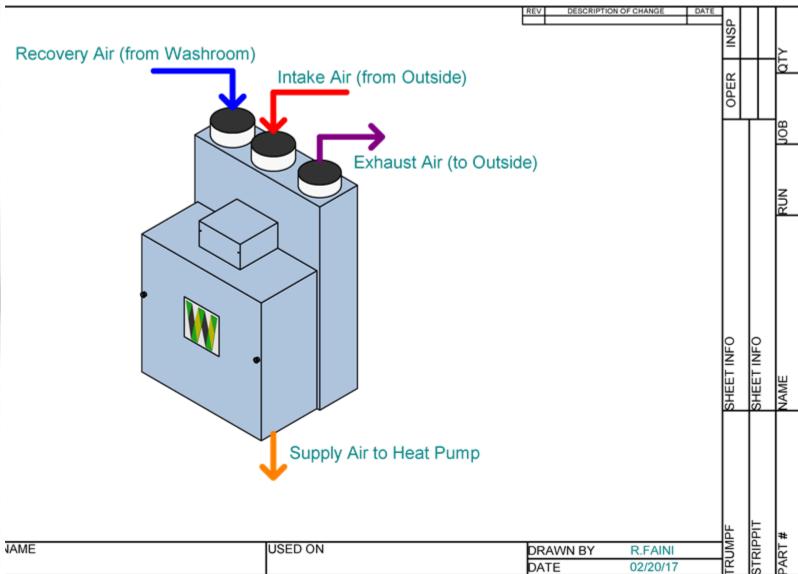






# The Whalen Company How they work







# The Whalen Company Duct Connections







## How they work

- Control Options
  - Most common is for the unit to run (heat pump fan) 24/7 along with the ventilation air. As energy is a big issue, we have a control scheme that allows the unit fan to run at "Ultra Low Fan Speed" when there is no call for cool/heat.
    - This will have both the unit fan and the ERV fans consuming about 50-75 watts each
  - This will ensure proper operation of the ventilation system as well as circulating air throughout the space at a minimal cost.



## How they work

 The units are designed to give the project ample External Static Pressure while

maintaining the CFM required.
The unit is designed with 5" duct resulting in very low ESP ratings.
As an average rule of thumb, the unit offers 0.30" ESP without a significant loss in CFM

- The system includes multiple safeties as standard.
  - Fan cycle defrost.
  - A "Patent Pending" fail safe freeze protection.







## Accessory Items

- Intake and Exhaust Wall Boxes.

  - 4", 5" and 6" Single Intake Wall Box
    4", 5" and 6" Single Exhaust Wall Box
    Modular Exhaust / Intake Wall Boxes
    Exhaust box has an acceleration cone to increase the exhaust velocity 7 times.
- Intake and Exhaust Louvers (mill Finished)
  - For single and Modular boxes
- Multiple washroom timers
  - 20 minutes standard
  - 5 to 60 minutes optional
  - Optional Push to Start / Push to Stop



- Why 115/1/60?
  - Eliminates extra controls needed for low voltage
  - Most bathroom switches are 115/1/60 already so easy to install
  - The unit and TRU can be tied into an emergency generator separately depending on the need of the project and code requirement
- Local wall penetration or ducted to/from a central shaft?
  - Often it is the architect saying no to a local penetration
  - Code requirement for separation of O/A and E/A
- Can operate 208v single-point power **IF** a neutral wire is run

- The competition may offer an alternative for a horizontal ERV unit.
  - The contractor has to tie this all together
    - Controls
    - Ductwork
    - Will they introduce the Supply Air into the unit
  - The added cost of the required soffit (BY THE GC)
  - Access panel for the ERV
  - Typically installed in the bathroom
  - Can this unit handle multiple bathrooms







# Closetline® Heat Pumps







### Product line overview







Closetline <sup>®</sup> WC	Closetline <sup>®</sup> WR	Closetline <sup>®</sup> WZ
Single-stage operation	Single-stage operation	Two-stage operation
Compact cabinet	Mid-size cabinet	Mid-size cabinet
External valve options	Internal valve options	Modulating valve standard
EC constant torque or constant volume motor	EC constant torque or constant volume motor	EC constant volume motor
Standard or deluxe control	Standard or deluxe control	Deluxe control



## | Closetline® WC Compact Series





- Capacity 11 sizes: 0.5 to 5-ton
- 5 Voltages Available
  - 208-230/60/1
  - 265/60/1
  - 208-230/60/3
  - 460/60/3
  - 575/60/3
- Compact Footprint
- Single-stage operation





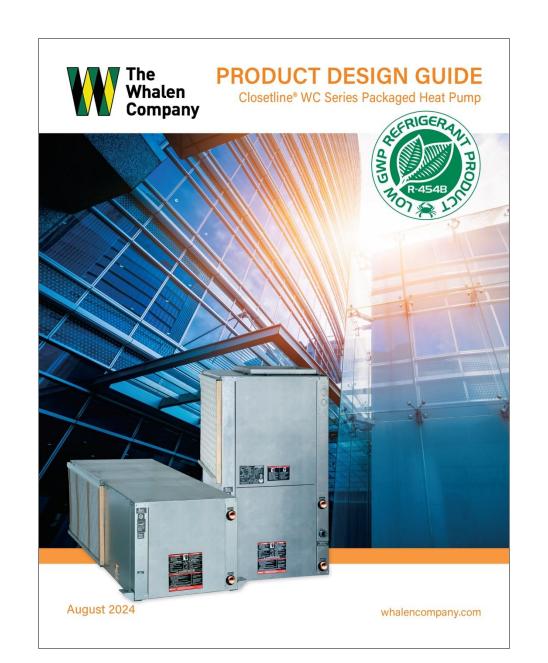
# The Whalen Company | Closetline® WC Compact – EC Motor ratings

				Water Loc	p Heat Pump	Ground Loop Heat Pump				
		Cooling 86°F		Heating 68°F		Cooling 77°F		Heating 32°F		
Model	CFM	GPM	Capacity Btuh	EER Btuh/W	Capacity Btuh	СОР	Capacity Btuh	EER Btuh/W	Capacity Btuh	СОР
WC**006	225	1.5	6,100	15.0	8,300	5.1	6,400	17.7	4,800	3.3
WC**009	325	2.3	8,600	14.3	1 1,600	4.5	9,000	16.7	7,200	3.3
WC**012	380	3.0	10,700	13.4	14,400	4.6	11,500	14.9	9,300	3.3
WC**015	525	3.8	14,700	16.4	15,900	4.9	15,200	17.3	10,700	3.6
WC**018	600	4.5	18,000	15.0	21,500	5.1	19,400	17.3	13,800	3.6
WC**024	800	6.0	24,900	15.4	28,500	5.1	25,800	18.0	19,000	3.7
WC**030	1000	7.5	29,200	14.5	35,000	4.8	30,500	17.3	23,000	3.6
WC**036	1150	9.0	35,200	15.3	43,500	4.8	36,400	17.4	27,900	3.6
WC**042	1400	10.5	41,800	15.2	48,500	4.9	43,400	17.4	31,700	3.5
WC**048	1550	12.0	48,900	15.2	57,500	4.8	50,800	17.6	38,100	3.5
WC**060	2000	15.0	60,200	14.7	68,000	4.7	62,200	17.4	44,300	3.5



## Closetline® WC Compact Series

- Standard or Deluxe solid state control board
- PSC or EC fan motors (high-static PSC motors are being phasedout)
- Refrigerant Detection System (RDS)
  - Optional sizes 4 ton & below
  - Required sizes 5 ton & above
- All valves are field installed in the hose kit.





## Closetline® WC Compact Series Options

- High efficiency ECM CV & CT motors blower motors
- Deluxe solid-state controls
- DDC Control board (BACnet, Modbus, and JCI N2)
- Cupro-nickel water heat exchanger
- Enhanced low sound package

- Tin-plated air coils for added protection from formicary corrosion
- Stainless-steel drain pans
- Extended-range for geothermal applications
- Electrical service disconnect



### | Closetline® WR Mid-Size Series





- Capacity 11 sizes: 0.5 to 5-ton
- 6 Voltages Available
  - 115-1-60
  - 208-230/60/1
  - 265/60/1
  - 208-230/60/3
  - 460/60/3
  - 575/60/3









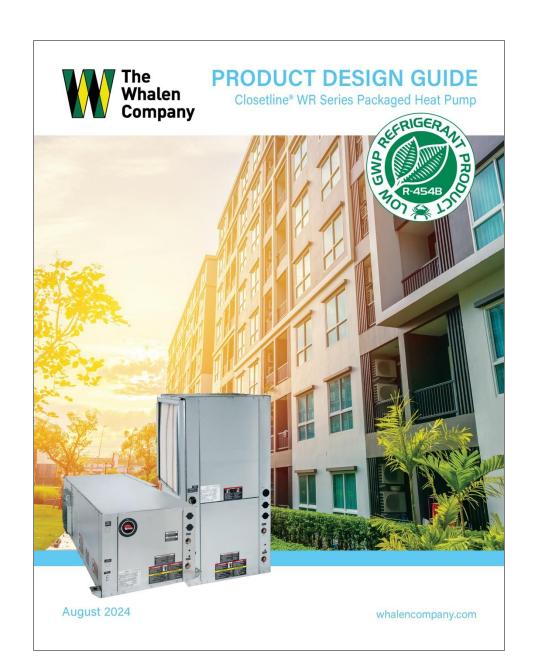
# The Whalen Company | Closetline® WR Mid-Size – EC Motor ratings

				Water Loo	p Heat Pump		Ground Loop Heat Pump				
				Cooling 86°F Heating 68°			68°F Cooling 77°F			Heating 32°F	
Model	CFM	GPM	Capacity Btuh	EER Btuh / W	Capacity Btuh	СОР	Capacity Btuh	EER Btuh/W	Capacity Btuh	СОР	
WR**006	225	1.5	6,100	15.0	8,300	5.1	6,400	17.7	4,800	3.3	
WR**009	325	2.3	8,600	14.3	1 1,600	4.5	9,000	16.7	7,200	3.3	
WR**012	380	3.0	10,700	13.4	14,400	4.6	11,500	14.9	9,300	3.3	
WR**015	525	3.8	14,700	16.4	15,900	4.9	15,200	17.3	10,700	3.6	
WR**018	600	4.5	18,000	15.0	21,500	5.1	19,400	17.3	13,800	3.6	
WR**024	800	6.0	24,900	15.4	28,500	5.1	25,800	18.0	19,000	3.7	
WR**030	1000	7.5	29,200	14.5	35,000	4.8	30,500	17.3	23,000	3.6	
WR**036	1150	9.0	35,200	15.3	43,500	4.8	36,400	17.4	27,900	3.6	
WR**042	1400	10.5	41,800	15.2	48,500	4.9	43,400	17.4	31,700	3.5	
WR**048	1550	12.0	48,900	15.2	57,500	4.8	50,800	17.6	38,100	3.5	
WR**060	2000	15.0	60,200	14.7	68,000	4.7	62,200	17.4	44,300	3.5	



## Closetline® WR Mid-Size Series

- Standard or Deluxe solid state control board
- PSC or EC fan motors (high-static PSC motors are being phased-out)
- Refrigerant Detection System (RDS)
  - Optional sizes 4 ton & below
  - Required sizes 5 ton & above
- Factory installed water options are available.





## Closetline® WR Mid-Size Series Options

- High efficiency ECM CV & CT motors blower motors
- Deluxe solid-state controls
- DDC Control board (BACnet, Modbus, and JCI N2)
- Hybrid hydronic heating
- Cupro-nickel water heat exchanger
- Enhanced low sound package
- Tin-plated air coils for added protection from formicary corrosion
- Hot water generator

- Internal circulators
- Autoflow regulators
- Motorized water valves
- Stainless-steel drain pans
- Internal electrical disconnect
- Extended-range for geothermal applications
- Electrical service disconnect
- Waterside economizers



## Closetline® WZ 2-Stage Mid-Size Series





- Capacity 6 sizes: 2 to 5-ton
- 3 Voltages Available
  - 208-230/60/1
  - 208-230/60/3
  - 460/60/3
- Mid-Size Cabinet Footprint
- Two-stage operation





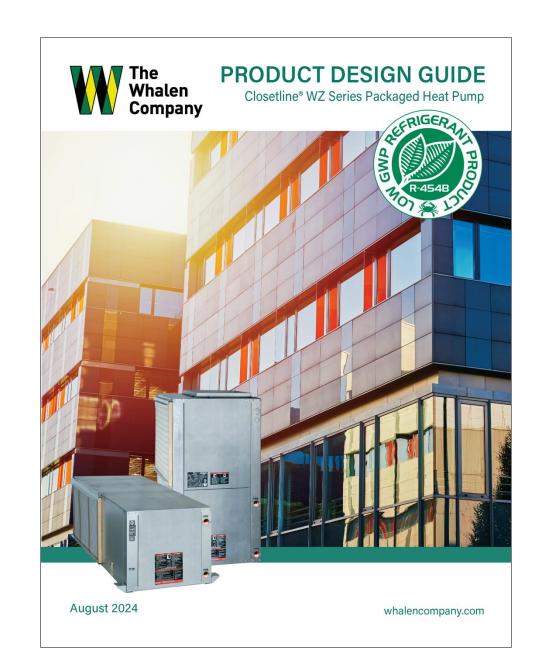
# The Whalen Company | Closetline® WZ 2-Stage – EC Motor ratings

				Water Loop	p Heat Pump		Ground Loop Heat Pump			
			Cooling	g 86°F	Heating 68°F		Cooling 77°F		Heating 32°F	
Model	CFM	GPM	Capacity Btuh	EER Btuh/W	Capacity Btuh	СОР	Capacity Btuh	EER Btuh/W	Capacity Btuh	СОР
WZ**024 - Full	800	6.0	24,000	15.1	28,400	5.3	25,000	18.0	18,400	3.9
WZ**030 - Full	900	7.5	28,700	14.0	33,200	4.6	30,200	16.3	23,200	3.6
WZ**036 - Full	1150	9.0	35,000	14.0	44,200	4.6	36,400	16.4	28,600	3.6
WZ**042 - Full	1350	10.5	43,000	15.5	49,500	4.7	44,500	17.3	32,500	3.5
WZ**048 - Full	1250	12.0	47,500	15.5	55,000	4.8	49,000	17.7	36,000	3.7
WZ**060 - Full	1900	10.5	59,000	15.5	67,200	5.0	61,500	17.8	44,600	3.7
WZ**024 - Part	600	4.3	17,500	17.0	19,900	5.7	19,300	25.3	14,600	4.2
WZ**030 - Part	750	5.5	21,200	15.2	24,400	5.1	23,400	22.0	18,700	4.0
WZ**036 - Part	950	6.8	26,100	16.1	31,600	5.3	28,500	22.6	22,600	4.1
WZ**042 - Part	1050	8.5	32,500	17.0	36,000	5.1	35,000	23.5	26,400	4.0
WZ**048 - Part	1550	8.5	34,000	16.5	39,000	5.5	37,000	24.0	28,000	4.0
WZ**060 - Part	1900	15.0	42,000	17.5	47,300	5.5	45,500	24.9	34,000	4.2



### Closetline® WZ 2-Stage Mid-Size Series

- Deluxe solid state control board
- EC-CV fan motors
- Refrigerant Detection System (RDS)
  - Optional sizes 4 ton & below
  - Required sizes 5 ton & above
- Factory installed water options are available.





