



Installation, Operating & Maintenance Instructions

High Performance Horizontal Models: HP



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Product Safety

Important Information About Safety Instructions

The Important Safety Instructions and warnings in these instructions are not meant to cover all possible problems and conditions that can occur. Use common sense and caution when installing, maintaining or operating the equipment.

Always contact The Whalen Company Support Team about any problems or conditions that you do not understand.

Safety Symbols and Labels used in these instructions



WARNING

Hazards or unsafe practices that **COULD** result in severe personal injury or death.



CAUTION

Hazards or unsafe practices that **COULD** result in minor personal injury or property damage.

Receiving

Upon delivery, examine each unit carefully for shipping damage. Immediately report any freight damage to the freight carrier and file a freight claim with the carrier. All units are shipped FOB factory; therefore The Whalen Company is not responsible for damage during transit.

It is the responsibility of the installing contractor to inspect and verify that the unit received is the correct model number, voltage, etc. Any discrepancies should be resolved before uncrating and/or installation. **The Whalen Company is not responsible for any back charges due to an incorrect unit being installed.**

Returns require written authorization from The Whalen Company. Unauthorized returns will be refused. All material returned will be inspected. Any damage, missing parts, rework or repackaging resulting from prior installation, abuses or neglect will constitute just cause for The Whalen Company to issue partial credit.

Installation

Prior to installation check to make sure unit is as ordered and that the fan rotates freely. This unit must be installed in a manner which will allow the blower panel to be removed in order to clean the coil surface, blower, or motor. When installed in a concealed building space acting as return-air plenum, the installation must conform to the requirements of NFPA Standard 90B. It must be installed level and condensate drain lines must be trapped with proper slope for rapid drainage. Water and drain connections must be made to the unit in accordance with local codes.



CAUTION

It is the sole responsibility of the customer to provide the necessary protection to prevent vandalism and weather protection of the equipment. Under no circumstance should the fan coil be left exposed to the elements. Protect the units from dirt, plaster and other debris during the entire construction phase. Prior to start-up, the entire interior of the unit should be inspected for debris and dirt. Clean, if necessary. Any failure of the unit or damage to the building as a result of improperly protecting and cleaning the unit is not covered by the warranty.



WARNING

These units weigh 110-290 lbs., a minimum of two people are recommended for handling and installation.

Normal Piping Practice

The bottom coil connection, on the leaving-air-side, is the water-supply inlet. All piping must be supported independently from the coil to prevent damage to the soldered joints. Chilled water and condensate drain lines must be insulated for efficient operation and to prevent condensate formation. Pipe insulation must be closed-cell or have a vapor barrier. All joints must be properly sealed against air leaks to the piping. Control valves, shut-off valves, and un-insulated water piping must be installed over the drain pan or utilize an accessory drain pan extension. Condensate lines, one primary and one secondary, must be properly pitched to the building drain. The Whalen Company will not assume any liability for damage caused as a result of the condensate drain line not being properly pitched or trapped. The use of a secondary drain pan under the entire unit, with a separate drain line, is advised in areas where water damage is very critical. See the Fan Coil Piping Instructions on Page 5.



WARNING

If the unit is installed during the winter months, care must be taken so that the unit is not subject to freezing temperatures while filled with water during construction. Coils damaged due to freezing are not covered by the warranty. The Whalen Company's fan coil units are suitable for zero clearance to combustible material. All air must be bled out of the water system. Any air trapped in the hot- or chilled-water coil can be released from the system by using the manual air vent on the coil. For hot and humid areas: Do not operate during construction or renovation with windows and doors open causing outside air to enter the building. When the outside air enters the building, it imposes high cooling and dehumidifying loads on the units.

Start-Up

After the fan coil and piping have been installed, pressure test for 24 hours with a minimum of 2½ times the working pressure to insure that there are no leaks in the system. This test should be performed prior to hanging or installation of ceilings, floor coverings, drapes, etc. Any damage caused due to leaks is not covered under the warranty.

