

## Replacement HVAC Parts and Service for All Your Needs

- Quality Replacement Product - Tailored to Application
- Flexibility - Ease of Quotation & Order Placement Speed of Delivery Options
- Service - Technical Expertise & Support Customer Service Excellence

At The Whalen Company, we have the replacement parts and the knowledge to support your comfort conditioning system, no matter the age of your system. You can rely on us to deliver a solution to meet your replacement unit needs.

With our technical expertise, we focus on providing customers with true replacement parts or replacement units for products manufactured by The Whalen Company dating back to the early 1970's.

By offering true replacement parts, heat pump parts, refrigeration chassis, or complete units, The Whalen Company can save you time and money by supplying exact replacement units that don't require field modifications. This gives you the fit and function of your vintage unit built with the enhanced technology of current systems.

We look forward to helping you find the solution for your job.

Visit us at [WhalenCompany.com/Parts](http://WhalenCompany.com/Parts) to find a replacement product representative in your area, or contact us at 410-822-9200.



# Benefits that Make a Big Difference

When you consider all of the advantages of using Whalen parts, you can quickly see that we are committed to making your job easier.

## Whalen Reputation

At Whalen, our core values define who we are and guide every decision we make. With Whalen units made in 1968 still in operation, Flexibility, Quality, and Service are the values around which we operate.

Our culture is rooted in the history of The Whalen Company. As we look to the future, we continue to focus on Flexibility, Quality, and Service. These values are the pillars of our business. They define who we are and guide every decision we make.

## Quality and Durability

Customer satisfaction and loyalty to our company are the main indicators of our continual commitment to quality. We put our customers' expectations at the center of our activities. By establishing partnerships with our vendors, our representatives, contractors, engineers, and other stakeholders in the construction process, we leverage our expertise to deliver the highest quality product that is tailored specifically for each application.

## Factory Approved Replacement Product

Whalen will provide you with the right replacement part for your building design. Your local representative can provide you with a project replacement parts list to ensure that you receive the correct part to save you time and money. By purchasing your replacement product through Authorized Whalen Representatives, you will know that the products you receive are "Always the Perfect Fit".

## Ease of Quotation and Ordering

The online Whalen Parts Store provides pricing and availability to our Authorized Representatives to streamline the ordering experience. When you are ready to place your order, the Whalen Parts Store allows our representatives to move your quote to an order with one click. Your order is then electronically sent direct to Whalen for order fulfillment.

## Customer Service

We understand our customers are often under demanding schedules and a prompt, accurate response is often the difference in making the sale. When you look to us for assistance, be assured you'll be met with a personal commitment to timely and accurate information and solutions. Each Whalen customer service representative pledges to provide you the best resources available, and to resolve any issue in a timely manner.

## Delivery

As the original equipment manufacturer, Whalen carries parts in inventory to help eliminate the hassle of searching for the right part in an emergency. Whalen Representatives have access to our Factory Approved Replacement Parts list and will be able to help you get the right part to meet your requirements. To support our customers, Whalen offers express delivery options to meet any emergency!

## Factory Technical Support

Whalen's technical support team has the experience and expertise to support your technical questions regarding service, repairs or installation. We have implemented a direct support line to help you receive the accurate and timely response to all your technical needs. Contact our technical support team at 443-258-2800.

## Warranty/Performance Retention

To guarantee the performance of your equipment, make sure that you use Whalen Replacement Parts. Why take the chance on other products that could void manufacturer warranties or reduce the performance of your equipment? When you purchase your replacement product through an Authorized Whalen Representative, you can be sure that you are getting the exact same part that Whalen is using, which means you can have peace of mind that you are meeting the safety standards.

## A Wide Selection of Parts for Your Replacement Needs

The Whalen Company has made many parts available to support your comfort conditioning system, including:

- Blower (Fan Wheel, Fan Housing & Wheel Assembly or Fan Housing Wheel & Motor Assembly)
- Fan Motor (Motor, Brackets, Hangers)
- Damper Motor (Damper Motor kit, Linkage Kit, Blade kit, Ball joints, hinge)
- Capacitor
- Coils (Electric Heat, Coil, Evaporator)
- Compressor (Thermal Overload, Compressor)
- Drain Pan
- Hoses
- Air Vent
- Filters
- Grilles (Return & Supply)
- Panels
- Chassis
- Relay
- Condensate Pump
- Switches (Fuse, Circuit Breaker, Low or Hi Temperature Pressure Switch, Aquastat, Disconnect Switch)
- Strainers (Y-Strainer, Refrigerant Distributor)
- Thermostats (Thermostat, Solid State Controls, Wall Plate)
- Valve (Reversing, Control and Flow)
- Wire Terminals (Thermostat Plugs, Power Cord, Fan Motor Plug, Chassis Plug)
- Capillary Tubing
- Transformers
- Solid State Control Boards



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