## Closetline® WZ 2-Stage Mid-Size Series Options

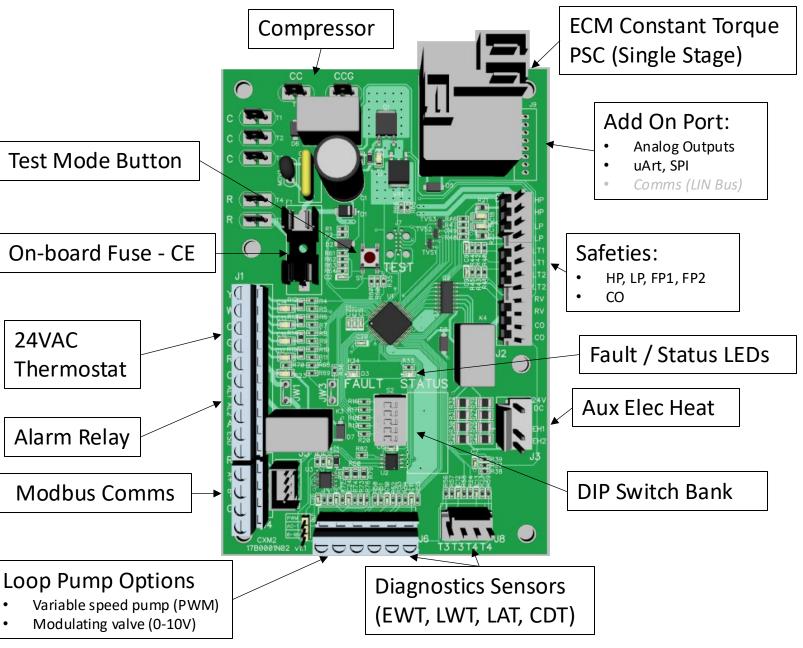
- DDC Control board (BACnet, Modbus, and JCI N2)
- Hybrid hydronic heating
- Cupro-nickel water heat exchanger
- Enhanced low sound package
- Tin-plated air coils for added protection from formicary corrosion
- Hot water generator

- On/off internal circulators
- Variable speed Internal pumps
- Modulating water valves
- Internal electrical disconnect
- Extended-range for geothermal applications
- Electrical service disconnect



24VAC

### Standard Solid-State Control



#### Standard Control

- Inputs:
  - Digital 10
  - Analog 7
- Outputs:
  - o Digital 6
  - Analog 1
- Communications: 2
  - RS-485 (Modbus)
  - Serial

- Anti-short cycle time delay on compressor operation.
- Low voltage protection.
- High voltage protection.
- Condensate overflow electronic protection.
- Water coil low temperature sensing (selectable for water or antifreeze).
- Air coil low temperature sensing.
- Entering and leaving water temperature sensing.
- Compressor discharge temperature sensing.

- Emergency shutdown contacts.
- Random start on power up mode.
- Option to reset unit at thermostat or disconnect.
- Automatic intelligent reset. Unit automatically resets 5 minutes after trip if the fault has cleared. If a fault occurs three times sequentially without thermostat meeting temperature, then lockout requiring manual reset will occur.
- Ability to defeat time delays for servicing.
- The low-pressure switch is not be monitored for the first 120 seconds after a compressor start command to prevent nuisance safety trips.
- 24V output to cycle a motorized water valve or other device with compressor contactor.



### Deluxe Solid-State Control

**Modbus Comms** HWG **ECM Constant Torque** On-board Fuse - CE PSC (Single Spd; 2-Spd) 24VAC Test Mode Button **Thermostat** Constant Alarm Relay Volume ECM Fault / Status LEDs Safeties: Accessory Relays: HP, LP, LT1, LT2 \*Cycle with Fan CO **OA** Damper Water Valve Aux Elec Heat **WSE** Digital NSB Dehumidification \*Cycle with Compressor **DIP Switch Banks** Humidifier 2nd Stage 1st Stg Compressor G000000 Compressor **Loop Flow Options Diagnostics Sensors VFD Blower** Variable speed pump (PWM) (EWT, LWT, LAT, CDT)

#### Deluxe Control

- Inputs:
  - Digital 13
  - Analog 8
- Outputs:
  - Digital 10
  - Analog 2
- Communications: 2
  - RS-485 (Modbus)
  - ClimateTalk (Emerson)

Modulating valve (0-10V)

Dehumidification pump

### Deluxe control features

- Same safeties as the standard control plus....
- Boilerless system heat control at low loop water temperature.
- Ability to allow up to three units to be controlled by one thermostat.
- Relay to operate an external damper.
- Relay to start system pump.
- 75VA control transformer. Control transformer shall have load side short circuit and overload protection via a built-in circuit breaker.



# The Whalen Company | Solid-State Control Comparison

Feature / Function	Standard Control	Deluxe Control
Compressor Control	Single-stage	Single-stage Multi-stage
Blower Support	PSC (1-speed) EC-Constant Torque (1-speed)	PSC (1 & 2-speed) EC-Constant Volume EC-Constant Torque (1 & 2-speed) VFD
Communitcation	Modbus	Modbus ClimaTalk (ECM)
Inputs	Digital - 10 Analog - 7	Digital - 13 Analog - 8
Outputs	Digital - 6 Analog - 1	Digital - 10 Analog - 2
Dehumidification	Future	Modulating valve control
Internal Flow Control	Variable Speed Pump Modulating valve	Variable Speed Pump Modulating valve
Hot Water Generator	N/A	HWG Control



### Minimum Installation Area – WC/WR/WZ 060

Minimum area where a blower-equipped unit must be installed, and mechanical / natural ventilation is not required

Model	Charge (oz)	$A_{min}$ (ft <sup>2</sup> )
WC / WR006	17	3.5
WC / WR009	18	3.7
WC / WR012	21	4.4
WC / WR015	29	6.0
WC / WR018	37	7.7
WC / WR024	40	8.3
WC / WR030	39	8.1
WC / WR036	46	9.6
WC / WR042	56	11.6
WC / WR048	56	11.6
WC / WR060	69	14.3

Model	Charge (oz)	$A_{min}$ (ft <sup>2</sup> )
WZ024	40	8.3
WZ030	36	7.5
WZ036	46	9.6
WZ042	56	11.6
WZ048	56	11.6
WZ060	69	14.3



## | Refrigerant Detection System

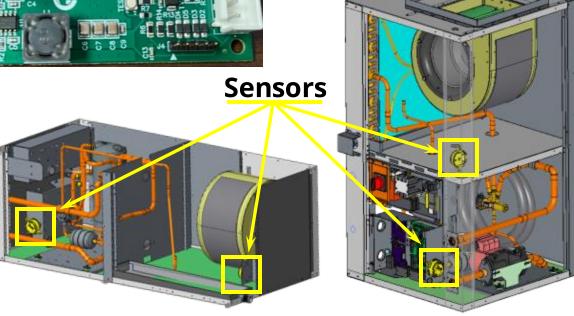
 Upon leak detection the system shuts down compressor operation & runs the fan to disperse any concentration of leaked refrigerant



- 2 sensors per board
- Sensor connector is unique
- Multiple power supply for redundancy
- No field adjustments or calibration during 15+ year life









# | Horizontal Unit Dimension Comparison

Model	WCH Overall Cabinet			WRH	Overall Ca	abinet	WZH Overall Cabinet		
Model	W	D	Н	W	D	Н	W	D	Н
006	19.1	34.1	11.1	22.5	40.3	11.1	-	_	-
009	19.1	34.1	11.1	22.5	40.3	11.1	-	_	-
012	19.1	34.1	11.1	22.5	40.3	11.1	-	_	-
015	20.1	43.0	17.0	22.4	48.3	17.0	-	-	-
018	20.1	43.0	17.0	22.4	48.3	17.0	-	-	-
024	20.1	43.0	18.3	22.5	48.4	18.3	22.5	48.4	18.3
030	20.1	43.0	18.3	22.5	48.4	18.3	22.5	48.4	18.3
036	20.1	47.1	21.0	22.5	53.3	21.0	22.5	53.3	21.0
042	20.1	47.1	21.0	22.5	53.3	21.0	22.5	53.3	21.0
048	24.1	54.1	21.0	25.5	68.0	21.0	25.5	68.0	21.0
060	24.1	54.1	21.0	25.5	68.0	21.0	25.5	68.0	21.0



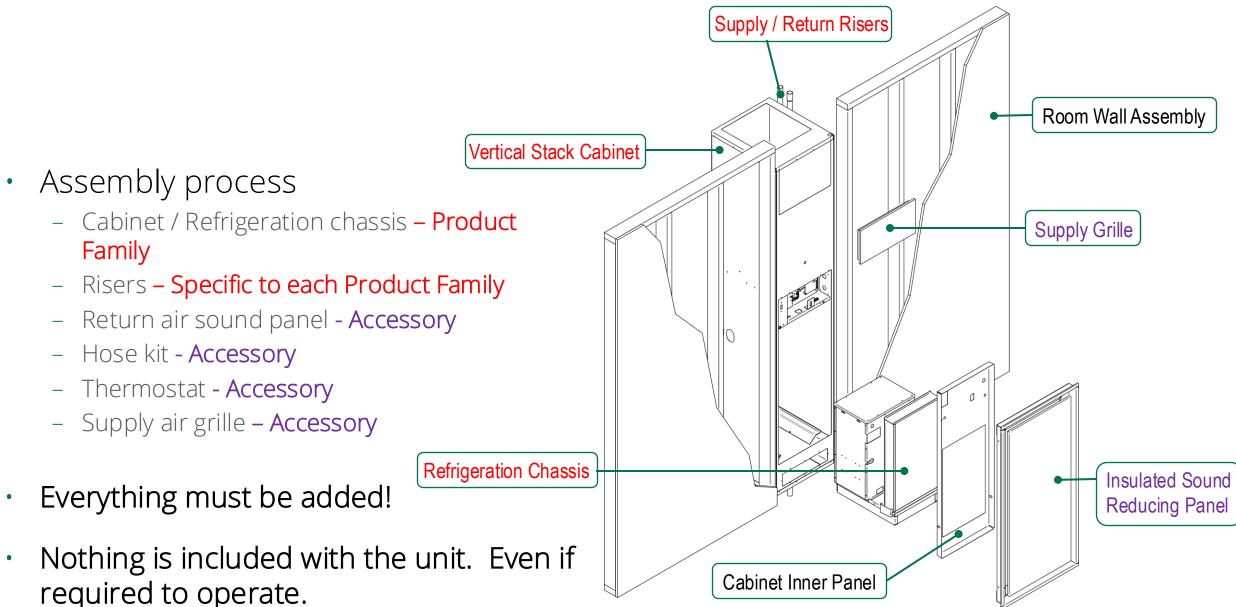
## | Vertical Unit Dimension Comparison

Model	WCV Overall Cabinet			WRV	Overall Ca	binet	WZV Overall Cabinet		
Model	W	D	Н	W	D	Н	W	D	Н
006	19.1	19.0	22.0	22.5	21.3	22.0	-	-	-
009	19.1	19.0	22.0	22.5	21.3	22.0	-	-	-
012	19.1	19.0	22.0	22.5	21.3	22.0	-	-	-
015	21.6	21.5	40.0	22.5	22.5	40.0	-	-	-
018	21.6	21.5	40.0	22.5	22.5	40.0	-	-	-
024	21.6	21.5	40.0	22.5	22.5	40.0	22.5	22.5	40.0
030	21.6	21.5	40.0	22.5	22.5	40.0	22.5	22.5	40.0
036	21.6	26.0	45.0	22.5	26.0	45.0	22.5	26.0	45.0
042	21.6	26.0	45.0	22.5	26.0	45.0	22.5	26.0	45.0
048	25.5	29.3	50.5	25.5	29.3	50.5	25.5	29.3	50.5
060	25.5	29.3	50.5	25.5	29.3	50.5	25.5	29.3	50.5





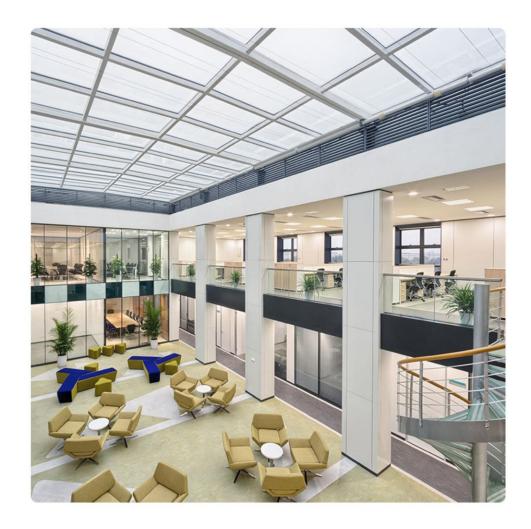
### | Vertical Stack Assembly









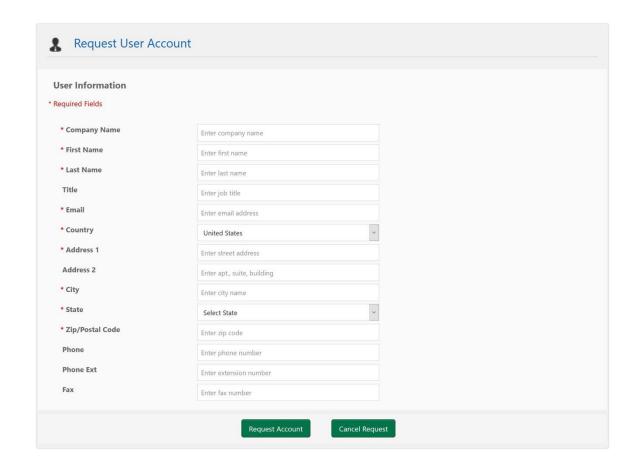


User Name:	
Password:	
Login	☐ Remember Me
Forgot your password?	Request User Account



## Whalen Company ISC Account Request

- For access to the program, complete the "Request User Account" form.
- Your Regional Manager will be notified and process the request.
- Your username will be your business email address.

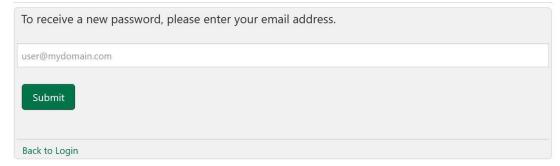




### ISC Password Reset

- To reset your password, use the "Forgot your password?" link on the login page.
- You will receive an email from the address <u>ISC-noreply@whalencompany.com</u> with a temporary password.
- Your new password must be a combination of letters and number only. Passwords cannot contain special characters.

#### Forgot your password?





Password must contain letters & numbers only!