Wiring: The motor must be properly wired prior to start-up. The Wiring diagrams are provided with each unit and/or are part of the job submittals. The warranty on all motors is void if the motor is burned-out due to incorrect wiring. Wire used for connections to the fan coil must be rated for at least 90° degrees centigrade. All wiring connections must be tight. Check the rating of the unit to determine: volts, hertz, horsepower, phase, amps per motor, appropriate switching, maximum circuit fuse amps, and minimum circuit fuse amps. All wiring must be done in accordance with applicable local electrical codes and/or standards.



WARNING

Failure to follow these instructions exactly when replacing the actuator valve may create a misalignment of the valve, resulting in leaking and subsequent property damage.

1. Be sure the long line on the Valve Stem Marking runs parallel to the water flow. The small intersecting line will be aimed toward the Water Direction Arrow.
2. The large black lever should be parallel to the long line on the Valve Stem Marking as shown. If not, pivot the gray Release Lever and while pivoted, turn the large black lever accordingly.
3. Set both dip switches in the position toward the black lever
4. Place the green actuator assembly onto the valve and re-insert the pins.

Fan Coil Piping Instructions

CHILLED- AND HOT-WATER COILS

Purpose This data is intended to explain piping arrangements for chilled- and hot-water coils to the correct inlet and outlet locations.

Two-Pipe Coils Two-pipe coils have one inlet and outlet. Horizontal fan coils may have one- to six-rows. The coil may be 100% chilled water, 100% hot water, or with the addition of a pipe sensor changeover control, it may use chilled water when the chiller is operating or hot water when the boiler is operating. A two-pipe system allows for the chiller or boiler to operate independently, one at a time. The pipe sensor must be clamped onto the supply water line as close to the incoming water source as possible. The purpose of the pipe sensor is to sense the water temperature in the inlet pipe and detect the water temperature at its set point of approximately 88°F. The pipe sensor will change the thermostat control from the cooling mode to the heating mode and vice versa.

The inlet is always at the bottom of the coil and the outlet is always at the top of the coil. All coils are piped so that the inlet is always on the row farthest downstream from the incoming air (See diagram 1).

All coils have one or more circuits. Circuits are added to reduce the water pressure drop to an acceptable level (usually 10-ft. H₂O pressure drop or less). Due to the various circuit options available, the inlet, and outlet may change position making the inlet and outlet locations vary.

Four-Pipe Coils

Four-pipe coils have a dedicated, chilled-water coil, and a dedicated hot-water coil, each with its own inlet and outlet, equaling four pipes. All coils have a common tube sheet for four-pipe coils. Example: A four-row, chilled-water coil and a one-row, hot-water coil would use a five-row coil with four rows for chilled-water and one row for hot-water. Normally the one-row, hot-water coil is in the reheat position or downstream from the cooling coil. The hot-water coil may also be ordered in the preheat position or upstream from the chilled-water coil. The controls are wired so that either the chilled-water coil is operating or the hot-water coil is operating, but not both at the same time. When the conditioned space thermostat is satisfied, both the chilled- and hot-water control valves are deactivated. The same rule applies for inlet and outlet locations as explained above in "Two-Pipe Coils" (See diagram 2). Each chilled- and hot-water coil is controlled individually so a pipe sensor is not required.

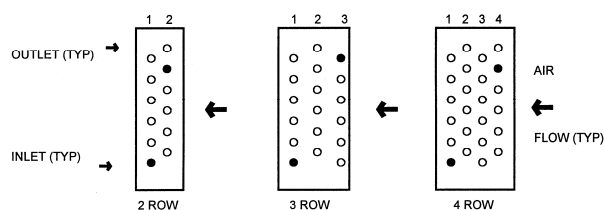
Hose Kits

When hose kits are being used on units it is important to make sure the hoses are not installed over any electrical components, such as j-boxes, actuators, etc. Hoses are not sweat proof so they can condensate. It is recommended that the flex hoses be field insulated during installation. Failure to follow these directions may cause unit operation failure.