# The Whalen Company ISC Homepage







Current

**Lead Time** 











MY PROJECTS















Integrated Sales Center Resources:



















## The Whalen Company ISC Homepage



















































### Now Available! Low GWP Refrigerant Products

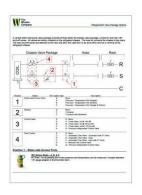




### | Valve Package & Hose Connections

- We have added documents to help walk you through the valve package options for fan coils and heat pumps.
- The hose connection sheet shows the options available to connect your chassis or coil pack to the risers.

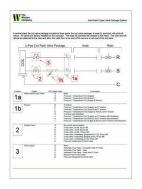
### Valve Packages and Hose Connections







Whisperpack® Valve Packages



Inteli-line® 2 Pipe Valve Packages



Inteli-line® 4 Pipe Valve Packages



Chassis to Riser Connections



### | Valve Package & Hose Connections

- Detail sheets to help make option selections in ISC
- Shows position of component in the system
- Gives explanation of the component operation





ISC Option Digit – H, J, K, & Blowdown Valve for Y-Strain the strainer screen without rer

### Position 2 - Cold Water Control Valve



ISC Option Digits - A, B, & C 2-Way On/Off Control Valval more than one unit is installed when the unit is not operating flow through the coil. A 24-vol valve option. Options are ava applications.



ISC Option Digits - D, E, & F 2-Way Modulating Control V when more than one unit is in flow when the unit is not open water flow through the coil. A control valve option. Options point, and 2-10 VAC dependir recommended with modulatin



ISC Option Digit - H
Pressure Independent Cont
independent regulation of flow
internally contains a differenti
in system pressure from valve

### Position 3 - Cold Water Flow Control



ISC Option Digits - C, D, & E
Automatic Flow Control - Ar
body and is located on the ret
steel/brass flow cartridge and
cartridge will move into the co
provides a constant flow, inde
resistant to cavitation damage
a system balancer. Flow cont

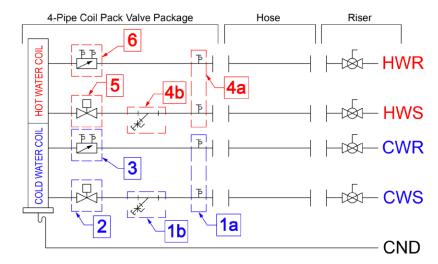


ISC Option Digit - H
Manual Flow Control - A may
valve, taking the place of a ba
set quickly and accurately.



Inteli-line® 4-pipe Valve Package Options

A vertical stack fan coil valve package consists of three parts: the coil valve package, a hose kit, and riser with shut-off valves. All valves are factory installed on the coil pack. The hose kit connects the chassis to the risers. The riser shut-off valves are attached to the riser and allow the water flow to be shut off for service or removal of the coil pack.



Position	Option	ISC Option Digit	Description
	Cold Water Access Ports	X	None
1		Α	Pressure / Temperature Port (Supply)
ıα		В	Pressure / Temperature Port (Return)
		С	Pressure / Temperature Port (Supply & Return)
	Cold Water Strainer	D	Y-strainer
1 h		E	Pressure / Temperature Port (Supply) and Y-strainer
IU		F	Pressure / Temperature Port (Return) and Y-strainer
		G	Pressure / Temperature Port (Supply & Return) and Y-strainer
		Н	Y-strainer with blowdown
		J	Pressure / Temperature Port (Supply) and Y-strainer with blowdown
		K	Pressure / Temperature Port (Return) and Y-strainer with blowdown
		L	Pressure / Temperature Port (Supply & Return) and Y-strainer with blowdown
	Cold Water Control Valve	X	No control valve installed
_		A	2-way valve, on/off, 30 psi diff
ン		В	2-way valve, on/off, 60 psi diff
_		С	2-way valve, on/off, 125 psi diff
		D	2-way valve, modulating (proportional 2-10), 30 psi diff
		E	2-way valve, modulating (floating point), 30 psi diff
		F	2-way valve, modulating (2-10), 60 psi diff
		Н	Pressure Independent Control Valve



# The Whalen Company ISC Homepage









































Integrated Sales Center Resources:









### Now Available! Low GWP Refrigerant Products





### Lead Time & Exchange Rates

### Whalen Lead Times - October 2020



Lead Times





Canadian Exchange & Freight Guidelines

Aftermarket Products Lead Times

### Whalen Lead Times - Archive







Lead Times Archive

Canadian Exchange & Freight Guidelines Archive

Aftermarket Products Lead Times Archive

- Monthly lead times are posted to the ISC Homepage for new construction and aftermarket products.
- Exchange rate information is also posted.
- Lead Time Archives are also available if you need to look back and review.
- Updated every month or more frequently if necessary
- No need to wait for a reply from your RM.
   This is always current information.



### | Current Lead Time – Online Access





















### Whalen Lead Times - May 2023







Lead Times

Canadian Exchange & Freight Guidelines

Aftermarket Products Lead Times

### Whalen Lead Times - Archive





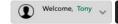




## The Whalen Company ISC Homepage















































### Now Available! Low GWP Refrigerant Products





### Presentations & Sales Tools

- Standard performance schedules are available to allow copy & paster to an engineer's schedule
- Riser sizing tools to help size risers
- Product presentations to learn & familiarize yourself and engineers with Whalen products
- Marketing material to help you sell
- Material for Online training classes

### **Presentations and Sales Tools**









Standard Performance Schedules

Whalen Riser Sizing

LEED Credit Calculator

Presentations





Marketing Materials

Online Training - October 2020



## The Whalen Company ISC Homepage

















MY PROJECTS













Integrated Sales Center Resources:















### Now Available! Low GWP Refrigerant Products





### Competitive Information

### **Competitive Information**

### **Heat Pump Units**



WSHP Competitive Model Reference

### Fan Coil units



FCU Competitive Model Reference

- Single page sheet with models and sizes.
- Information to help you identify competitive units for heat pump and fan coil units.
- Model numbers include links to competitive websites to ease product comparison.
- Can easily see where product gaps exist.



## The Whalen Company ISC Homepage





























Presentations and Sales Tools



Integrated Sales Center Resources:















### Now Available! Low GWP Refrigerant Products





## The Whalen Company Training Videos

- Factory tour video
- Introduction to the Whalen management team
- ISC training videos.
  - Full length or specific topics
- Will continue to add additional training topics

### Training Videos



The Whalen Company Factory Tour



The Whalen Company Management Team



ISC Training Videos



# The Whalen Company | ISC Homepage



































14-weeks







5-weeks











Direct Drive Horizontal & Vertical Fan Coils:

### Now Available! Low GWP Refrigerant Products

Whisperline® WCS (Console WSHP):





### | Production Schedules

### **Production Schedules**



Closetline Vertical & Horizontal Heat Pump Schedule



Riser Fan Coil Schedule



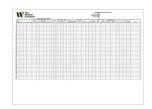
Console Schedule



Vertical Stack Fan Coil Schedule



Horizontal & Vertical Fan Coil Schedule



Whisperline Vertical Stack Heat Pump Schedule

- Production schedules are Microsoft Excel documents used to identify airflow configuration, riser location.
- Allows a final check to ensure what was configured in ISC matches what you intended to configure.
- Ties unit tag to riser to cabinet to chassis / coil pack.
- One line per unit
- Required for every project regardless of size.



# The Whalen Company Performance Dashboard

















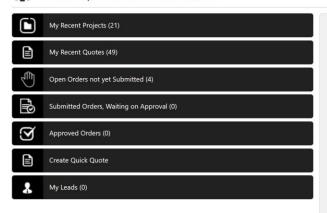








Sales Representative Dashboard









Delete Selected Projects

# The Whalen Company | My Projects





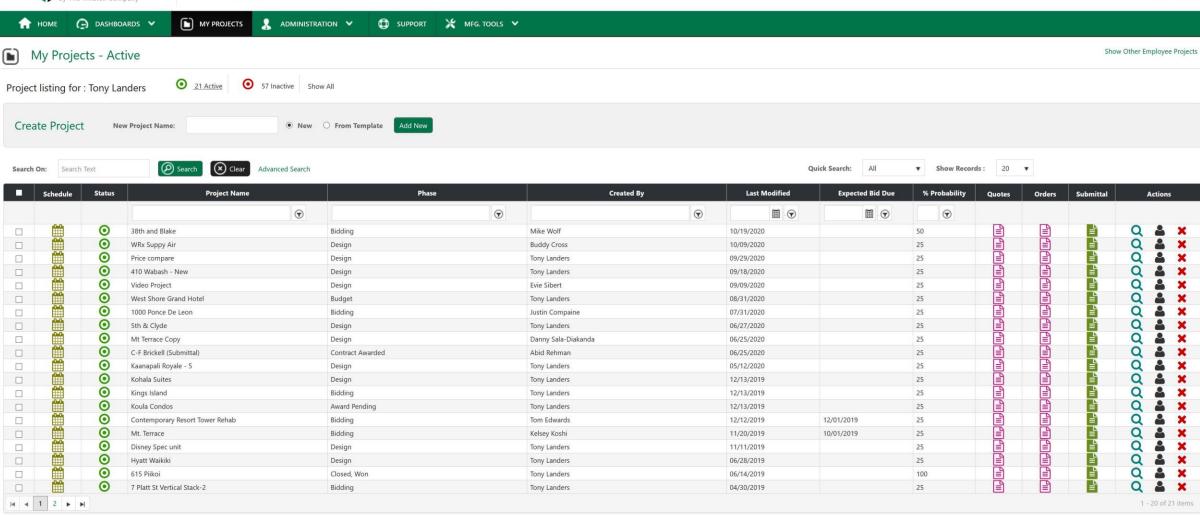






Restore Projects



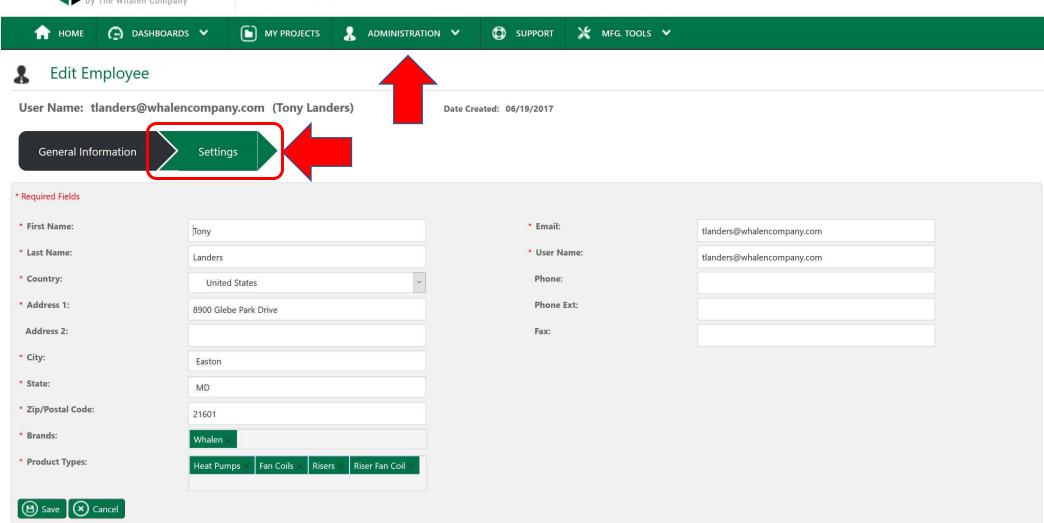




# The Whalen Company | Managing Users

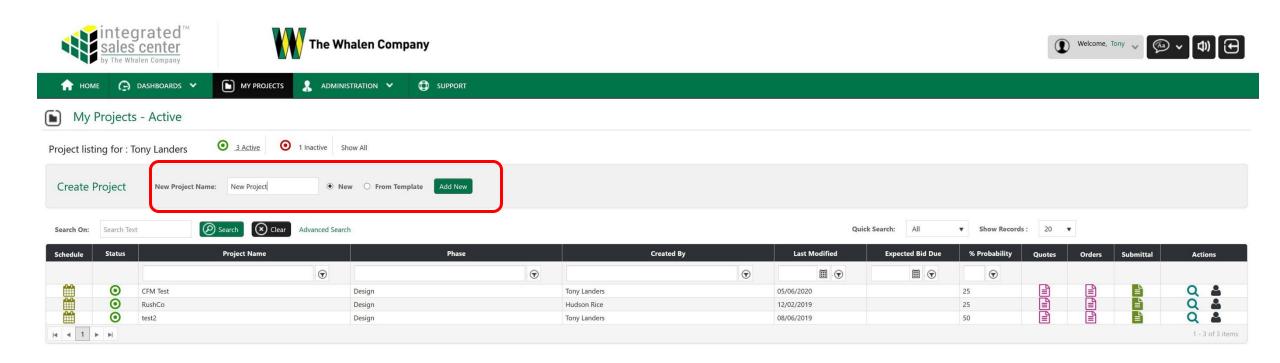








## The Whalen Creating a New Project





# The Whalen Company | Adding Users to Project









**Permission Level** 

No items to display

Non-Revocable Administrator







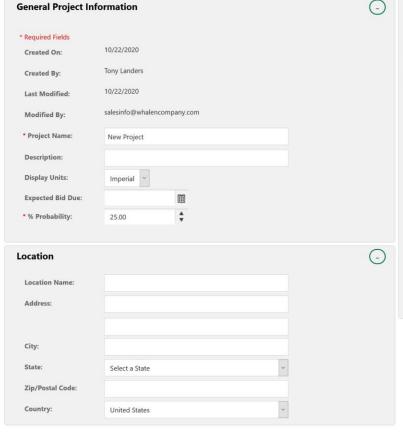












Project Status and Type			<u>-</u>	Other Information			
Status: Active  Project Type:	Template:			Project Users	te: Allow others to help y	ou such as your	representative
New Building	~			User Name	First Name	Last Name	Permission I
* Owner Type: Private	٧			salesinfo@whalencompany.cdsaladiakanda@gmail.comdanny_sala@hotmail.com	Tony Danny Danny	Landers Sala-Diakanda Sala-Diakanda	Non-Revocable Administrator Project Administrator Project Administrator
<ul><li>Vertical Market</li><li>Office</li></ul>		Project Phase  Design		Project Documents	Add /	Edit Users	***
Lodging     Education K-12     College Dormitories     Residential Multi-family     Assisted Living Facility     Government Facilities		Budget Bidding Award Pending Contract Awarded Hold Closed, Won Closed, Lost		Actions  Max file size  Other Contacts  Rep Firm:  Engineering Firm:	File Name  30MB. File extensions accepted:  Add D  1 The Whalen Company	xls, xlsx, txt, doε, docx ocuments	Document Type  No ite , pdf, png, gif, jpg, and jpeg.
		O Dead		Notes:			

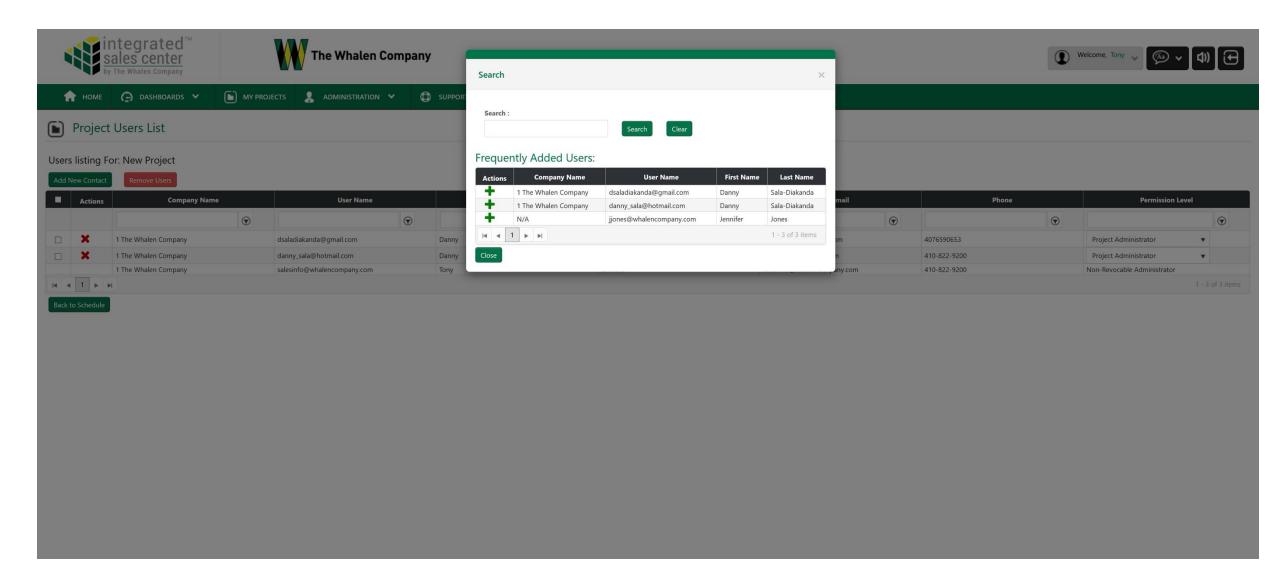
Note: Contact Information on this screen will appear on the submittal cover page printout.







## The Whalen Company | Adding Users to Project





# The Whalen Company | Adding Documents to Project









**Permission Level** 

No items to display

Non-Revocable Administrator







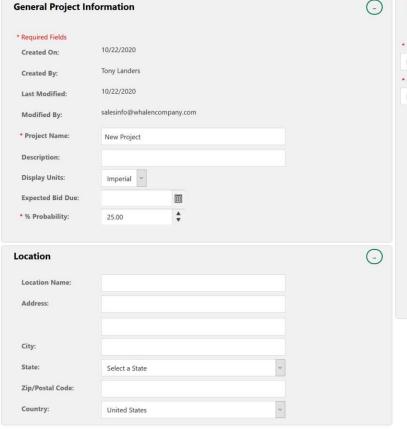












Project Status and Type			<u>-</u>	Other Information			
Status: Active Project Type:	Template: Yes			Project Users	te: Allow others to help y	ou such as your	representative
New Building	~			User Name	First Name	Last Name	Permission
* Owner Type:				salesinfo@whalencompany.c	com Tony	Landers	Non-Revocable Admini
Private	~			dsaladiakanda@gmail.com	Danny	Sala-Diakanda	Project Administrator
				danny_sala@hotmail.com	Danny	Sala-Diakanda	Project Administrator
				4  4  1   b   b			1
* Vertical Market		* Project Phase			Add / I	Edit Users	
Office		Design		Project Documents			
OLodging		O Budget		Actions	File Name		Document Type
O Education K-12		O Bidding		H 4 0 P H			No ite
O College Dormitories		O Award Pending		Max file size	30MB. File extensions accepted: >	ds, xlsx, txt, doc, docx,	pdf, png, qif, jpg, and jpeg.
O Residential Multi-family		O Contract Awarded			Add D	ocuments	
O Assisted Living Facility		O Hold		Other Contacts			
O Government Facilities		O Closed, Won		Rep Firm:	1 The Whalen Company		
		O Closed, Lost		Engineering Firm:			
		O Dead		Notes:			

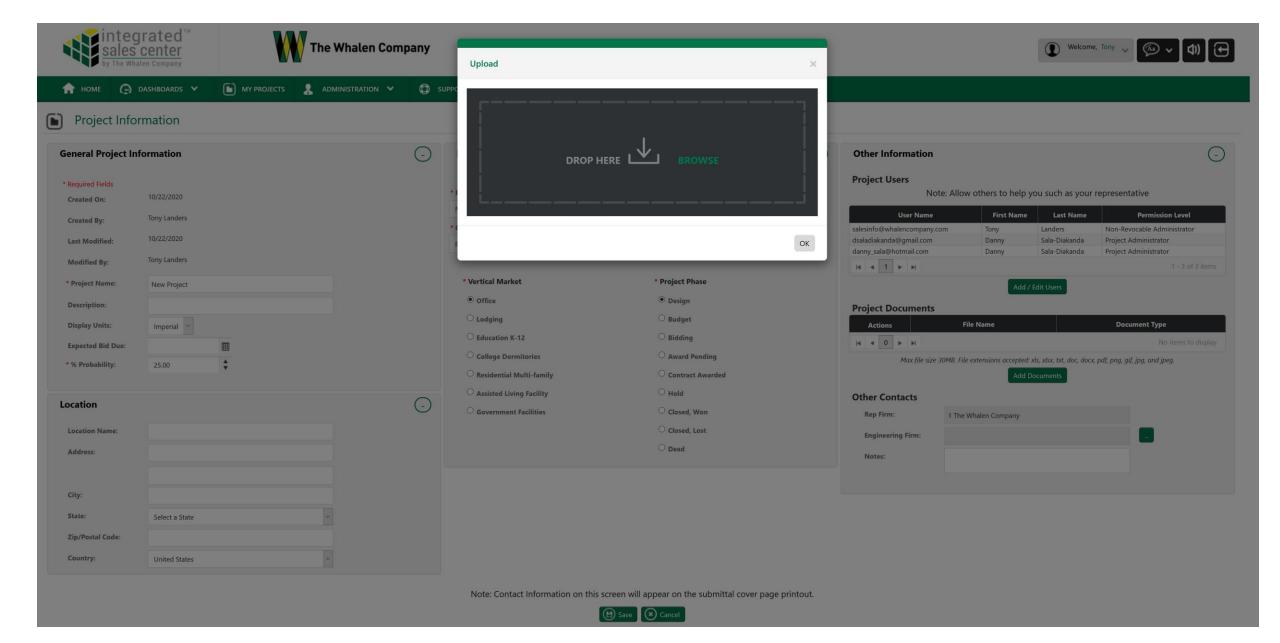
Note: Contact Information on this screen will appear on the submittal cover page printout.





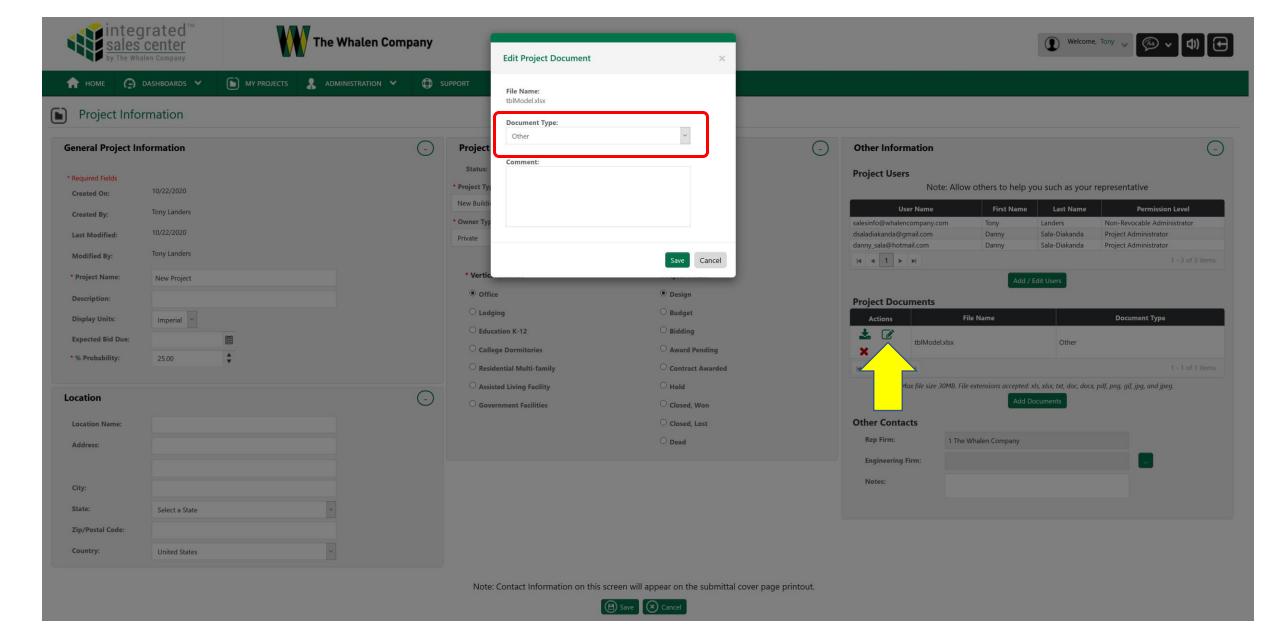


### Adding Documents to Project



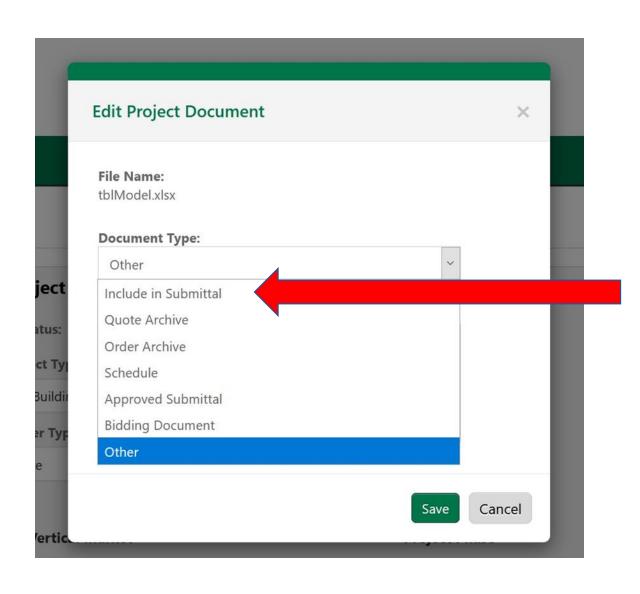


### Adding Documents to Project





### | Adding Documents to Project

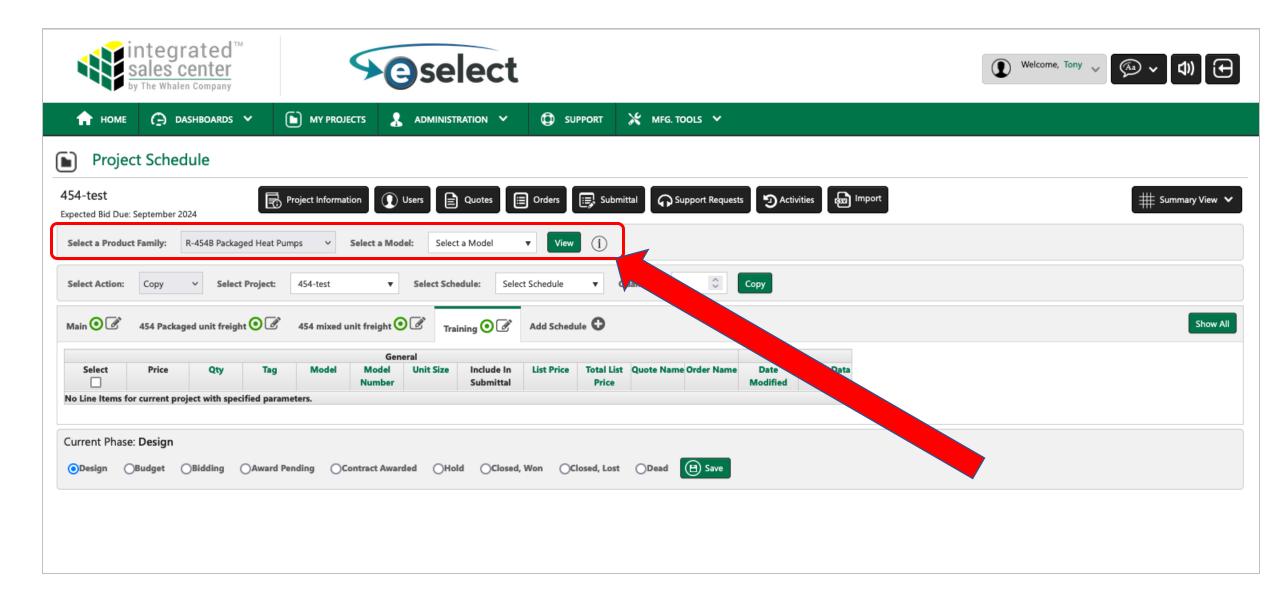


 Assign the Document Type to your file and click save.