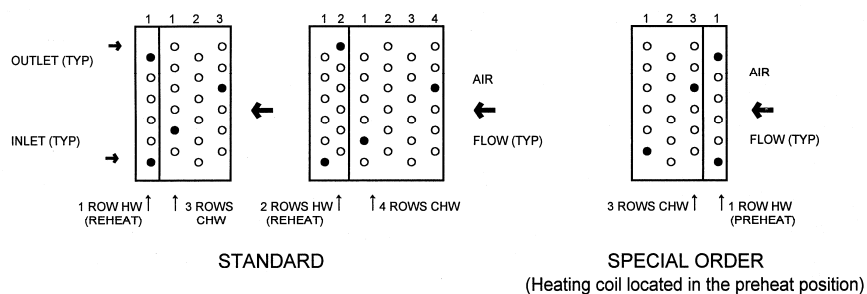
Coil Identification

The following diagrams indicate the number of rows and type of chilled- and hot-water coils. Standard coil has the hot-water coil located in the reheat position.

Two-Pipe Coil Diagrams — (Two) Pipe Coils (Right-Hand Shown Left-Hand Opposite)



Four-Pipe Coil Diagrams — (Four) Pipe Coils (Right-Hand Shown Left-Hand Opposite)



Because of the variations of circuiting available, the location of the inlet and outlet connections may vary up and down. However, always use the following rule to be correct. ***The inlet is always the lower connection and the farthest away from the entering-air-side. The outlet connection is always the higher connection closest to the entering-air-side.***

Maintenance/Repair Introduction

By nature, heating, ventilation and air conditioning equipment deteriorates with normal use. To help alleviate this, preventive maintenance is required. When properly maintained, the systems will experience improved efficiency and increased equipment life.

Failure to perform preventive maintenance of The Whalen Company equipment, by a licensed HVAC technician per the recommended schedule, will result in loss of factory warranty. Logs are provided in this manual and are to be filled out documenting all repairs and maintenance performed.

Preventive Maintenance

- **General (Annually)**
 - Visual Inspection for corrosion and proper mounting, alignment and sealing
 - Installation of unit
 - Air Connections
 - Water connections
 - Condensate drainage pitch
 - Functional Inspection of operation
 - Heating mode
 - Cooling mode
 - Amperage draw
 - Supply voltage
- **Coils (Annually)**
 - Clean the coils by removing the blower panel and brushing the fins with a stiff, plastic bristle brush, taking care not to bend or damage the fin surface. After brushing, the coil should be vacuumed to remove loose dirt.
 - Check insulation for proper coverage to maintain efficiency and prevent sweating.
 - Piping – inspect all connections for leaks and corrosion.
 - Valves – Check for proper operation, corrosion and leaking.
- **Motor (Annually)**
 - **If there are no oil tubes present, the motor is permanently lubricated.**
 - If oil tubes are provided on the motor, lubricate every six months with SAE-10 weight, non-detergent oil. Inspect the motor and blower assembly every time the motors are oiled for excessive accumulation of dust and dirt. If necessary, remove the blower and vacuum. If this situation does occur, increase routine filter maintenance. **“DO NOT OVER OIL”**
 - Check amperage draw against the nameplate information
 - Check bearings for wear and noise.
 - Wheel – Check for free spinning movement

- Check for tightness of set screws.
- Check blades for damages.

- **Drain Pan (Annually)**

- The drain pan must be inspected before summer operation. All debris in the drain pan should be removed so the condensate will flow out easily. Periodic inspection of the drain pan and condensate piping should be performed during the summer operation to prevent any possibility of it becoming clogged. The Whalen Company will assume no liability for damage caused as a result of the condensate line becoming plugged.
- Corrosion – Check for signs of rust; heavy flake indicate that replacement is needed.
- Float Switch – The optional drain pan float switch position is not adjustable. The float switch must be mounted flush with the edge of the drain pan for optimum performance. Any attempt in moving the float switch in any other position can result in unit failure.
- P-trap and Piping – be sure these areas are free of debris that could block drainage.
- Drainage – test functionality by pouring water into the pan and observing proper operation.



WARNING

RISK OF ELECTRICAL SHOCK. CAN CAUSE INJURY OR DEATH.

Disconnect all remote electric power supplies before servicing. Placing the thermostat in the “OFF” position should not be used for disconnect purposes.

- **Electrical (Annually)**

- Inspect for signs of arcing or overheated wires.
- Check ground connection for signs of corrosion.
- Check all connections for a tight fit.