- Documents you want included in the submittal will be added at the end of the document.
- File type must be a .png to be added to the submittal

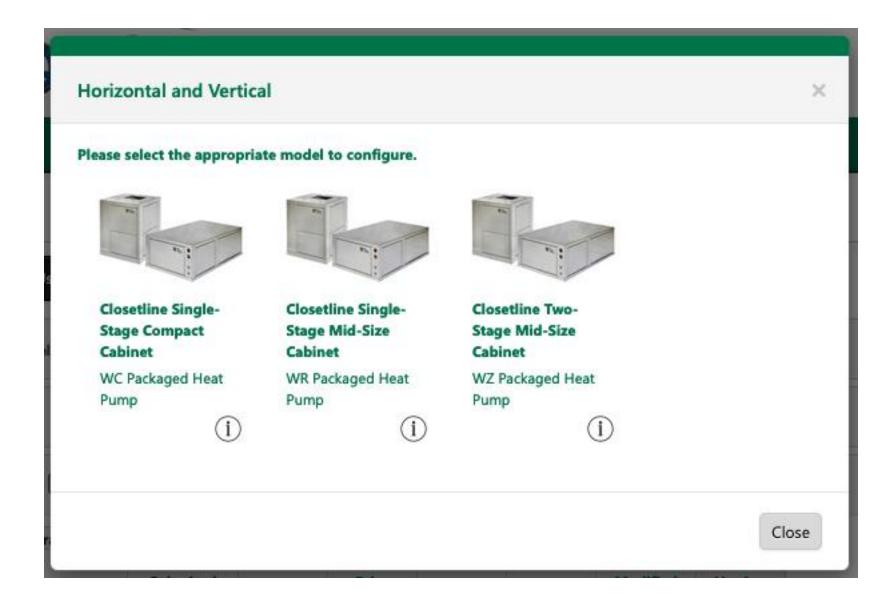


## The Whalen Company | Adding / Configuring Units





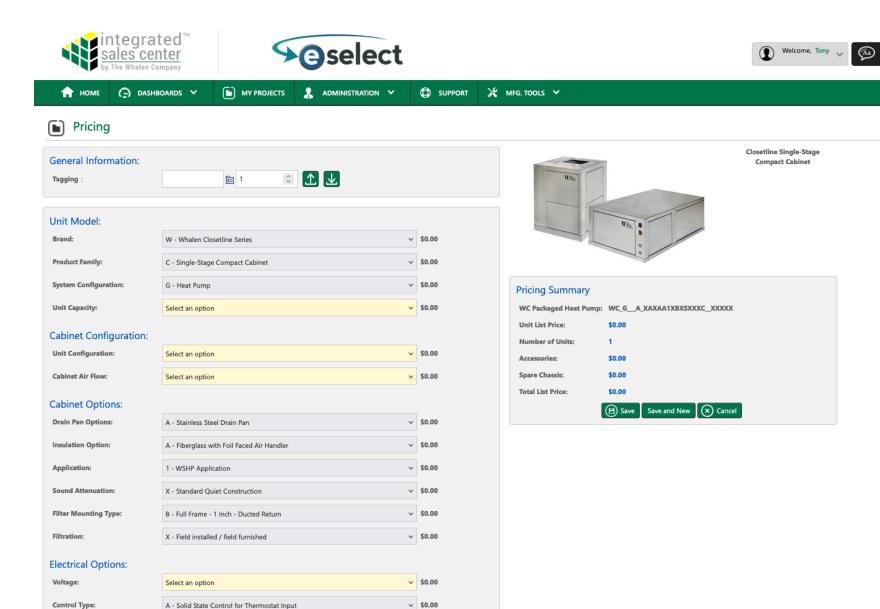
## Unit Configuration





## The Whalen Company Unit Configuration

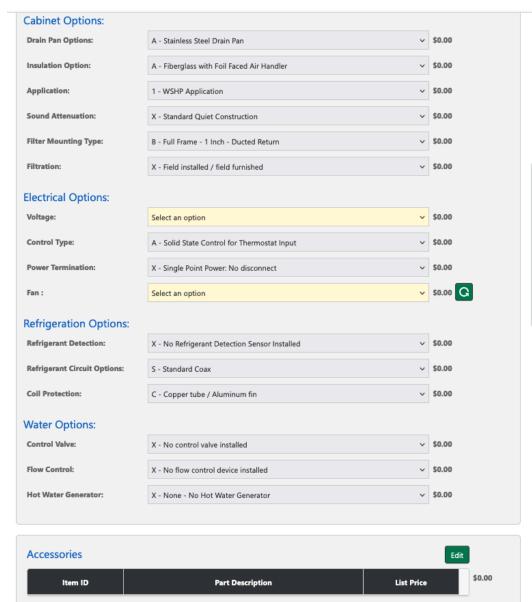
V. Cinala Daint Dawar No disconnect



v \$0.00



# The Whalen Company Unit Configuration

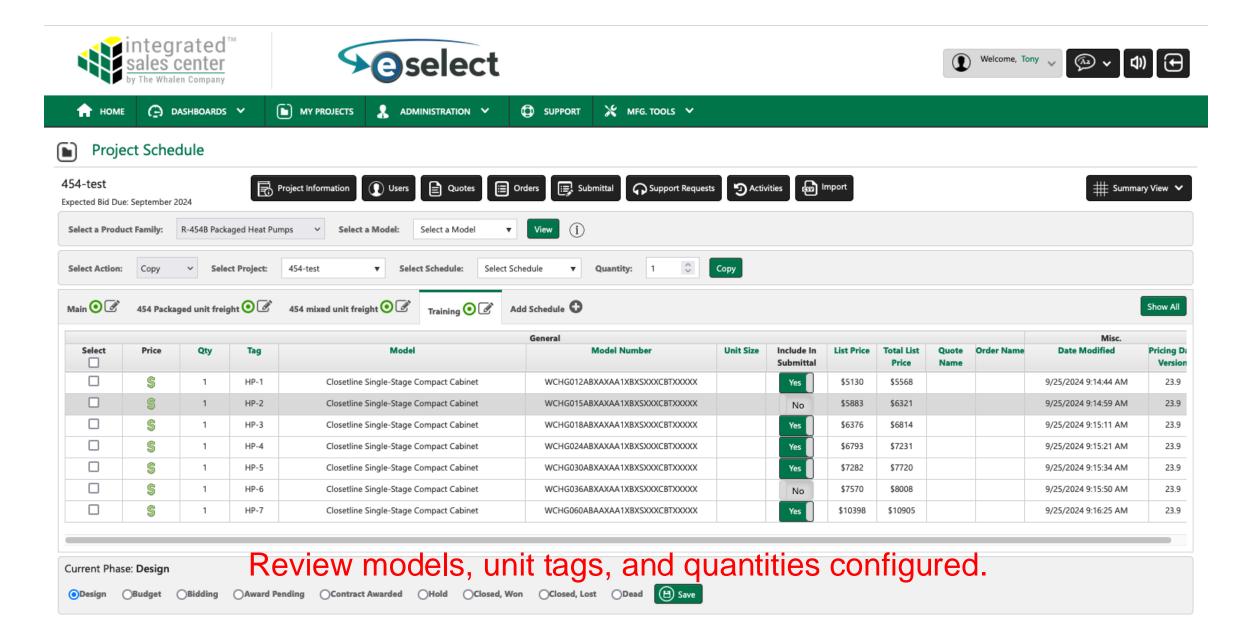






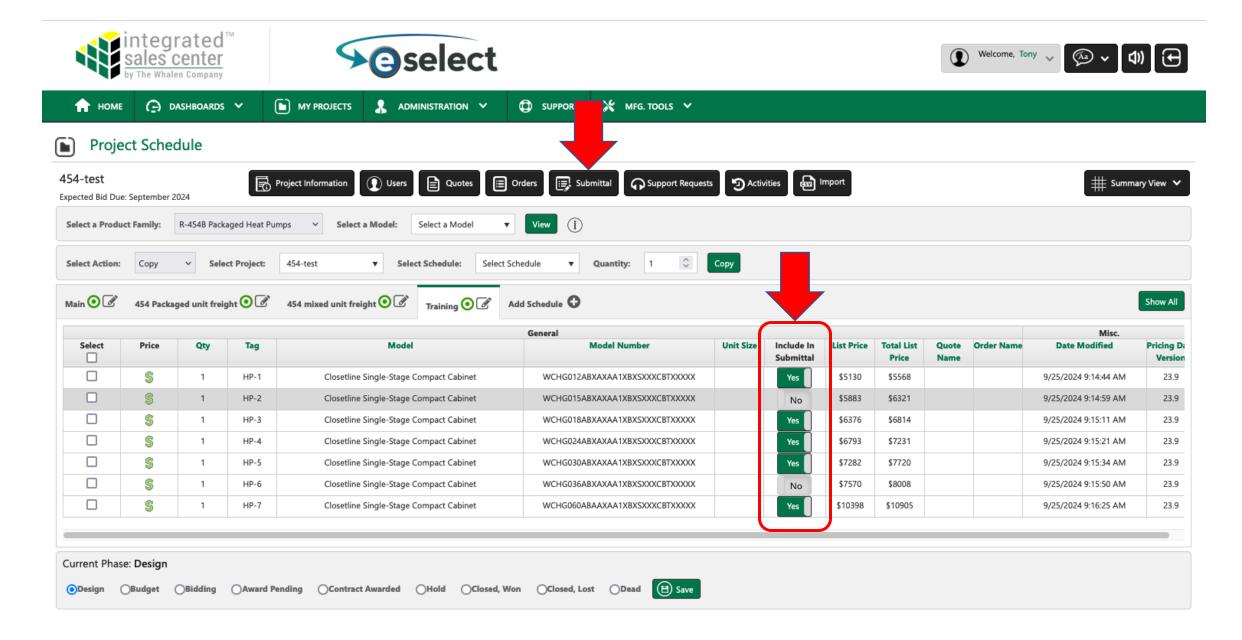


## The Whalen Company Project Schedule





## The Whalen Creating a Submittal

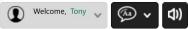




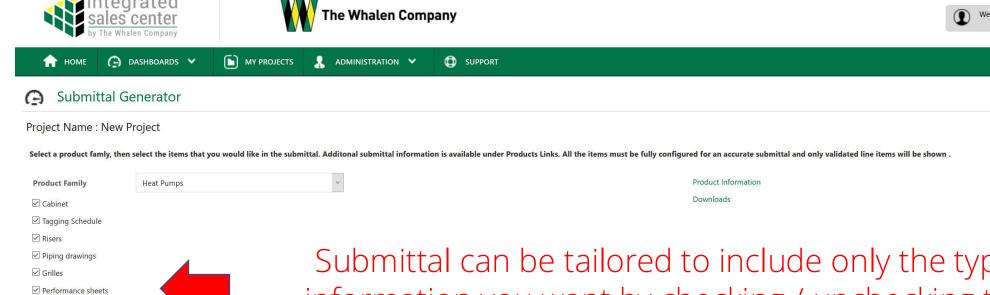
### | Creating a submittal











Submittal can be tailored to include only the type of information you want by checking / unchecking these items.

Note: It may take several minutes to generate the submittal, based upon the number of items selected. Do not click the back button.

Back to Schedule Generate Submittal

✓ Electrical ✓ Specification sheets

✓ Warranty ✓ IOM

✓ Exclude Option Listing

### Whalen | Submittal Document

Ph: 410-822-9200 Fax: 410-822-8926

Project number: 20193826 Project name: New Project Job Location:

Model Number

Representative:

Friday,	Octo	ber 23	, 202
---------	------	--------	-------

Approval

Approved By: Date

Note: This submittal is based on equipment and options listed on the attachment(s) and represents our in requirements. It is the representative's responsibility to review this submittal and verify that it meets the

### **Project Summary** Oty Model Description

	•	
1	Packaged Heat Pump - Closetline Packaged Heat Pump	CASHG009ABX1AXC
1	Packaged Heat Pump - Closetline Packaged Heat Pump	CASHG015ABX1AXC
1	Packaged Heat Pump - Closetline Packaged Heat Pump	CASHG024ABX1AXC
1	Packaged Heat Pump - Closetline Packaged Heat Pump	CASVG024ABX1AXC

October 23, 2020

### Mechanical Specification: Packaged Heat Pump - Closetline Packaged Heat Pump

### Qty: 4 - Tag(s): HP-1, HP-2, HP-3, HP-4

Selected packaged heat pump unit is single-stage heat pump factory assembled and ready to install.

Unit operation includes reverse cycle heat pump

Power supply for all heat pumps is 208/230v - 1 phase - 60Hz operation with 24 volt control.

Unit water coils shall incorporate an electro-coated steel outer tube and a copper inner tube. The inner tube shall be spirally fluted and bonded to insure controlled refrigerant velocity and distribution. The coil shall be rated to withstand 650 psig refrigerant and 400 psig fluid working pressures.

Unit shall include Whalen standard galvanized coil casing and coil constructed with copper tubes and aluminum fins.

Unit control is configured for heat pump thermostat input. All field or customer supplied Heat Pump thermostats MUST include anti-short cycle protection to prevent rapid ON/OFF cycling of the compressor. A delay of at least 4 minutes is required. Setting and verifying the anti-short cycle delay is

Low refrigerant temperature sensor factory set to 32 degrees F / Low water temperature sensor factory set to 36 degrees F.

Unit cabinets are thermally and acoustically insulated with 1/2" thick - 2# density fiberglass insulation throughout unit.

Return air filter is 1" thick MERV 4, fiberglass throwaway type.

### Qtv: 3 - Tag(s): HP-1, HP-2, HP-3

Selected packaged heat pump unit cabinet is of a horizontal configuration.

Horizontal cabinet is configured with return air on the left side of cabinet and supply air on the end of the unit.

Selected packaged heat pump unit cabinet is of a vertical configuration

Vertical cabinet is configured with return air on the right side of cabinet and supply air on the top of the unit.

Unit capacity shall be nominal 0.75-tons / 300 nominal CFM airflow.

### Qty: 1 - Tag(s): HP-2

Unit capacity shall be nominal 1.25-tons / 500 nominal CFM airflow.

### Qty: 2 - Tag(s): HP-3, HP-4

Unit capacity shall be nominal 2.0-tons / 800 nominal CFM airflow.

The fan shall be slow speed forward curved centrifugal type capable of two fan speeds, and shall be accessible for removal and maintenance through service opening.

Motors shall be plug-in, multi-speed type with 1050-RPM maximum.

Fan motors for heat pumps shall be of the permanently lubricated constant-torque ECM type, suitable for the current characteristics shown on the drawings, and shall have built-in overload protection.

The fan shall be slow speed forward curved centrifugal type capable of two fan speeds, and shall be accessible for removal and maintenance through

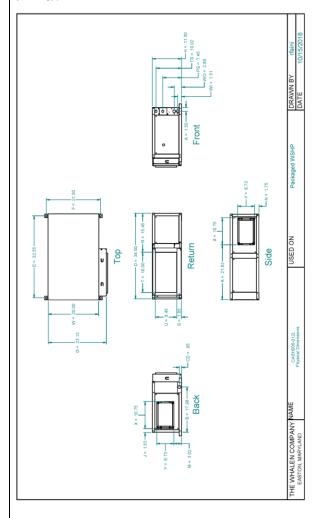
Motors shall be plug-in, multi-speed type with 1050-RPM maximum.

Fan motors for heat pumps shall be of the permanently lubricated constant-torque ECM type, suitable for the current characteristics shown on the drawings, and shall have built-in overload protection.