- **Filters (6 Months)**

- Disposable - Change throwaway filters a minimum of twice a year and recorded on the Filter Replacement Log. Once before the heating season and once before the cooling season. Periodic checks should be made during the cooling season to insure that excessive dust or lint is not accumulating to the extent of interrupting free air flow. If excessive dirt accumulates, the filter should be changed more frequently.
- Reusable/Cleanable - Filters should be thoroughly cleaned a minimum of twice a year and have the same periodic checks as throwaway filters.

- **Hoses, if equipped (Annually)**

- Check all fittings for leaks.
- Check for frayed braiding

- **Replacement Parts**

- It is strongly recommended that genuine Whalen parts be used when replacement is required. When ordering replacement parts, refer to the model and serial number located on the blower and motor housing.

Replacement Parts Instructions

When ordering replacement parts, refer to the model and serial number located on the blower and motor housing.

Checklist

Receiving & Inspection		✓
1	Unit Received Undamaged	
2	Unit Received Complete As Ordered	
3	Parts Accounted For	
4	Unit Arrangement/Hand Correct	
5	Unit Structural Support Complete & Correct	

Ductwork Connections		✓
32	Install Ductwork, Fittings & Grilles As Required	
33	Flexible Duct Connections At Unit	
34	Proper Supply and Return Grille Type & Size Used	
35	Control Outside Air For Low/High Limit Protection	
36	Insulate All Ductwork & Dampers As Required	

Handling & Installation		✓
6	Mounting Grommets/Isolators Used	
7	Unit Mounted Level & Square	
8	Proper Access Provided For Unit & Accessories	
9	Proper Electrical Service Provided	
10	Proper Overcurrent Protection Provided	
11	Proper Service Switch/Disconnect Provided	
12	Proper Chilled Water Line Size to Unit	
13	Proper Hot Water Line Size To Unit	
14	Proper Refrigerant Line Sizes To Unit	
15	Proper Steam Line Sizes To Unit	
16	Proper Steam Condensate Trap On Return Line	
17	Proper Steam Supply Pressure To Unit (15 PSI Max)	
18	All Services To Unit In Code Compliance	
19	All Shipping Screws & Brace Removed	
20	Unit Protected From Dirt & Foreign Matter	
21	Filter Is Clean & Free Of Construction Debris	

Electrical Connections		✓
37	Refer To Unit Wiring Diagram	
38	Connect Incoming Power Service(s)	
39	Install & Connect Parts	
40	All Field Wiring With Proper Gauge & In Code Compliance	

Cooling/Heating Connections		✓
22	Protect Valve Package Components From Heat	
23	Mount/Check Valve Packages	
24	Connect Field Piping To Unit	
25	Pressure Test All Piping For Leaks	
26	Install Drain Line & Traps As Required	
27	Insulate All Piping As Required	
28	Install Drip Lip Under Piping As Required	
29	Expansion Joint For Risers Assembly If Required, Properly Anchored	
30	Drain Line Properly Sloped & Not Clogged	
31	Modulating valve Properly Calibrated	

Unit Startup		✓
41	General Visual Unit & System Inspection	
42	Check For Proper Fan Belt Tension	
43	Check For Proper Fan Rotation	
44	Record Electrical Supply Voltage	
45	Record Ambient Temperatures	
46	Check All Wiring For Secure Connections	
47	Close All Unit Isolation Valves	
48	Flush Water Systems	
49	Fill Systems With Water/Refrigerant	
50	Vent Water Systems As Required	
51	All Ductwork & Grilles In Place	
52	All Unit Panels And Filters In Place	
53	Start Fans, Pumps, Chillers, Etc.	
54	Check For Overload Conditions Of All Units	
55	Check All Ductwork & Units For Air Leaks	
56	Balance Air Systems As Required	
57	Record All Final Settings For Future Use	
58	Balance Water Systems As Required	
59	Record All Final Settings For Future Use	
60	Check Piping & Ductwork For Vibration	
61	Check All Dampers For Proper Operation	
62	Verify Proper Cooling Operation	
63	Verify Proper Heating Operation	
64	Reinstall All Covers & Access Panel	