**New Project** October 23, 2020

### Horizontal Heat Pump Drawing

### Qty: 1 Tag(s): HP-1



Whalen Equipment Submittal Page 6 of 40



## The Whalen Creating a Quote



















Contract Awarded

Award Pending

OHold

Closed, Won

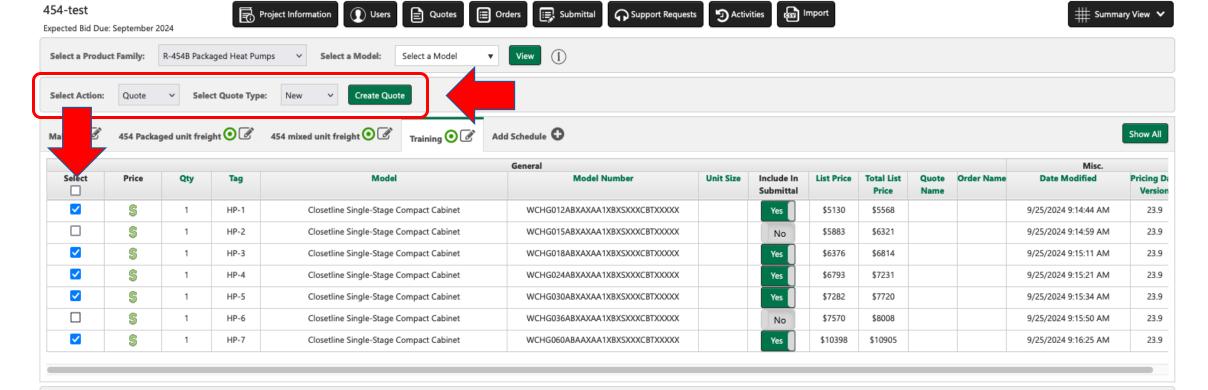








Current Phase: Design

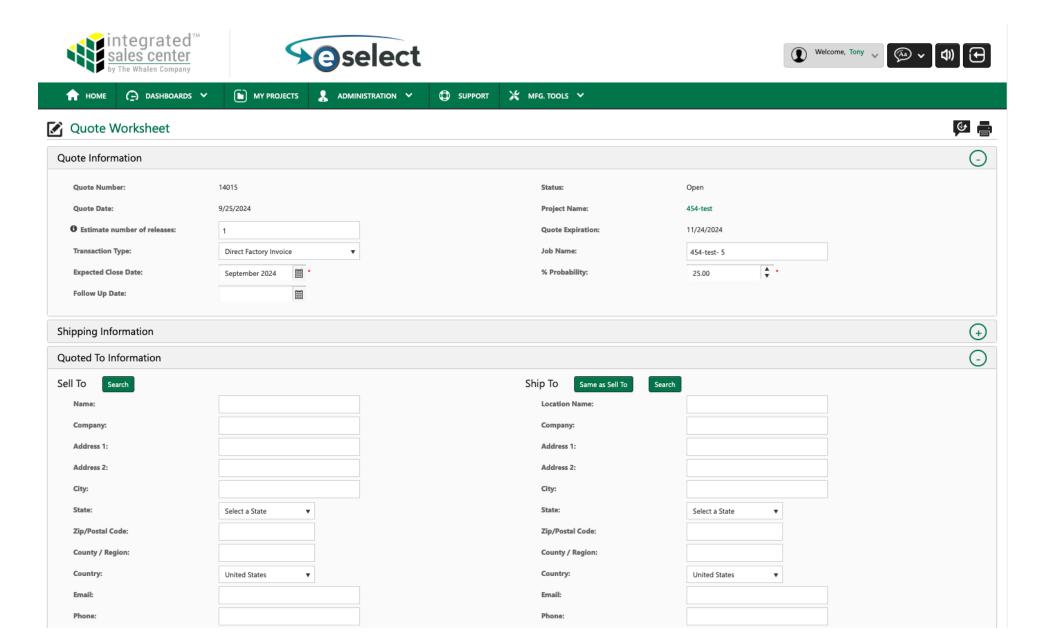


OClosed, Lost ODead

(B) Save

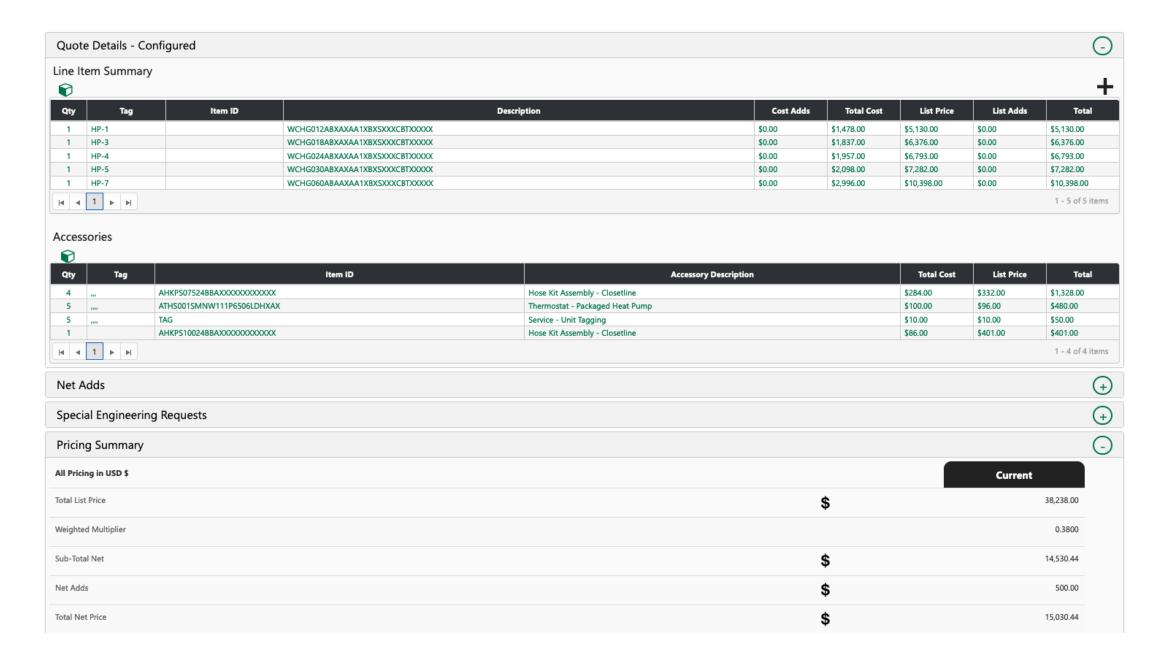


# The Whalen Company Quote Information





## The Whalen Company Quote Price Summary





## The Whalen Company Quote Document



### Sales Quote

### **Quote Information**

Quote Number: 10/23/2020 Project Name: New Project Quote Date: Quote Expiration: 12/22/2020 Job Name: New Project- 1

### Quoted To Information

Quoted To Ship To Name: Name: Company: Company: Address 1: Address 1: Address 2: Address 2: City: City: State: Select a State State: FL Zip: Zip: Country: United States Country United States Email:

### Fax: Shipping Information

Phone:

Lead Time: Standard Best Way Shipping Via:

### Equipment Summary

### Packaged Heat Pump

Qty		Description	Total Price
1	Unit Capacity	009 - 0.75 ton Packaged Heat Pump	\$2,684.00
1	Unit Capacity	015 - 1.25 ton Packaged Heat Pump	\$3,403.00
2	Unit Capacity	024 - 2.00 ton Packaged Heat Pump	\$7,496.00
2	Fan	G - ECM - Constant Torque Motor	\$504.00
2	Fan	D - ECM - Constant Torque Motor	\$526.00

### Pricing Summary

All Pricing in USD\$		
Total List Price		\$14,613.00
Weighted Multiplier		0.380
Equipment Net Price		\$5,552.94
Net Adds		\$0.00
Special Engineering Requests		\$0.00
Estimated Freight	Freight cost has been estimated based on 1 required trailers (unless quoted)	\$2,695.00
Total Net Price		\$8,247.94

This estimate is based on equipment listed on this sales quote. If you have any questions, please feel free to contact me

Page 1 of 8



### Sales Quote

### **Equipment Detail**

### CASHG009ABX1AXCGAAXXXXXXXXXX1AA

### Tag(s): HP-1

Brand C - Closetline Series Product Family A - Small Cabinet Operating Stages S - Single-stage operation Unit Configuration H - Horizontal unit configuration System Configuration G - Heat Pump (Heating default) 009 - 0.75 ton Packaged Heat Pump Unit Capacity

Revision (Major) A - 1st Generation

B - Unit Voltage: 208/230-60-1 Voltage

Power Termination X - Single Point Power: Without unit disconnect

1 - Standard Coax for WSHP application Refrigerant Circuit Options

A - 1st Minor Revision Revision (Minor)

Sound Attenuation X - Standard Quiet Construction

Coil Protection C - Copper tube / Aluminum fin G - ECM - Constant Torque Motor

Control Type A - Solid State Control for Thermostat Input

Water Temperature Sensors A - 32°F Freeze Protection with 36°F Low/High Liquid Temp setting

Electric Heat X - None - No electric heat X - None - No electric heat Electric Heat Voltage Control Valve X - No control valve installed Flow Control X - No flow control device installed

XXXX - Manual valve or no flow control device installed Water Flow

Strainer / Pressure Ports X - No Strainer or Pressure Ports Installed Airflow Configuration 1 - Horizontal - Left Return / End Supply (90 degree)

Insulation Option A - Fiberglass

A - 1" MERV 4 Throwaway Filtration

### CASHG015ABX1AXCGAAXXXXXXXXXX1AA

### Tag(s): HP-2

C - Closetline Series Brand Product Family A - Small Cabinet Operating Stages S - Single-stage operation Unit Configuration H - Horizontal unit configuration System Configuration G - Heat Pump (Heating default) Unit Capacity 015 - 1.25 ton Packaged Heat Pump

Revision (Major) A - 1st Generation

Voltage B - Unit Voltage: 208/230-60-1

Power Termination X - Single Point Power: Without unit disconnect Refrigerant Circuit Options 1 - Standard Coax for WSHP application

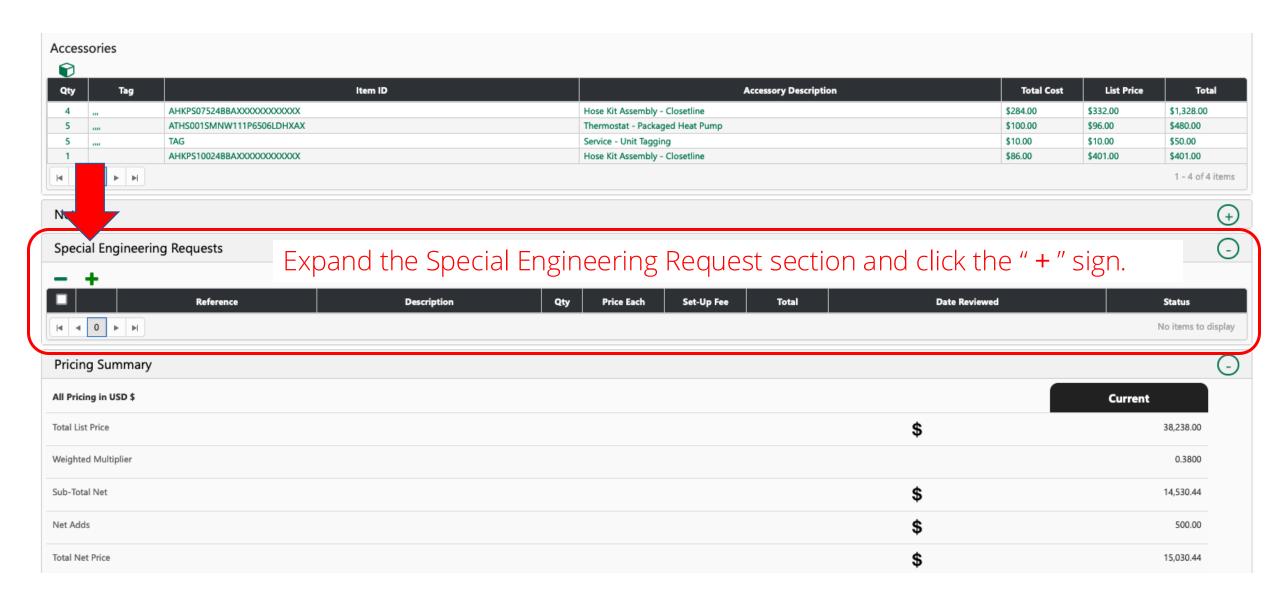
Revision (Minor) A - 1st Minor Revision

This estimate is based on equipment listed on this sales quote. If you have any questions, please feel free to contact me

Page 3 of 8

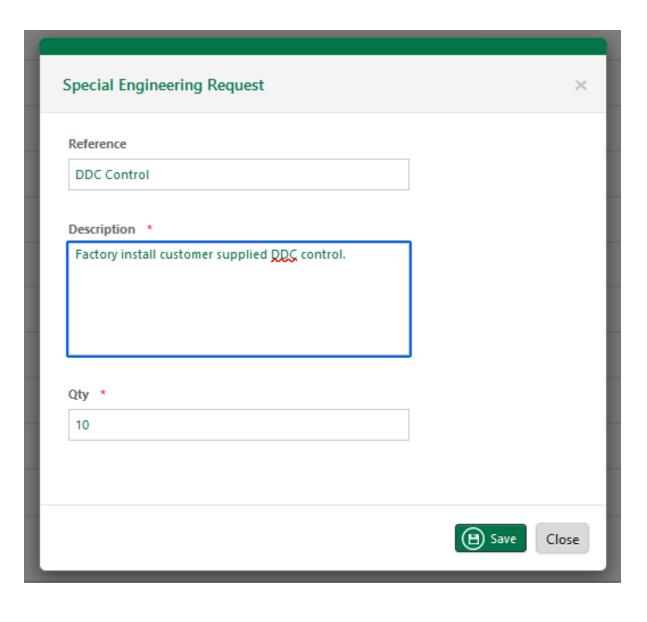


# The Whalen Company | Special Engineering Request





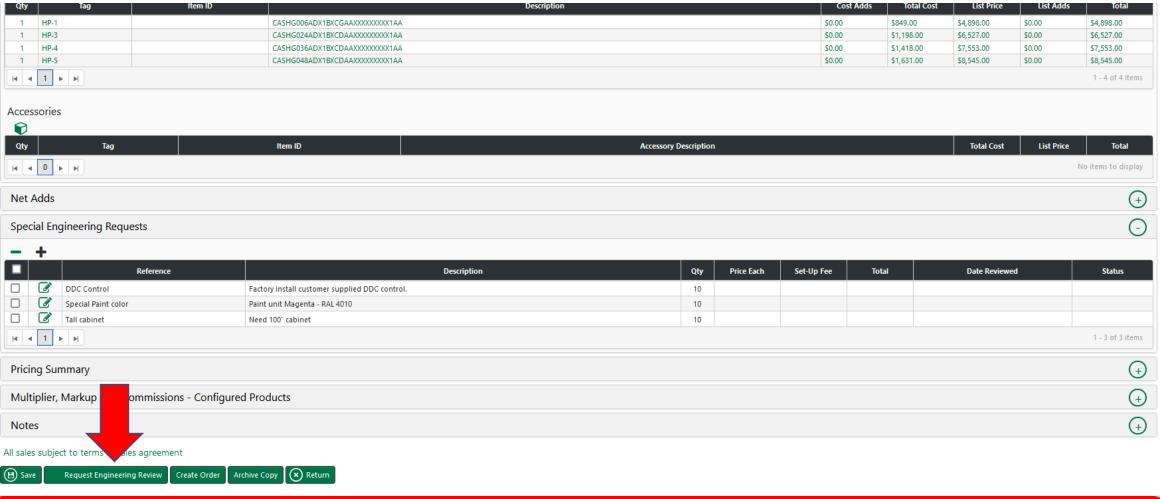
## | Special Engineering Request



- Enter a reference that will how on the quote
- Enter a short description of what is required.
- Enter quantity of units to which this SER will apply.
- Click save button to add to the quote
- Repeat for each special required.



## The Whalen Company | Special Engineering Request

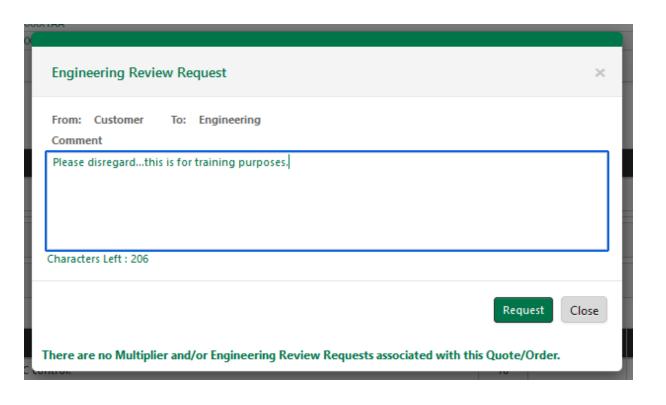




Do not forget to click "Request Engineering Review "button at the bottom of the page



## The Whalen Company | Special Engineering Request



 Enter comment or note to engineering and click " Request "button.



### Whalen Company | Special Engineering Request

You will receive an Email that we have received the SER.

### **Engineering Review Request**



ISC-noreply@whalencompany.com

To **∃ Sales Info** 

(i) If there are problems with how this message is displayed, click here to view it in a web browser.

#### Integrated Sales Center - Engineering Review Request

A special engineering review request has been submitted for the following Quote:

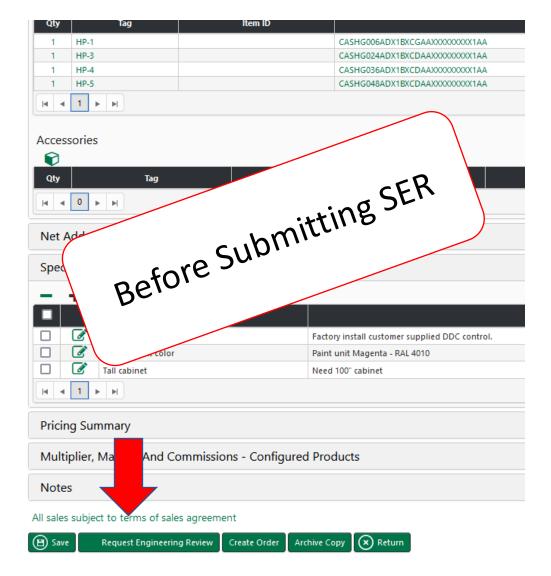
Quote Number	12496
Job Name:	ISC Training- 1
Notes	Please disregardthis is for training purposes.

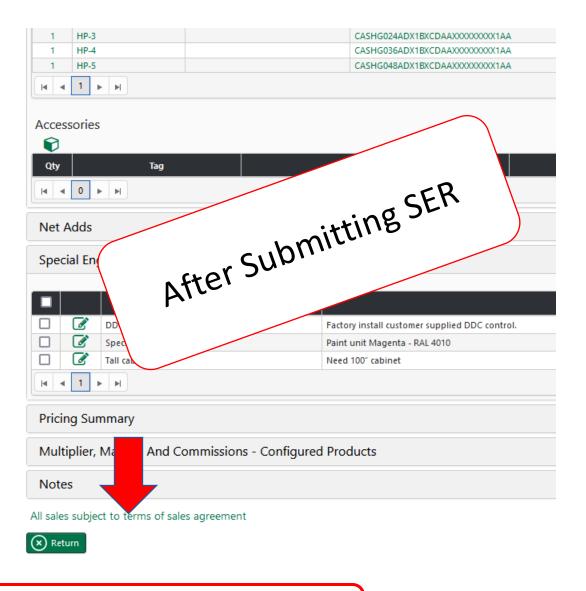
This request will be reviewed by the Application Engineering group and you should receive a details notice once the review is completed.

Thank you for using Integrated Sales Center



## | Special Engineering Request







Notice all the button at the bottom are gone after SER is submitted.



## The Whalen Company | Special Engineering Request

	o o	apaon		o to 1.00 ton 1 donagou i tout i un	·P			ψι,οιο.σο
4	Voltage Fan / Fan Control Wiring		D - Unit Voltage: 265-60-1 G - ECM - Constant Torque Motor (wired for 1 fan speed)				\$793.00	
1							\$342.00	
3	Fan / F	an Control Wiring	ng D - ECM - Constant Torque Motor (wired for 1 fan speed)				\$1,071.00	
Net A	dds							
Refere	ence	Description			Qty	Price Each	Set-Up Fee	Total
LESS THAN 10 Quotes and Ordo UNIT FEE fee			ers for less than 10 units require a \$500.00		1	\$500.00	\$0.00	\$500.00
Speci	ial Engin	eering Requests						
Refere	ence	Description			Qty	Price Each	Set-Up Fee	Total
DDC C	Control	Factory install cus	pmer s	upplied DDC control.	10			
	Status:	: Not Reviewed						
Specia color	al Paint	Paint unit Magen	- RAL	r <mark>0</mark> 10	10			
	Status:	Not Reviewed						
Tall (	oinet	Need 100" cabine	et	_	10			
	Status:	: Not Reviewed						
Pricin	ig Summ	агу		•				
All Pric	ing in USD	\$						
Total L	ist Price							\$27,523.00
Weight	ted Multipl	lier						0.480
Equipr	ment Net F	Price						\$13,211.04
Net Ad	lds							\$500.00
Specia	al Enginee	ring Requests						\$0.00
Estima	ated Freigl	ht	Freight co	ost has been estimated based on 1 req	uired trail	ers (unless quo	ted)	\$6,395.00
Total N	let Price							\$20,106.04

- Looking at the quote will also indicate the status of the SFR.
- If it is not submitted, they will not show.

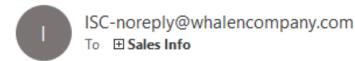
Prepared by:



### Whalen Company | Special Engineering Request

 After Engineering has reviewed, you will get a notification telling you the status or requesting additional information.

### **Engineering Review Request**



(i) If there are problems with how this message is displayed, click here to view it in a web browser.

#### Integrated Sales Center - Engineering Review Request

A special engineering review request was previously requested the following Quote. Your request has been reviewed by the Application Engineering group. Please review the information below.

 Quote Number
 12496

 Job Name:
 ISC Training- 1

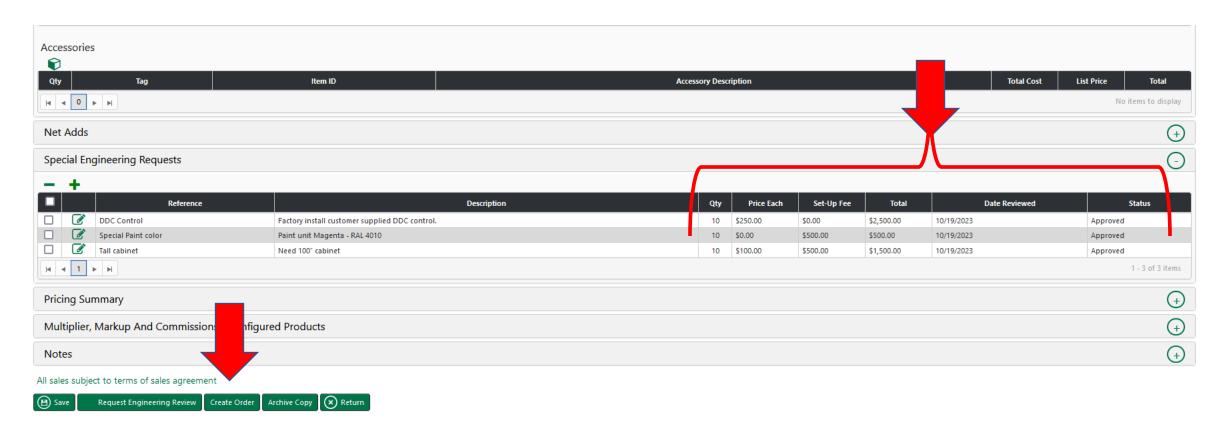
 Notes
 Processed and approved



Thank you for using Integrated Sales Center



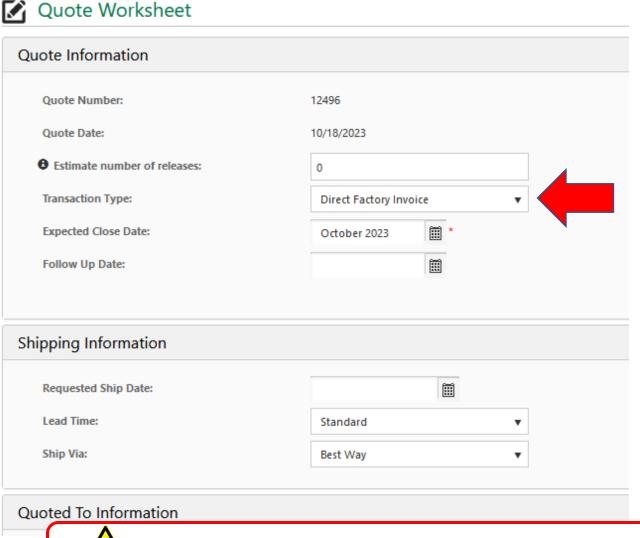
# The Whalen Company | Special Engineering Request





After processing, Pricing is filled in & buttons are back

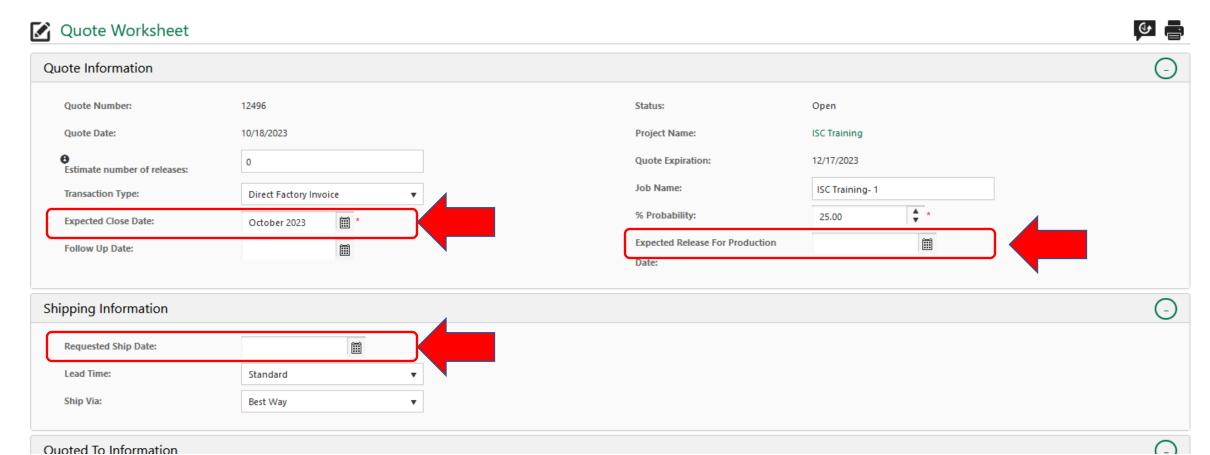




- Set Transaction type to proper setting
- Typically, Direct Factory Invoice for a commissioned sale
- Buy/resell for orders less than 10 units.





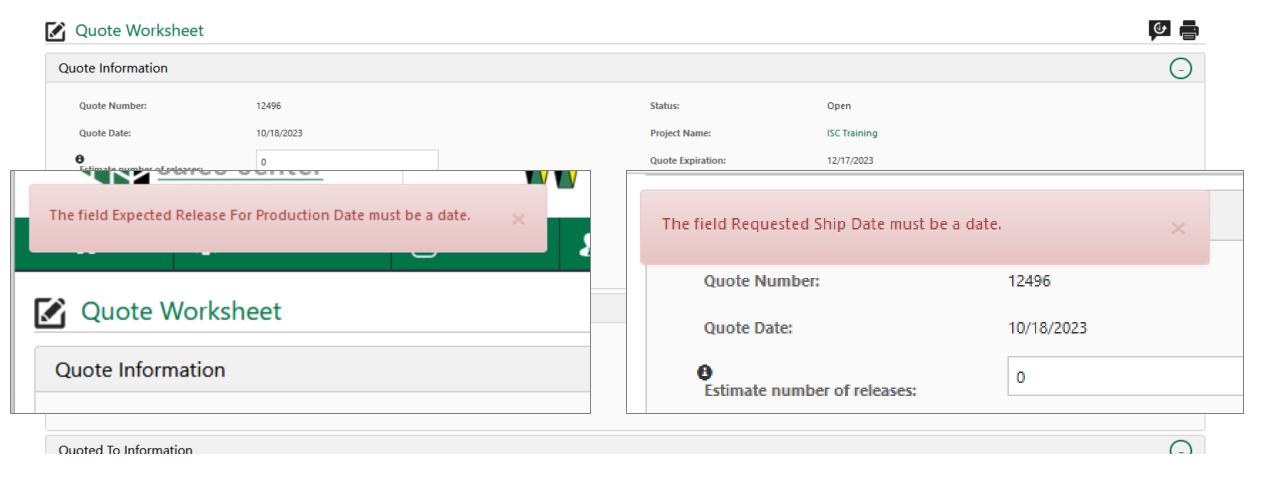




Expected Close Date – Date Whalen will receive a PO Expected Release for Production – Date you will release to manufacturing Requested Ship date – Date the project will begin shipping



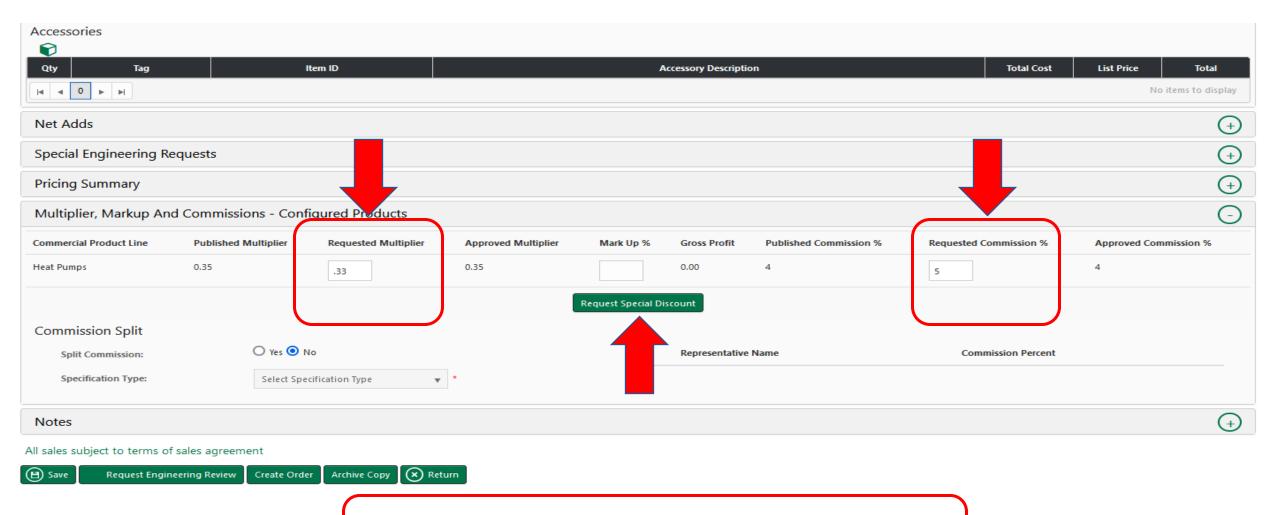
## Special Multiplier Request





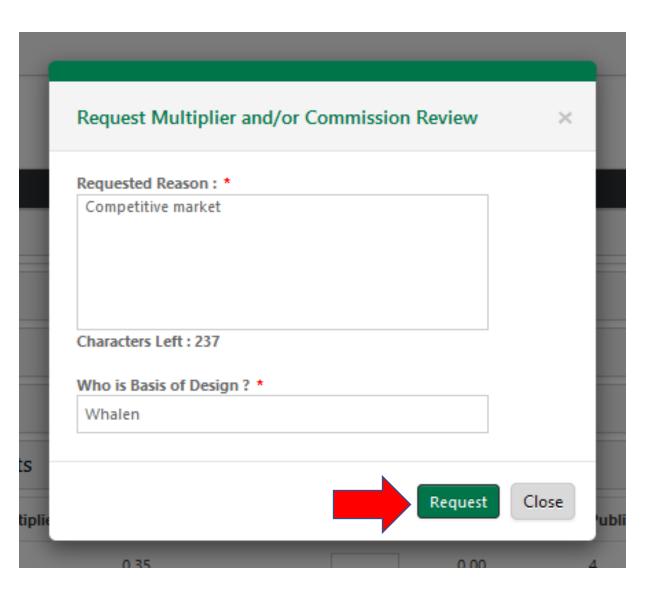
If the fields are blank, this will be the error you receive.





Enter desired multiplier & commission. Click Request Special Discount.





- Enter the reason for the special Multiplier Request and who is the Basis of Design.
- Click "Request "button to submit the request to Whalen.



### Special Multiplier Approval Details



ISC-noreply@whalencompany.com

To **∃ ISC Order Entry** 

Cc Tony Landers

(i) If there are problems with how this message is displayed, click here to view it in a web browser.

Rep Company: 1 The Whalen Company

Rep Contact Name: Tony Landers 410-822-9200 Rep Phone:

Rep Email: salesinfo@whalencompany.com

Regional Sales Manager: Order Entry

#### Pricing Summary for Job: ISC Training- 1

Pricing Summary	Previous	Requested
Total List Price:	\$27,523.00	\$27,523.00
Weighted Multiplier:	0.3500	0.3300
Sub-Total Net:	\$9,633.05	\$9,082.59
Net Adds:	\$500.00	\$500.00
Special Engineering Requests:	\$4,500.00	\$4,500.00
Total Net Price:	\$14,633.05	\$14,082.59
Mark Up:	\$0.00	\$0.00
Estimated Freight:	\$6,395.00	\$6,395.00
Tax:	\$0.00	\$0.00
Total Price:	\$21,028.05	\$20,477.59
Estimated Commission:	\$565.32	\$679.13
Estimated Commission %:	4	5

#### Request Details

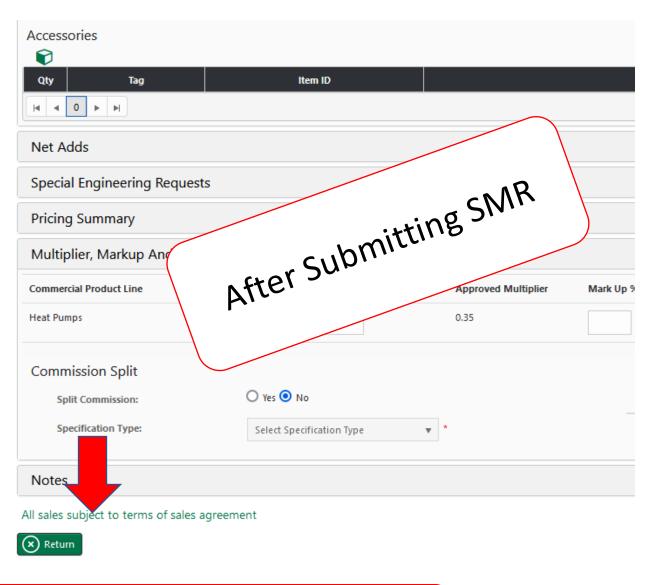
Commercial Product Line	Published Multiplier	Requested Multiplier	Published Commission %	Requested Commission %
Heat Pumps	0.3500	0.3300	4.00%	5.00%

 You will receive an Email that we have received the SMR.

 Typically get a response within a day.



• Similar to Special Engineer Request, all the buttons at the bottom of the page are not available until the request is processed.





## The Whalen Creating an Order

















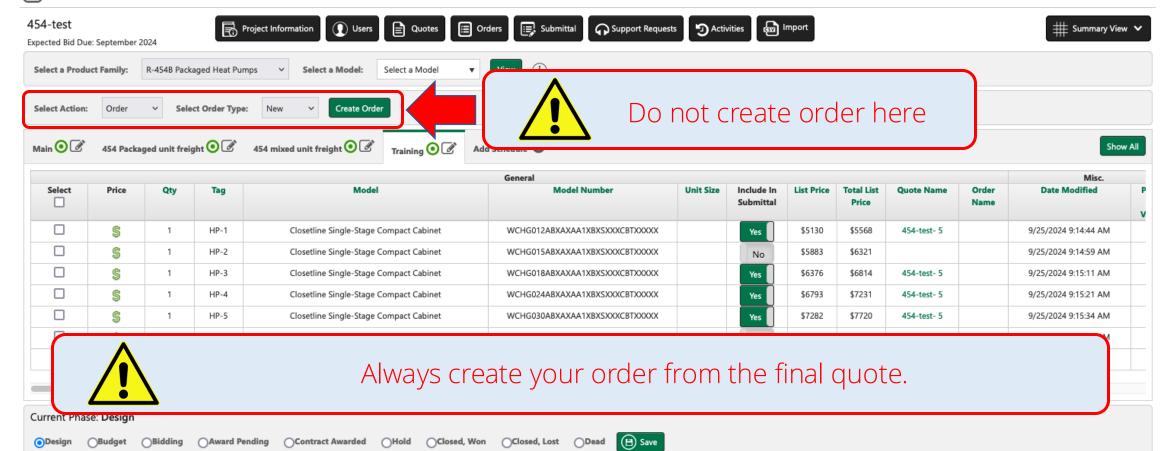






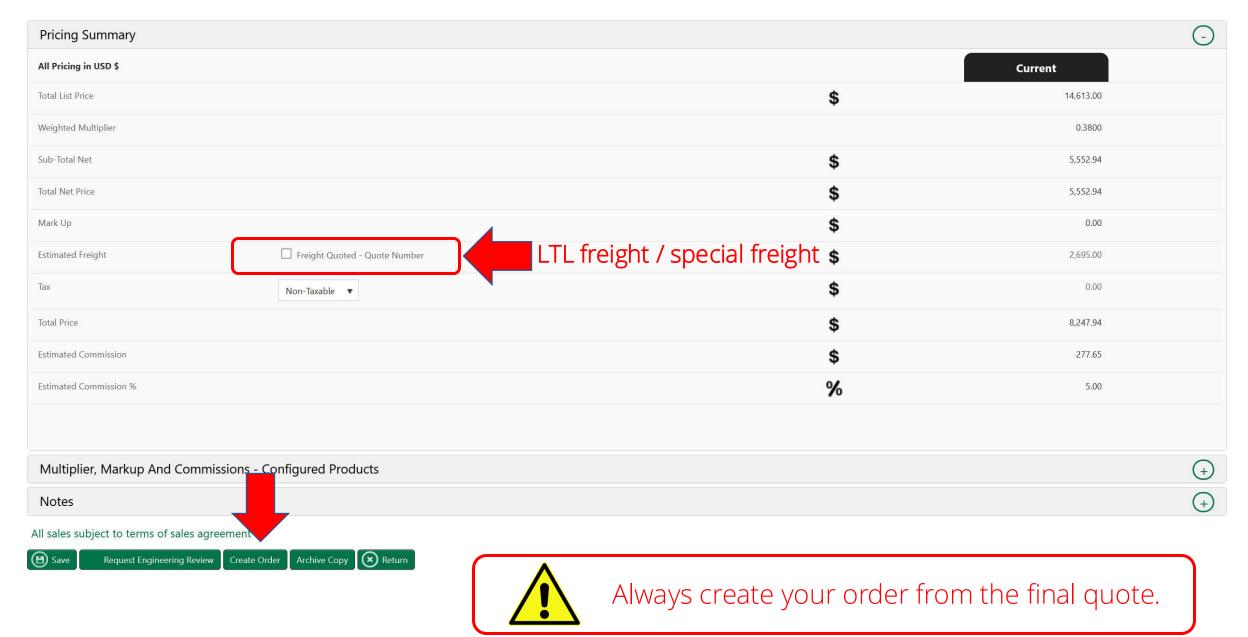








# The Whalen Company | Creating an Order

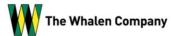




# The Whalen Company Order Information



Requested Ship Date:







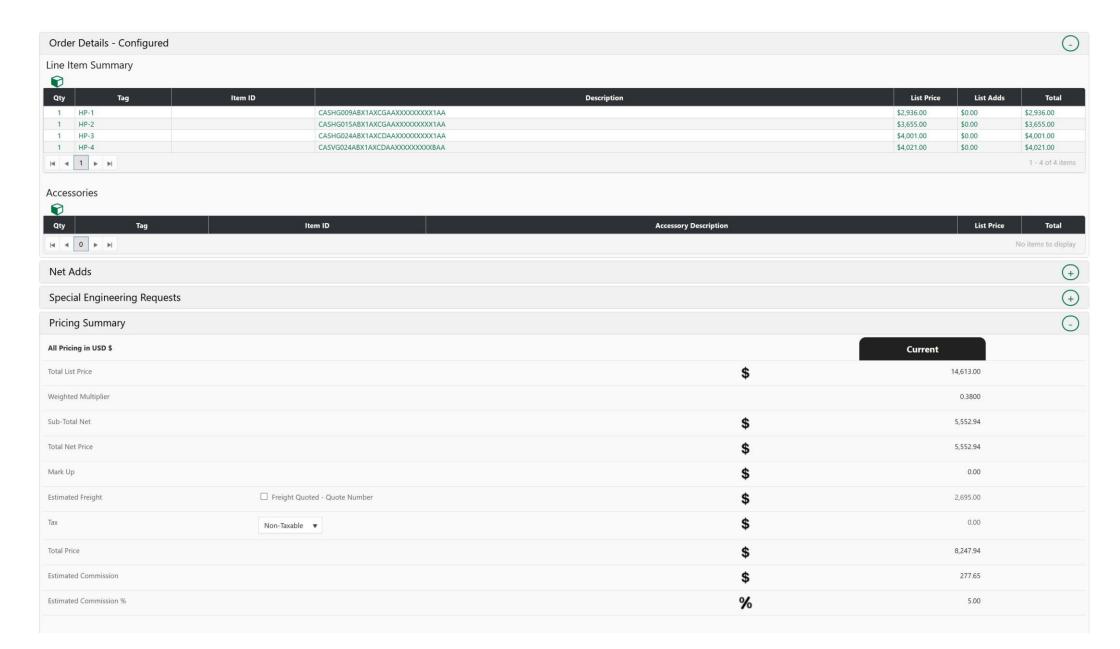




by The Whalen Company	WW .			
♠ HOME ♠ DASHBOARDS	MY PROJECTS			
Order Worksheet				<b>©</b> =
Order Information				<u>-</u>
Order Number :	2594	Status:	Open	
Date :	10/23/2020	Project Name:	New Project	
Factory Order Number :		Purchase Order:		*
Transaction Type:	Direct Factory Invoice ▼ *	Job Name:	New Project- 1	
Expected Order Date:	October 2020			
Estimate number of releases:	1			
Customer Information				<u>-</u>
Sell To		Ship To Same as Bill To Search		
Customer Account:	WHACOM			
Name:	Tony Landers *	Location Name:		*:
Company:	1 The Whalen Company *	Company:		
Address 1:	8900 Glebe Park Drive	Address 1:		
Address 2:		Address 2:		
City:	Easton	City:		
State:	Select a State ▼	State:	FL ▼	
Zip/Postal Code:	21601	Zip/Postal Code:		
County / Region:		County / Region:		
Country:	Canada ▼	Country:	United States ▼	
Tax Exempt:	○ Yes ® No	Contact Name:		
Tax Certificate #:		Contact Phone:		
Ship Via		prompted contributions		

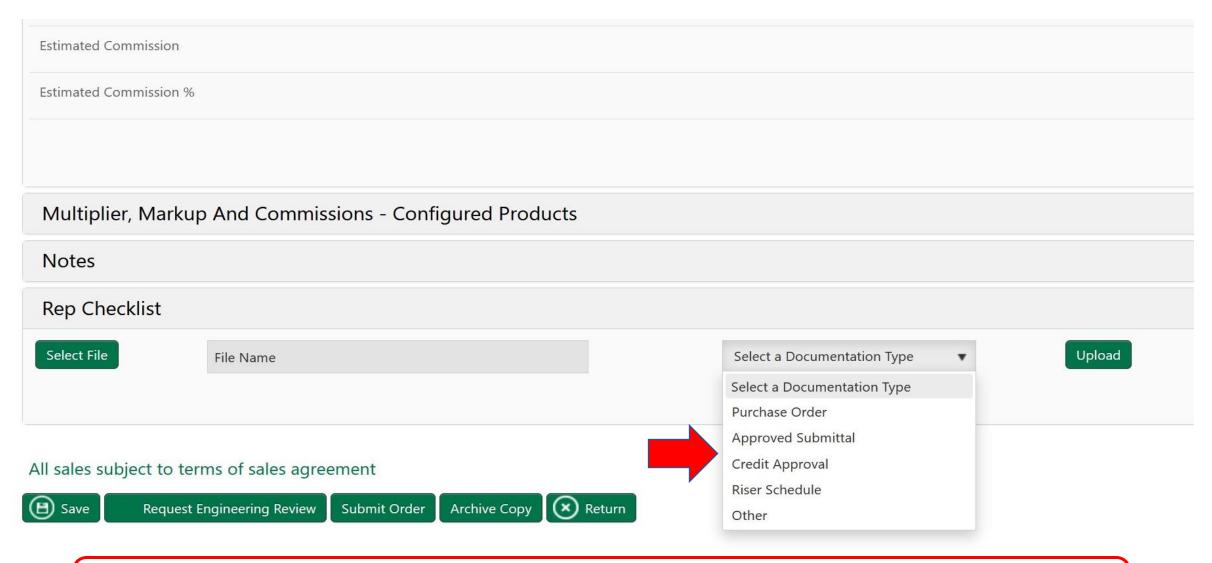


## The Whalen Company Order Price Summary





### Attach Required Documents





Do not Forget to attach PO, Approved Submittal, & Riser Schedule



# The Whalen Company Order Completion

